

**BRANTFORD POLICE SERVICES BOARD
AGENDA – PUBLIC SESSION
THURSDAY, SEPTEMBER 14, 2017 – 10:30 A.M.
BOARDROOM, 344 ELGIN STREET, BRANTFORD**

ROLL CALL

ADOPTION OF IN-CAMERA MOTIONS

1. PRESENTATIONS/DELEGATIONS

- 1.1 Retired Auxiliary Staff Sergeant Norm Barrieau – Recognition of 39 Years of Volunteer Service
- 1.2 Constable Jeremy Morton – Presentation of Exemplary Service Certificate
- 1.3 Constable Curtis Logan – Youth Hockey Program

2. DECLARATIONS OF CONFLICT OF INTEREST

3. MINUTES

- 3.1 THAT the minutes of the meetings held June 8, 2017, August 10, 2017, and August 15, 2017, be adopted.

4. REPORTS

- 4.1 Issues Update – Chief G. Nelson
- 4.2 Monthly Statistical Reports
 - 4.2.1 March 2017
 - 4.2.2 April 2017
- 4.3 Budget Reports
 - 4.3.1 June 2017
 - 4.3.2 July 2017
 - 4.3.3 August 2017
- 4.4 Second Quarter Auction Proceeds Account Report
- 4.5 Second Quarter Complaints Against Police Report

4.6 Taxi Bylaw

4.6.1 Request for Taxi Rate Increase

THAT the Police Services Board not consider a taxi rate change at this time

AND FURTHER that the Police Services Board notify the Taxi Brokers of the transition of licensing, regulating and governing of the taxi industry from the Service to the City of Brantford, suggesting that a request for rate change could be submitted to the City of Brantford Licensing Division once the transition is complete.

4.6.2 Grand River Cab Inc. – Correspondence dated August 3, 2017

4.7 Ontario Provincial Police – Statement of Activity

4.8 PEM Grant Update

THAT the Brantford Police Services Board again opt to receive funding through the already established Provincial Anti-Violence Intervention Strategy (PAVIS), Community Policing Partnerships (CPP) and Safer Communities -1,000 Officers Partnership (1,000 Officers) programs.

4.9 Annual Report – Brant Community Response Team

4.10 OAPSB/OACP Zone 4 Meeting

WHEREAS the Brantford Police Services Board agreed to host the Joint OAPSB/OACP Zone 4 meeting in Brantford

AND WHEREAS this meeting was held on September 12, 2017, at the German Club, Brantford

NOW THEREFORE BE IT RESOLVED that the Brantford Police Services Board approves the transfer of the necessary funds to cover the cost of the meeting from the Auction Fund Account to the Special Projects Account (#132016).

4.11 Youth Hockey Program

WHEREAS a request has been received from Constable Curtis Logan for a contribution of \$5,000 towards this year's Youth Hockey Program

AND WHEREAS the Brantford Police Services Board supports this successful community program

NOW THEREFORE BE IT RESOLVED that the Brantford Police Services Board approves the transfer of \$5,000 from the Auction Fund Account to the Special Projects Account (#132016) and that this amount be used to financially assist the Youth Hockey Program.

5. NEXT MEETING DATES

Discussion – Future Police Services Board meeting dates.

6. NEW BUSINESS

6.1

6.2

7. ADJOURNMENT

Retired Auxiliary Staff Sergeant Norm Barrieau

Like all Auxiliary members, Norm Barrieau boosted the strength of our sworn ranks. What is remarkable, however, is that he spent *four* decades doing so.

Norm joined the Auxiliary on January 16, 1977, while working full-time in construction. Later, Norm's transition from construction worker to corrections officer did not lessen his commitment to the Auxiliary. I know I speak for my predecessors when I say that we counted on Norm to be on hand at parades, ground searches, and charity runs; whenever and wherever he was needed. He connected easily with the public and represented all of us with professionalism and pride. Norm also mentored many Auxiliary recruits who went on to become regular sworn officers.

Being an Auxiliary Officer was a *big* part of Norm's life. He acknowledges that the training he received was awesome. His favourite assignments included accompanying sworn members on patrol and working at community events. Norm found that his time in the Auxiliary was a valuable life experience, which led to his own personal growth. These are Norm's words, not mine.

Since retiring from the Brantford Jail last November and from the Auxiliary Police on January 17, Norm has been working part-time at the Children's Safety Village where he is the centre's Number One handyman (painting, hammering, etc); tour guide; photographer and various other positions too numerous to mention. Our loss is the Village's gain.

On behalf of everyone, thank you, Norm, for your selfless dedication to our Service and our community. I have no doubt that your wife, Marilyn, and your daughter, Laura, are proud of your accomplishments.



*The Brantford Police Services Board
of
The City of Brantford*

Exemplary Service Award

Presented to

Constable Jeremy Morton

*Who, on January 1, 2017, risked his life by entering a smoke-filled residence multiple times
on the information that the homeowner was inside.
Constable Morton is to be commended for his courageous actions.*

Chair, Brantford Police Services Board

Date

1.2



BRANTFORD POLICE SERVICES BOARD

January 13, 2017

Constable Jeremy Morton
Traffic Section
Brantford Police Service
P.O. Box 1116
Brantford, ON N3T 5T3

Dear Constable Morton:

I am writing to thank you for your brave actions and going beyond the call of duty on January 1, 2017.

I understand that while on speed enforcement duty, a citizen notified you of a house on fire near your location. After attending at the home, you received information that the house was occupied. Without hesitation, you entered the home, to find smoke and extreme heat. I have been advised that you re-entered the house twice more, putting yourself at risk, while the fire fully engulfed the walls and began cresting at the top of the roof. It was later established that the occupant was not within the home, but inside a trailer adjacent to the residence.

I would like to commend you for your selfless, courageous actions in this tremendously stressful situation. You are a credit to the Brantford Police Service and this community and I thank you for your efforts.

Yours truly,

T. Brendan Ryan
Chair

BR/mje

BRANTFORD POLICE SERVICE

1.3



MEMORANDUM

RECEIVED
JUN 1 2017
BRANTFORD POLICE SERVICE

Date: June 1/2017

From: PC Logan

To: Chief Nelson

Subject: Brantford Police Services Board Funding

Dear Chief,

The goal of this program is to portray the image and role of a police officer as a community helper and not an authority and enforcement figure. Developing positive relationships with police officers at an early stage in their lives may be beneficial if faced with overwhelming situations as they become older. This program focuses on boys and girls of diverse ethnicity from economically challenged neighborhoods and is designed to use the game of ice hockey as a catalyst to attract at risk youth to a program offering support and empowerment for education.

The schools that are involved in the hockey program are Holy Cross Catholic School and King George School. The program will consist of 30 children in grades 6,7,8 from both schools who are being offered the opportunity to participate in on-ice sessions with Brantford Police officers on a monthly basis. The program is to start October 2017 and finish April 2018. The program will operate over a duration of 7 months, with ice times scheduled once a month for each school.

I am inquiring about the possibility of the Police Services Board providing funding for the program. The funding will cover transportation costs and equipment/jersey costs involved in the operation of the program. I am requesting that the Police Services Board contribute, \$5000.00, towards the youth hockey program.

I look forward to further discussion with you about the youth hockey program.

Sincerely,

A handwritten signature in black ink, appearing to read "PC Logan".

PC Logan

RECEIVED
MAY 23 2017
BRANTFORD POLICE
SERVICE



Youth Hockey Program

**Prepared for: Chief G. Nelson
Brantford Police Service**

**Prepared by: Constable C. Logan
Brantford Police Service**

Date: May 22, 2017

Executive Summary- Youth Hockey Program

Overview

This project investigates one program that receives financial support from the Brantford Police Services Board (BPSB) and the Brantford Police Association (BPA). We sought to examine the effectiveness of this initiative with the goal of understanding the following:

1. The responsiveness of the initiative to the needs of youth and the extent to which the stated goals have been achieved
2. The perceptions, experiences and attitudes that the youth have towards the police as well as the initial and subsequent perceptions after participating in this program; and
3. The impact that this initiative has had on individuals and the community, as well as on the police-community relations in Brantford.

This program was introduced to address the needs, interests and ambitions of the youth in our community. The initiative strives to establish hope and guidance to those who otherwise would not have access to such opportunities.

Contributing to their sense of hopelessness and despair in a positive way does not only benefit police-community relations but ascertains that programs like this need to be more frequently recommended moving forward.

In this report we assess the extent to which current (Copper Bowl) and past programs supported by community agencies, organizations, and the Board have been responsive to the needs of youth as well as the effects that this program might have had on police-community relations.

Methodology

Youth involved in this initiative were given surveys based on their experiences, at the conclusion of the program. The purpose of this was to examine the attitudes that they had towards police and to grasp an understanding of the progressive need for community based policing and a greater collaboration with our community specifically with young persons.

The feedback yielded information about their experiences in the program, their perceptions of police, and any encounters they might have had with police in the program or in the community. This information enabled us to determine the effectiveness of the program and allowed us to obtain a fulsome sense of how well the program worked.

The program also operated under the assumption that the experiences the youth gained resulted in creating and maintaining relationships with members of the Service, and that the youth will in turn act as ambassadors in their communities.

Executive Summary- Youth Hockey Program

Lastly, the survey sought to examine the extent to which this initiative has been effective at accomplishing these goals and to ascertain the impact the program has had on the perceptions, experiences and attitudes of participating youths.

The youth involved in this initiative have had limited encounters with police and were on occasion intimidated and apprehensive around the officers throughout the program. As the months progressed, they became more familiar with police as well as their personal levels of comfort with individual police officers.

This engagement contributed to a significant positive change in their perceptions, attitudes and opinions about police.

Further, by the end of the program, the youth involved spoke enthusiastically about the personal relationships they had established with members of the Service and how they came to realize that police officers are in many ways "nice" people similar to other people they have encountered in their lives. Police were seen as trustworthy outlets that they could utilize and look up to.

The members involved with the initiative recognized the importance of the program, and took very seriously the task of providing the kids with a positive experience. Some officers also displayed a great deal of investment in the success of the program and a strong desire for it to continue to improve.

The members spoke of the relationships they formed with many of the participants. The relationships formed over the course of the program marks the beginning of many meaningful and lasting friendships for years to come.

Because officers cared about both the youth and the program, most of the members expressed a desire to have a greater amount of input into the operational aspects of the program.

For a program that was initially met with a great deal of skepticism, this has been a remarkable achievement in its first year of operation.

Community Organizations

Everyone involved in the program supported the idea that the best way to improve police-youth relations was for it to be long-term, consistent and take place in a youth friendly setting. Stemming from this, both police and the youth would learn to see each other as individuals, rather than groups of misinterpreted members that comprise a community.

Executive Summary- Youth Hockey Program

School staff members from King George & Holy Cross, who were involved in the program, were very appreciative of the officer's efforts to establish consistency to youths in their respected schools. They further expressed their gratitude in providing the opportunity for their students to participate in such a great experience- one that they would not have been given if not for these officers and this program.

Staff remained optimistic about the potential for more programs to improve youth-police relations in the community, and they are eager to work in partnership with law enforcement members to ensure that more positive relationships can be developed.

Recommendations

The following recommendations surfaced from parents, youth, members of the Service, and community workers. Those key informants reflected on how this program could be supported, modified and improved.

1.1

The Brantford Police Youth Hockey Program demonstrates how young people's views of police can change when programs facilitate sustained exchanges that work towards the development of personal relationships between police and youth in a community. These exchanges need to be encouraged. Police officers, civilian workers, volunteers, teachers, and staff members have a pivotal role in achieving this goal, through supporting the youth and mentoring them, and providing suggestions about the program.

The Youth Hockey Program can continue to be a rewarding experience for youth, members of the Service, and by extension- the community of Brantford. The following recommendations are offered for consideration:

1. That the leadership of the Board, Senior Officer's and the BPA should continue to demonstrate commitment to the program in order to encourage a widespread support among members of the police service.
2. That building support among members of the Service should be made to increase the voluntary participation of officers as well as the satisfaction of those who take on the role of supervising participants.
3. That members of the Service who display an extraordinary degree of commitment to the program should be formally recognized for their efforts in order to encourage ongoing participation.

1.2

The funding provided by the Board is highly valued and imperative to the operational success of the program. Enhancing the relationship between our youth and the police is a crucial element needed for community progression. Parents and youth have expressed

Executive Summary- Youth Hockey Program

their wish to work more closely with members of the Service. Given these interests, the following recommendations are offered for consideration:

1. That the Service should establish more opportunities for cooperative encounters between police and youth, and a dedicated liaison person should be made available to facilitate these connections.
2. That effort is made to facilitate long term and consistent relationships with officers who can work with youth in building police youth community relationships.
3. That the Board should continue to facilitate communication between members of the Service and the community programs that receive funding from Brantford Police Services Board by encouraging them to report regularly on their activities.

Moving Forward

This report has presented an overview of the Brantford Police Youth Hockey Program and its partners, partially funded by the Brantford Police Service Board. An increase of continuing research needs to be undertaken to assess the impact of programs such as this, attempting to enhance the relationship between police and communities, particularly between police and youth. Further, this specific program can be utilized as a blueprint for future programs with similar goals.

In addition to hearing from youth about their encounters with police, more feedback is needed from the individual officers that provide their perspectives of their role and interactions with the youth.

Executive Summary- Youth Hockey Program

APPENDIX 'A' – (Youth Survey)

1. How likely is it that you would have interacted with a Police Officer before the hockey program started? (Circle One)

Not At All

Extremely Likely

0	1	2	3	4	5	6	7	8	9	10
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2. Overall, how satisfied or disappointed are you in the hockey program? (Circle One)

- Very Satisfied
- Somewhat Satisfied
- Somewhat Disappointed
- Really Disappointed

3. How would you rate your interaction with the police officers involved in the program? (Circle One)

- Excellent
- Above Average
- Average
- Below Average

4. How likely is it that you will interact with a Police Officer now that the program has ended? (Circle One)

Not At All

Extremely Likely

0	1	2	3	4	5	6	7	8	9	10
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5. Do you have any suggestions on how the program can improve for next year?

Executive Summary- Youth Hockey Program

APPENDIX 'B' – (Teachers/ Principal Survey)

1. Where did you see the greatest impact of the Youth Hockey program with the kids?

- In the classroom
- Interaction with other classmates/friends
- Engagement with classroom related activities
- Self-esteem / Self-confidence
- Attendance
- All of the above

If there was one particular area where you observed this the most, please explain.

2. Did you notice any improvements in the way in which these kids conducted themselves while they were in class?

- Completing in-class assignments
- Completing homework on time
- Improved participation during physical education
- Quality of completed assignments
- Improvement in test results
- All of the above

If there was one particular area where you observed this the most, please explain.

3. Do you believe the involvement of the police with these kids in this program was positive?

- Yes
- No

If yes, please explain.

4. If this program were to continue, are you aware of other kids and or parents from your school who have expressed an interest in participating?

- Yes
- No

Executive Summary- Youth Hockey Program

APPENDIX 'C' – (Parent Survey)

1. Where have you seen the greatest impact on your child as a result of them participating in the Youth Hockey program?

- Positive interaction with parent / sibling at home
- Improved academic results
- Improved attendance
- Self-esteem
- Positive interaction with teacher / principal
- New friends
- All of the above
- Other (please explain)

2. Was there any particular discussion / situation that your child discussed with you while they participated in the program that had an impact on you?

- Learning and or participating in a new sport
- Speaking with a police officer
- Interacting with friends / classmates outside of the school setting
- Looking forward to the afterschool event
- Other (please explain)

3. Prior to this program evolving, would you have had any interest in interacting with the police?

- Yes
- No

4. Now that this program has finished, would your thoughts and or perceptions of interacting with the police have changed?

- Yes
- No

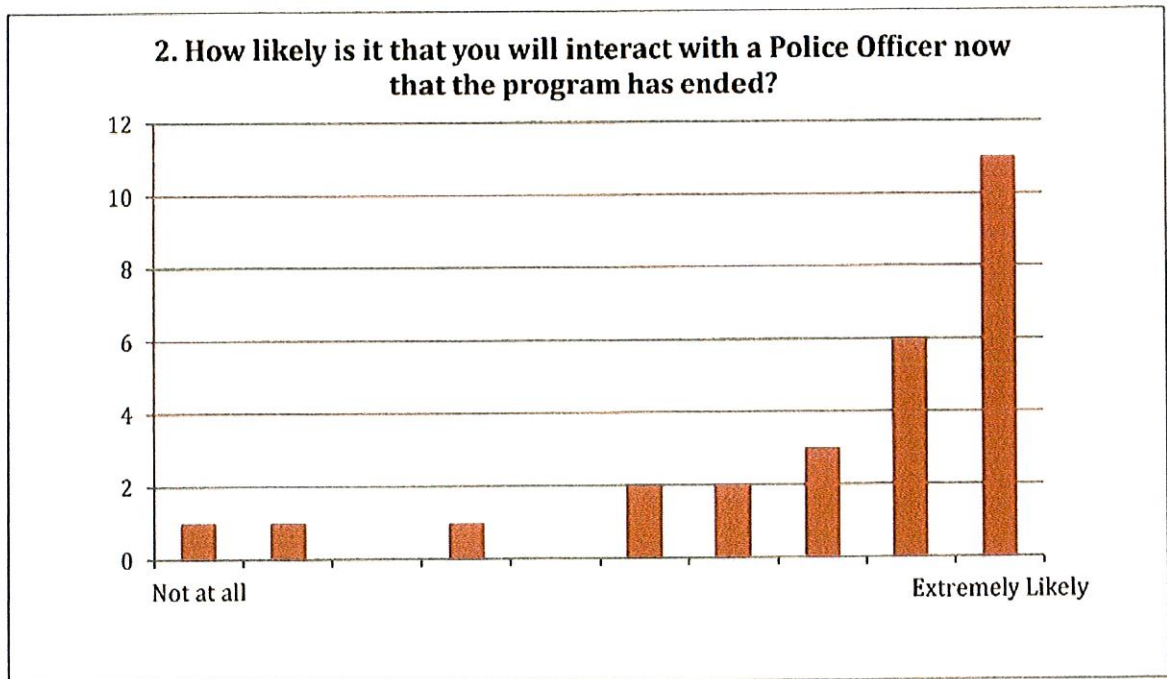
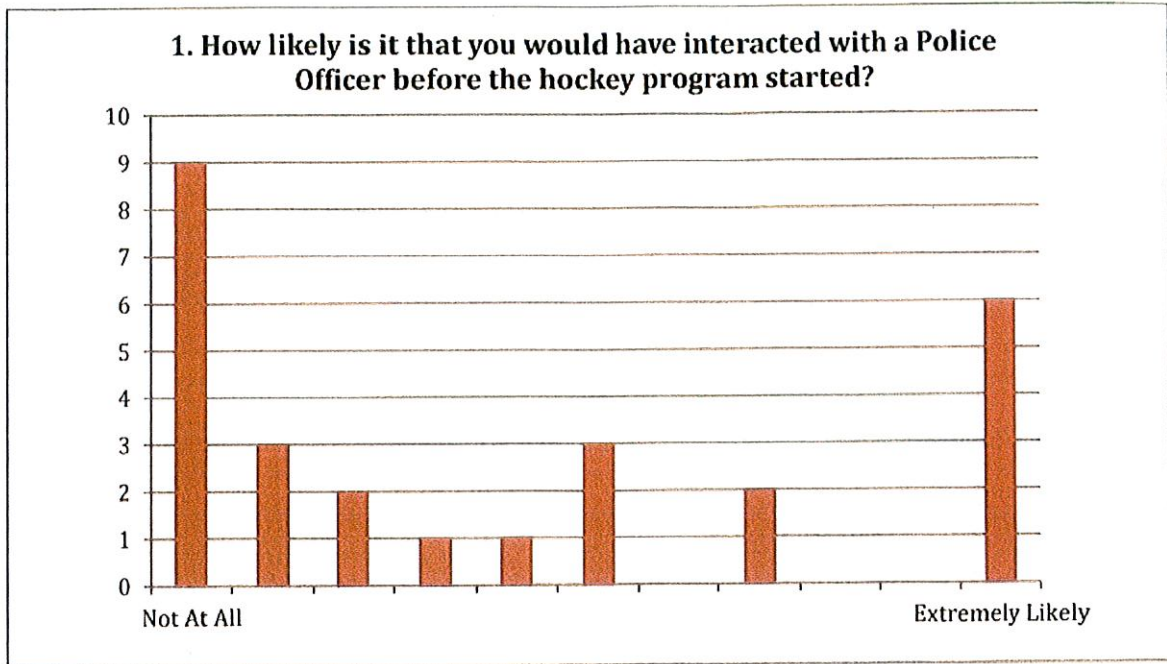
5. Would you or have you recommended this program to other parents/kids?

- Yes
- No

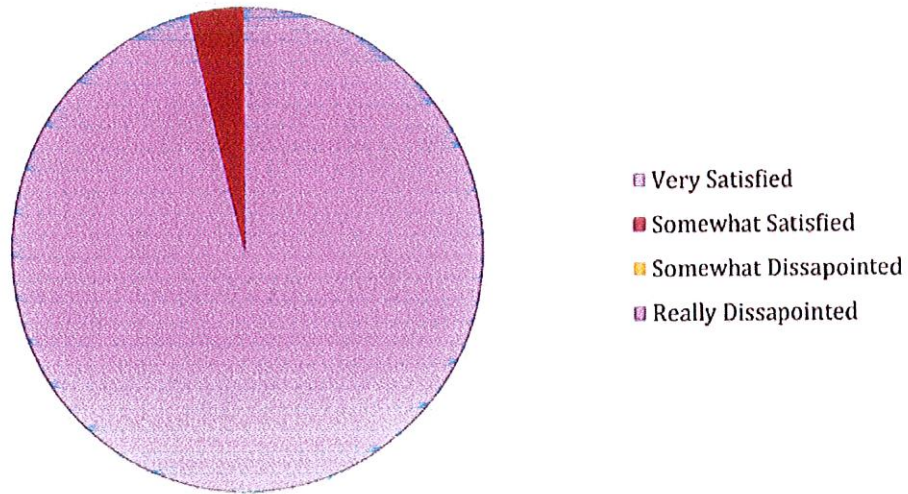
Executive Summary- Youth Hockey Program

APPENDIX 'D' – (Youth Survey Results)

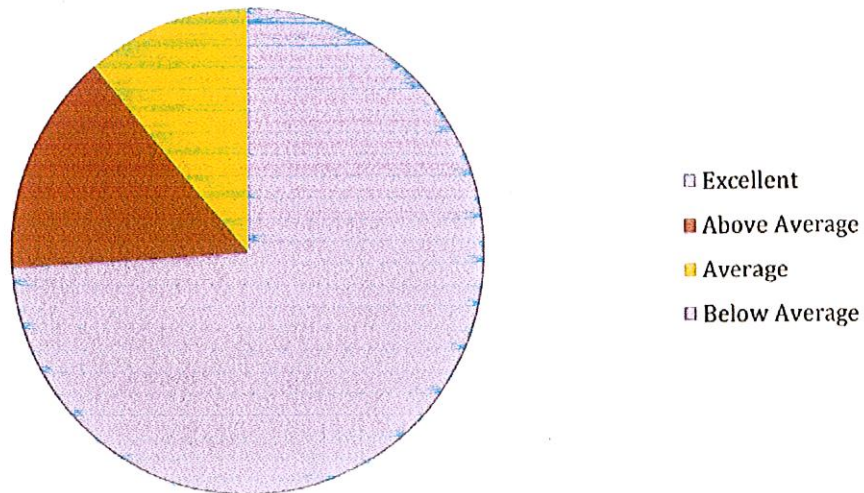
27 Surveys Completed



3. Overall, how satisfied or dissatisfied are you in the hockey program?



4. How would you rate your interaction with the police officers involved in the program?



Comments made by youths on how to improve the program

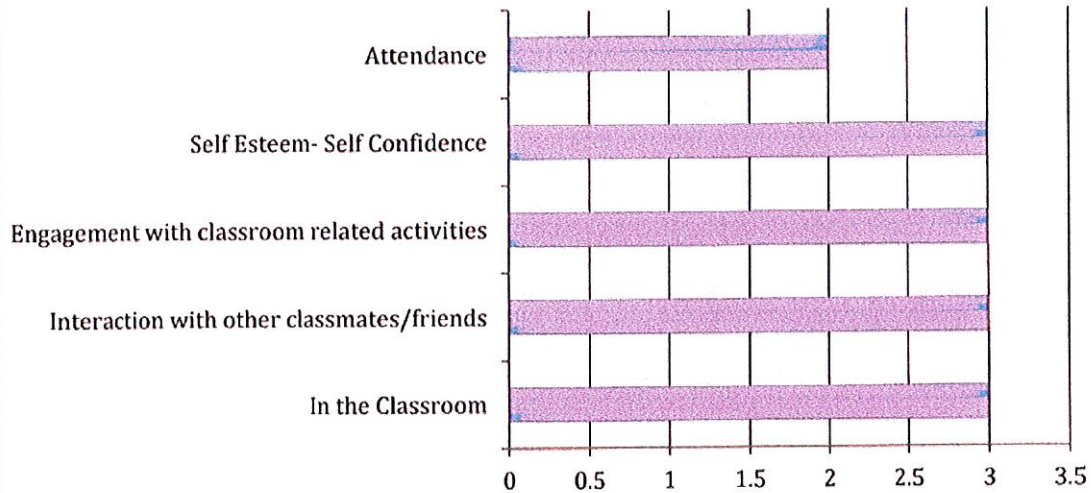
“more sessions, more practices, more games, have more than one game, have more one on one time with people that need help, challenge other schools, to come back and have more fun, have more schools join”

Executive Summary- Youth Hockey Program

APPENDIX 'E' Teacher/ Principal Survey Results

3 Surveys Completed

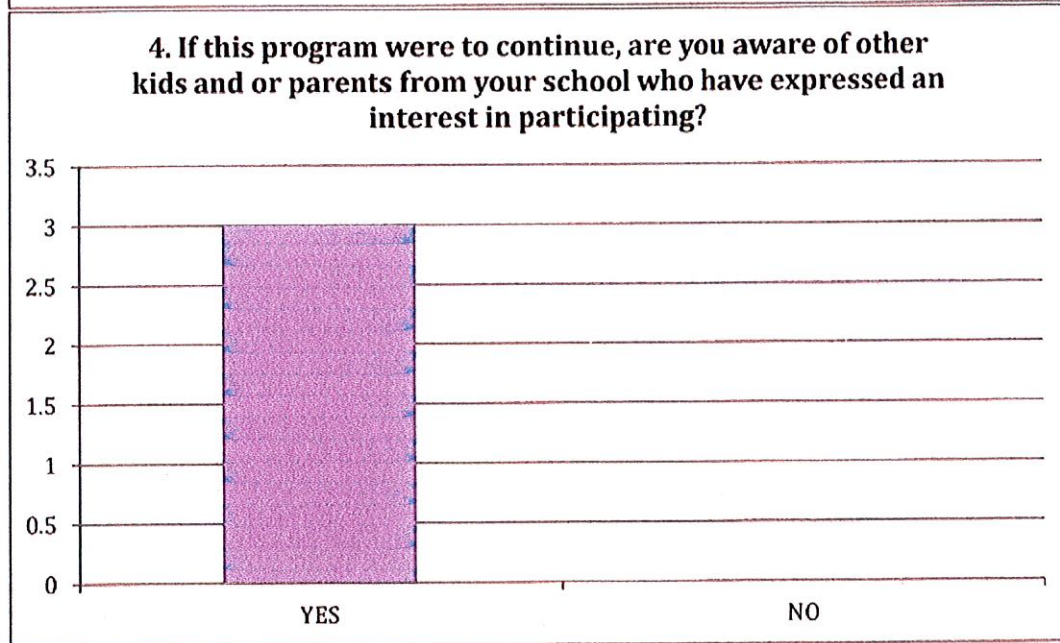
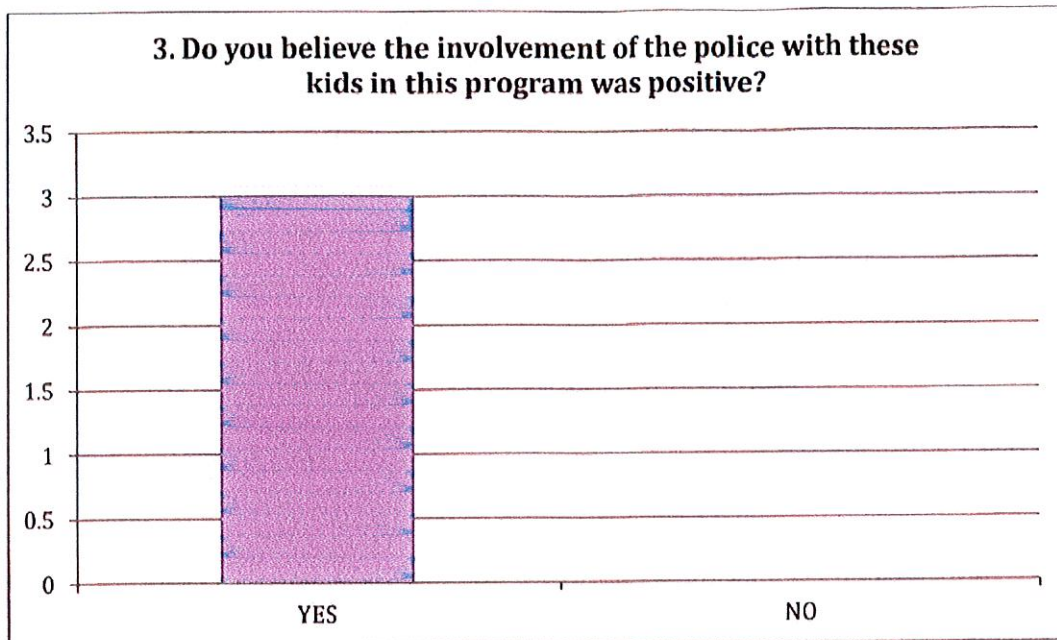
1. Where did you see the greatest impact of the Youth Hockey program with the kids?



2. Did you notice any improvements in the way in which these kids conducted themselves while they were in class?



Executive Summary- Youth Hockey Program



Comments made by Principals/Teachers

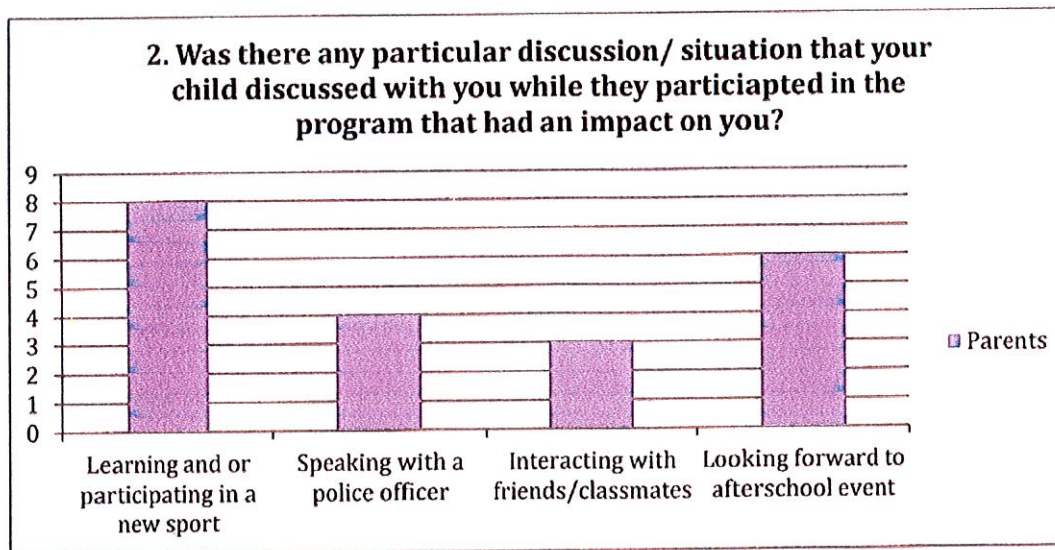
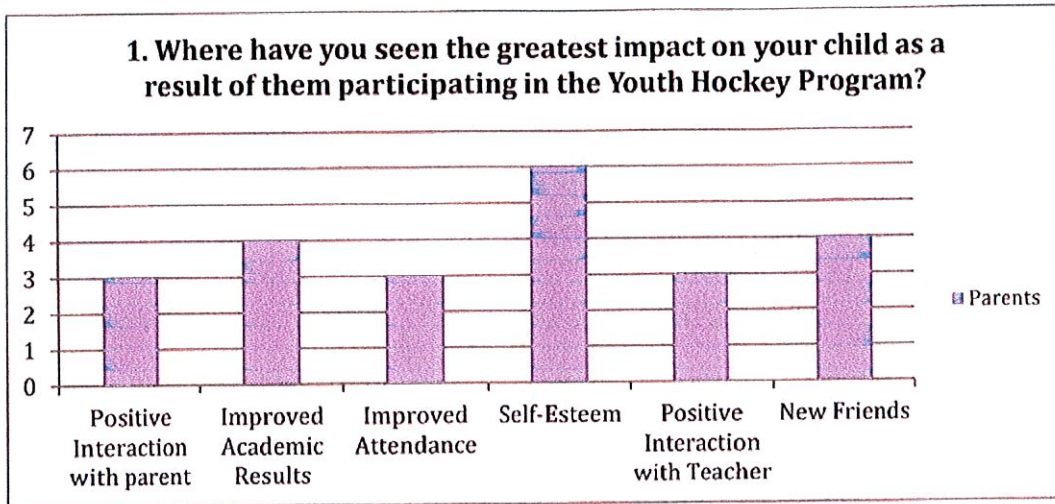
"Students were thrilled that they could talk with and communicate with officers regarding community issues and struggles."

"All of the officers were excellent with the kids and they were thrilled with every opportunity they had to play. It was a fantastic opportunity and experience."

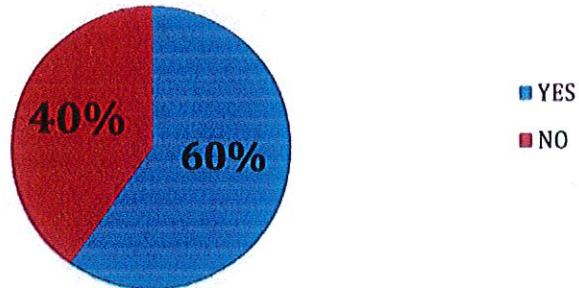
Executive Summary- Youth Hockey Program

Parent Survey Results

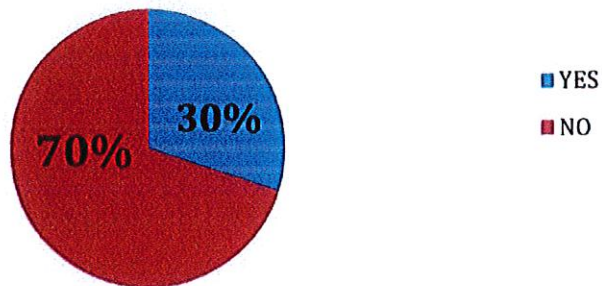
10 Surveys Completed



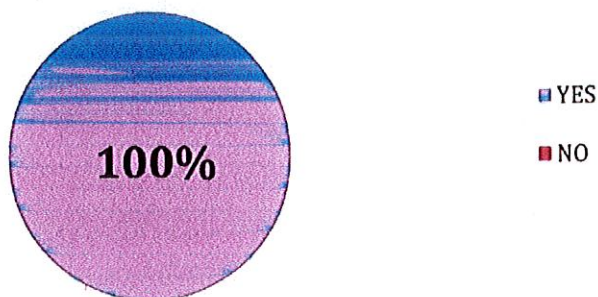
3. Prior to this program evolving, would you have had any interest in interacting with the police?



4. Now that this program has finished, would your thoughts and or perceptions of interacting with the police have changed?



5. Would you or have you recommended this program to other parents/kids?



Executive Summary- Youth Hockey Program

Survey Findings

The results of the surveys that were completed by kids, parents and teachers involved in the Youth Hockey Program were very consistent and informative as to how the program was perceived.

The youth involved in the program were able to build relationships with officers and experience positive interactions with them while being involved in organized sports.

Before the program had started, youth interaction with police officers was evidently minimal. After the completion of the program, youths had experienced a different perception of police officers. Youth interaction with police officers during the program was able to contribute to the perception that the youth have of a police officer. Please see Appendix 'D' for a visual representation of youth interaction with police officers before the hockey program had started, and how things changed after the completion of the hockey program. Youths were satisfied with the hockey program that was initiated by police officers. The feedback that was received was a positive indication of the youth's experience who were involved in the hockey program.

Teachers who completed the surveys provided valuable insight as to how the youths improved academically and socially as a result of being involved in the hockey program. Self-confidence, engagement in classroom related activities, and interaction with classmates was all observed by teachers as a result of the kids being involved in the hockey program. Improved participation during physical education, and completion of in class assignments was noted by teachers and principals. Please see Appendix 'E' for a visual representation of the youth's behavior in school, as seen by teachers and principals.

The parents, who completed the surveys, were able to provide information about how their children benefited from the hockey program while at home. Building Self-esteem was one of the things that was evident to parents about their children throughout the hockey program. The youth's going out and trying a new sport, meeting new people and making new friends all contributed to this.

As a result of the surveys that were completed, it is evident that the youth involved benefited in their experiences. Interacting with police officers, building self-esteem, creating new friendships, and improvements in school have all been noted as a result of the hockey program.

Executive Summary- Youth Hockey Program

Bibliography

1- Assessing the Effectiveness of the Toronto Police Services Board's Youth Initiatives:
<http://www.tpsb.ca/publications-list/send/2-publications/19-assessing-the-effectiveness-of-the-board-s-youth-initiatives>

2- Youth in Policing Initiative (2008). Youth in Policing Initiative: Final report: Toronto Police Service.

3- Brandt, D. E., & Markus, K. A. (2000). Adolescent Attitudes Towards Police: A New Generation. *Journal of Police and Criminal Psychology*, 15(1), 10-16.

**BRANTFORD POLICE SERVICES BOARD
MINUTES
THURSDAY, JUNE 8, 2017
11:45 A.M., BOARD ROOM**

ROLL CALL

PRESENT: Deb Cockerill, Chair
Brendan Ryan, Vice Chair
Vincent Bucci
Mayor Chris Friel
Councillor Greg Martin

ALSO PRESENT: Chief W. Geoff Nelson
Deputy Chief Rob Dinner
Margaret Eves, Executive Assistant

Moved by Vice Chair Brendan Ryan
Seconded by Vincent Bucci

THAT the motions made at the in-camera session be adopted.

CARRIED

1. PRESENTATIONS/DELEGATIONS

There were no presentations or delegations.

2. DECLARATION OF CONFLICTS OF INTEREST

There were no declarations of conflict of interest.

3. MINUTES

Moved by Councillor Greg Martin
Seconded by Vincent Bucci

THAT the minutes of May 11, 2017, be adopted.

CARRIED

4. REPORTS

4.1 Issues Update – Chief G. Nelson

Chief Nelson advised that he has written to the Ontario Provincial Police to request specifics as a result of receiving a report from them indicating their members spent 1300 hours in our municipality in 2016.

Chief Nelson reported that the Brantford Police Service would respect a decision by the Pride committee that police officers were welcome to participate in the upcoming Gay Pride events, but not in uniform. He added that the police strive to have a relationship with everyone in the community and that after the events, a meeting would be held with the Pride committee to further discuss the matter.

Chief Nelson was pleased to report on the success of the One Stop Grad Shop program, developed by Constable Annaert, which was held on June 7 at King George School. The initiative enabled grade eight graduates to receive formal wear for their graduation ceremony at no cost. All garments had been donated. The purpose of the initiative was to help defray the cost of students attending the event, as well as strengthening the Police Service's partnership with youth and their families.

Chief Nelson further spoke of the launch of the new Police Service website.

He reported that the Torch Run for Special Olympics and BBQ would be held this Friday at Pauline Johnson.

4.2 Monthly Statistical Report

Deputy Chief Dinner advised that the report was unavailable.

4.3 Budget Report

Chief Nelson highlighted points of interest in the Budget Report ending May 31, 2017. There were no areas of concern.

4.4 Income Services – Schedule of Fees

A memorandum dated May 19, 2017, was received from Inspector Kent Pottruff in which he sought approval for the Service's overall 2018 Income Fee Schedule as amended. The new schedule included the Alarm Reduction Program fees.

Moved by Vice Chair Brendan Ryan
Seconded by Vincent Bucci

THAT the Brantford Police Services Board approves the 2018 Income Fee Schedule as presented this date.

CARRIED

4.5 Youth Hockey Program

A report, prepared by Constable C. Logan, assessing the effectiveness of the Youth Hockey Program was received and reviewed. The program receives financial support from the Board and the Brantford Police Association.

The program, instituted and designed by Constable Logan, was introduced to address the needs, interests and ambitions of the youth in our community. The initiative strives to establish hope and guidance to those who otherwise would not have access to such opportunities. As well, it was hoped that the experiences the youth gained resulted in creating and maintaining relationships with members of the Service, and that the youth will in turn act as ambassadors in their communities.

The report indicated that the youth involved in the program became more familiar with police as time went on and this engagement contributed to a significant positive change in the student's perceptions, attitudes and opinions about police.

The Board was very impressed with the success of the program, which Chief Nelson related was provided on a 100% volunteer police staff basis. Chief Nelson indicated that the program would continue again next year and would be seeking sponsors to fund the initiative.

5. MEETING DATES

The next meeting of the Board will be held on September 14, 2017, at 10:30 a.m.

6. NEW BUSINESS

6.1 Section 11 Review Report

Chief Nelson presented his Section 11 Review findings report with respect to SIU Case 09-OCD-010b (Benjamin Wood), and SIU Case 10-OFD-178b (Evan Jones).

6.2 Upcoming Legislation – Legalization of Marijuana

Mayor Chris Friel advised that the City was formulating an initiative with Brant County and Six Nations to develop a functional model for the regulating of marijuana sales.

He indicated the Police Service and Board may be asked to participate. He indicated more information will be forthcoming in the near future.

7. ADJOURNMENT

Moved by Vice Chair Brendan Ryan

THAT the meeting be adjourned. (12:15 p.m.)

CARRIED

The minutes of this meeting were adopted this 14th day of September, 2017.

Deb Cockerill, Chair

Margaret Eves, Executive Assistant

**BRANTFORD POLICE SERVICES BOARD
SPECIAL MEETING MINUTES
THURSDAY, AUGUST 10, 2017 – 9:00 A.M.
TRAINING ROOM, 344 ELGIN STREET, BRANTFORD**

ROLL CALL

PRESENT: Deb Cockerill, Chair
T. Brendan Ryan, Vice Chair
Vincent Bucci, Member
Councillor Greg Martin, Member

ALSO PRESENT: Chief W. Geoff Nelson
Deputy Chief Rob Dinner
Inspector Kent Pottruff
Marva Usher, Administration Executive Assistant
Margaret Eves, Executive Assistant

REGRETS: Mayor Chris Friel, Member

1. DECLARATIONS OF CONFLICT OF INTEREST

There were no declarations of conflict of interest.

2. 2018 POLICE BUDGET

2.1 Introduction and Background

Inspector Kent Pottruff introduced himself and Mrs. Usher and provided a brief background on how the draft budget had been prepared.

2.2 New Minimum Wages for Ontario

Inspector Pottruff reviewed his memorandum dated July 13, 2017, regarding the process to use in determining the Park Patroller’s minimum wage increases in January 2018 and future legislated minimum wage increases.

Moved by Vice Chair Brendan Ryan
Seconded by Councillor Greg Martin

THAT the Brantford Police Services Board directs staff to maintain the percentage differential between the Park Patrollers and the Park Patroller Supervisor for minimum wage increases

AND FURTHER that in 2018 and 2019, staff use the new minimum wage in Ontario as the base for calculating any contractual increases as they come into effect

AND FURTHER that a red-circling process be used should any future minimum wage adjustment, due to the rate of inflation, outpace the negotiated collective agreement increases.

CARRIED

2.3 2018 Police Operating Budget Presentation

Inspector Pottruff then presented the draft 2018 Police Operating Budget, totaling \$32,180,154, a 1.98% increase over 2017. He noted that the draft included no increase in staff. The Police Services Board business unit was then reviewed. The total, \$63,400, showed an increase of \$308, which was attributed to an increase in the OAPSB membership dues.

Chief Nelson then provided additional documents, including the Resource Allocation in 2017. He identified current human resource needs in Platoons, Traffic, CASA, Media/Recruiting, and Professional Standards Units. He then reviewed community profile, crime statistics and human resources data documents, as well as police/population comparisons with similar sized Ontario police agencies. He outlined many initiatives and projects, created over the past three to four years, which have been implemented to address call and crime reduction. He asked the Board to consider a proposed recruitment plan, which included the hiring of two police officers in May 2018, two police officers in September 2018, and two police officers for the January 2019 Ontario Police College intake. He indicated the above documents justified the need for these additional sworn officers.

Inspector Pottruff provided a report containing Records Section data, which outlined an increase in workload. He requested the Board consider adding two part-time Records Clerks to address this need. He further spoke to a Human Resources Department issue. He indicated the Service was applying for their own WSIB certificate, which would result in the need for the Service to enter WSIB information into the appropriate software. He recommended hiring a part-time Human Resources assistant to provide clerical support to the Human Resources Manager.

The meeting recessed at 10:45 a.m. and resumed at 11:00 a.m.

Chief Nelson indicated that if the Board supported the addition of the sworn and civilian employees as outlined above, the 2018 Operational Budget would total \$32,435,766, an increase of \$881,612 or 2.79% over the 2017 Operating Budget.

Staff was excused at 11:15 a.m., at which time discussions ensued regarding the additional staff requirements.

Staff rejoined the meeting at 11:30 a.m.

Questions regarding line items in the 2018 Operating Budget Summary document were answered.

2.4 Approval of 2018 Police Operating Budget

Moved by Vice Chair Brendan Ryan
Seconded by Vincent Bucci

THAT the Brantford Police Services Board approves the 2018 Operating Budget of \$32,435,766.00, a 2.79% increase over the 2017 Operating Budget.

CARRIED

3. ADJOURNMENT

The meeting adjourned at 12:20 p.m.

The minutes of this meeting were adopted this 14th day of September, 2017.

Deb Cockerill, Chair

Margaret Eves, Executive Assistant

**BRANTFORD POLICE SERVICES BOARD
SPECIAL MEETING MINUTES
TUESDAY, AUGUST 15, 2017 – 12:00 NOON
TRAINING ROOM, 344 ELGIN STREET, BRANTFORD**

ROLL CALL

PRESENT: Deb Cockerill, Chair
T. Brendan Ryan, Vice Chair
Vincent Bucci, Member
Councillor Greg Martin, Member

ALSO PRESENT: Chief W. Geoff Nelson
Deputy Chief Rob Dinner
Inspector Kent Pottruff
Margaret Eves, Executive Assistant

REGRETS: Mayor Chris Friel, Member

1. DECLARATIONS OF CONFLICT OF INTEREST

There were no declarations of conflict of interest.

2. 2018 POLICE BUDGET

2.1 Capital Budget Historical Overview

Inspector Kent Pottruff provided an overview of the history of the Police Service's Capital Budget, indicating that the capital envelope of \$383,720, has not changed for many years. This figure is divided amongst the reserve funds. He noted that the Service no longer receives interest on the reserve accounts, which amounts to a loss of approximately \$20,000 per year.

2.2 Reserve Fund Forecast Presentation

Inspector Pottruff reviewed the six Reserve Account Balance Forecast Detail documents. He noted that \$200,000 added to the Police Communications Equipment account was not funded through the Police capital envelope, but by the City of Brantford as the new radio system also involved the Fire Department as well.

2.3 Ten-Year Capital Forecast and 2018 Projects Presentation

The ten-year capital forecast and 2018 projects over \$50,000 were then reviewed. Inspector Pottruff commented that the \$1,326,533 noted in 2021 for the facility expansion was not funded through the Police capital envelope, but from the City.

2.4 Capital Detail Sheets Overview

This document was reviewed. It was indicated that in 2018, all projects are classed as minor capital, under \$50,000.

2.5 Approval of Ten-Year Capital Forecast and 2018 Capital Projects

2.5.1 Moved by Vice Chair Brendan Ryan
Seconded by Vincent Bucci

THAT the Brantford Police Services Board approves the 2018 Ten-Year Capital Forecast, as presented.

CARRIED

2.5.2 Moved by Vice Chair Brendan Ryan
Seconded by Vincent Bucci

THAT the Brantford Police Services Board approves the 2018 Capital and Minor Capital projects, as presented.

CARRIED

3. ADJOURNMENT

The meeting adjourned at 12:45 p.m.

The minutes of this meeting were adopted this 14th day of September, 2017.

Deb Cockerill, Chair

Margaret Eves, Executive Assistant

4.2.1

MONTHLY STATISTICAL REPORT
of the Brantford Police for 2016/03/01 - 2017/03/31

	March 2016	2016 To Date	March 2017	2017 To Date
INVESTIGATIONS				
Murder	0	1	0	0
Attempt Murder	0	0	0	0
Sexual Offences	1	44	13	33
Assault on Police	2	4	0	2
Assaults - Other	83	227	78	202
Robberies - With Weapon	4	9	1	8
Robberies - Without Weapon	2	6	2	10
Break & Enter Residence	38	95	32	87
Break & Enter Business	8	61	11	35
Break & Enter Other	4	10	0	0
Theft of Motor Vehicle * 1 E-bike	24	75	35*	109
Theft Over \$5000.00	2	2	4	5
Theft Under \$5000.00	124	329	106	342
Theft From Motor Vehicle	27	95	64	146
Frauds Total	49	135	75	157
Offensive Weapons Total	16	48	7	30
Mischief Total	77	205	94	204
Other Criminal Code	72	185	76	204
Drugs & Narcotics Total	26	73	37	92
Provincial Statutes Total	56	162	55	171
Municipal Bylaws	10	22	1	17
Impaired Drivers	9	18	16	43
Young Persons Charged	28	52	16	37
Young Persons Deferred	3	18	9	18
MOTOR VEHICLE ACCIDENTS				
Fatal Accidents	0	0	0	0
Persons Killed	0	0	0	0
Personal Injury Accidents	31	85	20	67
Total MVA's	194	541	209	580

ENFORCEMENT

Criminal Charges (CC,CDSA,YCJA)	398	1154	508	1406
Provincial Charges (TPA,HTA,LLA,CAIA)	464	1363	496	1662
Municipal Charges (MBBR)	17	43	19	59
Parking Tickets Issued	94	208	22	158

ACTIVITIES

Alarms	138	443	124	386
Actual 911 Calls	327	876	307	906
Fail to Stop for Police	2	6	5	13
Complaints Against Police	1	8	4	14
Discipline Matters	5	7	0	6
Calls for Service	3870	11124	4007	11407
Casino Related Calls	21	28	13	25
Foot/Bicycle Patrol Hours	440	1800	710	1954

HUMAN RESOURCES (HOURS)

Overtime	2295	7582	2245	5302
Court Time	121	524	97	424
Auxiliary Worked	536	1835	434	1268
Long Term Disability	1494	2658	676	1878
Workplace Safety & Insurance Board	1068	3126	1268	3638
Compassionate Leave	102	216	20	102
Sick Leave	1401	4595	2018	5981
Maternity/Parental - Sworn	98	1008	164	486
Maternity/Parental - Civilian	48	48	518	1520
Police College Training	680	1744	1336	3088
In-Service Training	1984	5055	1707	5149

*** NOTE: This total includes all actual and attempt thefts of all motorized vehicles.**

DISCLAIMER

The statistical information provided could fluctuate by 5% due to the incompleteness of reported data.

4.2.2

MONTHLY STATISTICAL REPORT
of the Brantford Police for 2016/04/01 - 2017/04/30

	April 2016	2016 To Date	April 2017	2017 To Date
INVESTIGATIONS				
Murder	0	1	0	0
Attempt Murder	0	0	0	0
Sexual Offences	9	53	17	52
Assault on Police	4	8	2	4
Assaults - Other	83	310	66	268
Robberies - With Weapon	7	16	4	12
Robberies - Without Weapon	4	10	2	12
Break & Enter Residence	44	139	27	114
Break & Enter Business	10	71	12	47
Break & Enter Other	1	11	1	1
Theft of Motor Vehicle (* 6 E-bikes)	18	93	43*	152
Theft Over \$5000.00	1	3	4	9
Theft Under \$5000.00	139	468	124	466
Theft From Motor Vehicle	30	125	38	184
Frauds Total	48	183	31	188
Offensive Weapons Total	24	72	14	44
Mischief Total	64	269	106	310
Other Criminal Code	80	265	79	283
Drugs & Narcotics Total	15	88	20	112
Provincial Statutes Total	41	203	79	250
Municipal Bylaws	11	33	6	23
Impaired Drivers	13	31	8	51
Young Persons Charged	18	70	11	48
Young Persons Deferred	8	26	9	27
MOTOR VEHICLE ACCIDENTS				
Fatal Accidents	0	0	1	1
Persons Killed	0	0	0	0
Personal Injury Accidents	23	108	25	93
Total MVA's	186	727	164	745

ENFORCEMENT

Criminal Charges (CC,CDSA,YCJA)	479	1633	521	1928
Provincial Charges (TPA,HTA,LLA,CAIA)	497	1859	585	2243
Municipal Charges (MBBR)	9	52	32	91
Parking Tickets Issued	62	270	48	206

ACTIVITIES

Alarms	133	576	132	518
Actual 911 Calls	345	1221	362	1268
Fail to Stop for Police	2	8	10	23
Complaints Against Police	1	9	2	16
Discipline Matters	3	10	0	6
Calls for Service	3870	14994	4062	15469
Casino Related Calls	9	37	5	30
Foot/Bicycle Patrol Hours	101	1901	580	2534

HUMAN RESOURCES (HOURS)

Overtime	1672	9254	2163	7465
Court Time	112	636	158	582
Auxiliary Worked	701	2536	582	1850
Long Term Disability	944	3602	630	2508
Workplace Safety & Insurance Board	1002	4128	1489	5127
Compassionate Leave	114	330	96	198
Sick Leave	1212	5807	1805	2396
Maternity/Parental - Sworn	166	1174	88	574
Maternity/Parental - Civilian	168	216	320	1840
Police College Training	1136	2880	896	3984
In-Service Training	1419	6474	2240	7389

DISCLAIMER

The statistical information provided could fluctuate by 5% due to the incompleteness of reported data.

CITY OF BRANTFORD
Period Budget Variance BU Summary Template
From Jan to Jun 2017 Run at: 7/20/2017 3:50:58 PM
Dep Lvl 1(190 POLICE)

CO	Business Unit	Actual	Budget	\$ Remaining	% Remaining
00100	132000	3,196,942.52	3,333,360.00	136,417.48	4.09%
00100	132001	10,334,621.50	11,081,388.00	730,411.56	6.59%
00100	132002	15,127.45	18,714.00	3,586.55	19.17%
00100	132003	22,361.58	26,118.00	3,756.42	14.38%
00100	132004	84,822.43	85,560.00	737.57	0.86%
00100	132005	9,052.50	8,550.00	(502.50)	-5.88%
00100	132006	1,592.66	12,720.00	11,127.34	87.48%
00100	132007	460,465.74	434,742.00	(25,723.74)	-5.92%
00100	132008	36,200.96	37,234.00	1,033.04	2.77%
00100	132009	296,665.73	287,205.00	(9,460.73)	-3.29%
00100	132010	266,088.59	245,790.00	(20,298.59)	-8.26%
00100	132011	(17,645.69)	37,500.00	55,145.69	147.06%
00100	132012	184,748.67	154,608.00	(30,140.67)	-19.49%
00100	132013	33,892.14	31,548.00	(2,344.14)	-7.43%
00100	132014	822.18	4,086.00	3,263.82	79.88%
00100	132015	(5,424.78)	0.00	5,424.78	n/a
00100	132016	(646.33)	0.00	646.33	n/a
00100	132017	5,052.00	13,998.00	8,946.00	63.91%
00100	132018	0.00	0.00	0.00	n/a
00100	132019	0.00	0.00	0.00	n/a
00100	132021	(36,229.45)	0.00	36,229.45	n/a
		14,888,510.40	15,813,121.00	908,255.66	5.74%

Report Submitted By: 
 Kent Pottruff, Inspector
 i/c Administrative Support Branch

Date: 20-Jul-17

4.3.1
Leah Kelly
July 28/17

CITY OF BRANTFORD
 Period Budget Variance BU Summary Template
 From Jan to Jul 2017 Run at: 8/4/2017 1:19:47 PM
 Dep Lvl 1(190 POLICE)

CO	Business Unit	Actual	Budget	\$ Remaining	% Remaining
00100	132000 POLICE DEPARTMENT ADMIN	3,868,157.64	3,888,920.00	20,762.36	0.53%
00100	132001 PROTECTION & INVESTIGATION	12,836,654.41	12,928,286.00	75,276.65	0.58%
00100	132002 CANINE UNIT	16,609.69	21,833.00	5,223.31	23.92%
00100	132003 EMRGNCY DISPOSAL/RESPNSE UNIT	22,402.23	30,471.00	8,068.77	26.48%
00100	132004 TRAINING	86,412.95	99,820.00	13,407.05	13.43%
00100	132005 COMMUNITY RELATIONS	8,930.58	9,975.00	1,044.42	10.47%
00100	132006 AUXILIARY POLICE SERVICE	3,174.77	14,840.00	11,665.23	78.61%
00100	132007 PRIDE SYSTEM OPERATIONS	471,153.10	507,199.00	36,045.90	7.11%
00100	132008 SUMMER PARKS PATROL	53,243.47	52,476.00	(767.47)	-1.46%
00100	132009 ADULT SCHOOL CROSSING GUARDS	309,537.18	287,205.00	(22,332.18)	-7.78%
00100	132010 COURT SECURITY	427,204.84	286,755.00	(140,449.84)	-48.98%
00100	132011 PRISONER TRANSPORTATION	(40,146.59)	43,750.00	83,896.59	191.76%
00100	132012 PROVINCIAL STRATEGY	230,949.18	180,376.00	(50,573.18)	-28.04%
00100	132013 POLICE SERVICES BOARD	34,872.38	36,806.00	1,933.62	5.25%
00100	132014 SCHOOL SAFETY PROGRAM	966.43	4,767.00	3,800.57	79.73%
00100	132015 SCHOOL SAFETY PATROLLERS	(5,241.61)	0.00	5,241.61	n/a
00100	132016 POLICE BOARD SPECIAL PROJ	0.00	0.00	0.00	n/a
00100	132017 POLICE INVESTIGATIONS	5,360.33	16,331.00	10,970.67	67.18%
00100	132018 POC - CRISIS TABLE	0.00	0.00	0.00	n/a
00100	132019 POC - SAFE BRANTFORD	0.00	0.00	0.00	n/a
00100	132021 SEXUAL VIOLENCE & HARASSMT GRT	(36,229.45)	0.00	36,229.45	n/a
		18,294,071.53	18,409,810.00	99,443.53	0.54%

Report Submitted By: 
 Kent Pottruff, Inspector
 i/c Administrative Support Branch

Date: 04-Aug-17

Carleton
 Aug 9, 2017

CITY OF BRANTFORD
Period Budget Variance BU Summary Template
From Jan to Aug 2017 Run at: 9/6/2017 12:04:34 PM
Dep Lvl 1(190 POLICE)

4.3.3

CO	Business Unit	Actual	Budget	\$ Remaining	% Remaining
00100	132000 POLICE DEPARTMENT ADMIN	4,345,373.88	4,444,480.00	99,106.12	2.23%
00100	132001 PROTECTION & INVESTIGATION	14,381,452.56	14,775,184.00	377,376.50	2.55%
00100	132002 CANINE UNIT	18,071.41	24,952.00	6,880.59	27.58%
00100	132003 EMERGENCY DISPOSAL/RESPONSE UNIT	22,640.76	34,824.00	12,183.24	34.99%
00100	132004 TRAINING	94,236.52	114,080.00	19,843.48	17.39%
00100	132005 COMMUNITY RELATIONS	9,051.57	11,400.00	2,348.33	20.60%
00100	132006 AUXILIARY POLICE SERVICE	3,174.77	16,960.00	13,785.23	81.28%
00100	132007 PRIDE SYSTEM OPERATIONS	542,046.15	579,656.00	37,609.85	6.49%
00100	132008 SUMMER PARKS PATROL	70,845.02	67,717.00	(3,128.02)	-4.62%
00100	132009 ADULT SCHOOL CROSSING GUARDS	309,892.99	287,205.00	(22,687.99)	-7.90%
00100	132010 COURT SECURITY	565,904.48	327,720.00	(238,184.48)	-72.68%
00100	132011 PRISONER TRANSPORTATION	(47,685.59)	50,000.00	97,685.59	195.37%
00100	132012 PROVINCIAL STRATEGY	260,654.59	206,144.00	(54,510.59)	-26.44%
00100	132013 POLICE SERVICES BOARD	40,537.29	42,064.00	1,526.71	3.63%
00100	132014 SCHOOL SAFETY PROGRAM	966.43	5,448.00	4,481.57	82.26%
00100	132015 SCHOOL SAFETY PATROLLERS	(4,228.71)	0.00	4,228.71	n/a
00100	132016 POLICE BOARD SPECIAL PROJ	0.00	0.00	0.00	n/a
00100	132017 POLICE INVESTIGATIONS	5,423.45	18,664.00	13,240.55	70.94%
00100	132018 POC - CRISIS TABLE	0.00	0.00	0.00	n/a
00100	132019 POC - SAFE BRANTFORD	0.00	0.00	0.00	n/a
00100	132021 SEXUAL VIOLENCE & HARASSMT GR	(36,229.45)	0.00	36,229.45	n/a
		20,582,128.22	21,006,498.00	408,014.84	1.94%

Carols
Sept 7/2017

Report Submitted By: *Kent Pottruff*
 Kent Pottruff, Inspector
 i/c Administrative Support Branch

Date: 06-Sep-17

4.4

**Police Services Board
Auction Proceeds
Trust Account (TF0706)**

For the period ending June 30, 2017

2016 ending balance		\$ 23,970.36
Revenue		
Auction Net Proceeds		
	Prior Year*	1,510.69
	January	693.78
	February	389.83
	March	1,165.62
		<u>3,759.92</u>
Interest Income		
	First Quarter	50.09
	Second Quarter	44.90
		<u>94.99</u>
Found money - as per policy #91-04		512.82
Total Revenue		<u>4,367.73</u>
Expenditures		
Date Motion Approved	Sec.	
29-Sep-16	4.4.3	Brantford Youth Hockey (Total 2016/2017 \$3,800.44)
		333.56
15-Feb-17	New	Development of Website - www.FentanylCanKill.ca (approved \$2,825)
		2,544.00
9-Mar-17	4.41	Law Enforcement Torch Run & Barbecue - Special Olympics
		1,000.00
9-Mar-17	4.4.2	School Safety Patrol Program
		1,500.00
20-Apr-17	4.4.2	12th Mayor's Gala in Support Lansdowne
		1,000.00
20-Apr-17	4.4.3	BPA Annual Golf Tournament
		1,000.00
20-Apr-17	4.4.4	Send a Kid to Camp (Sponsor 2 children)
		250.00
20-Apr-17	6.1.1	Brantford's Celebration for Canada's 150th Birthday
		1,000.00
11-May-17	4.4.1	Annual Charity Golf Tournament of Victim Services of Brant
		500.00
Total Expenditures as approved by board motion		<u>9,127.56</u>
Balance at June 30, 2017		\$ <u>19,210.53</u>

* Prior Year includes auction settlements for November & December 2016

7/6/2017



July 19, 2017

TO: Chair and Members
Brantford Police Service Board

FROM: Inspector D. Pancoe

SUBJECT: Complaints Against Police

PURPOSE:

To provide the Board with an update on the second quarterly complaint overview and report between April 1st and June 30, 2017.

RECOMMENDATIONS:

Report Only

BACKGROUND:

See the below report.

Public Complaints – YTD						
Investigated	2013	2014	2015	2016	2017	5 Year Avg
New complaints						
Substantiated	1	0	1	0	1	
Unsubstantiated	4	5	4	4	2	
Ongoing	0	0	0	1	4	
Policy	0	0	0	0		
Service	0	0	1	0	2	
Policy-Service complaint where Chief took action	0	0	0	0	0	
Time extension request	0	0	0	0	0	
Request for Review to the Board	0	0	0	0	0	
Formal bias based profiling complaints	0	0	0	0	0	
Complaint against Chief/Deputy	0	0	0	0	0	
Retained by OIPRD / other P.S.	0	0	2	0	0	
Reviews requested to OIPRD (disagreement with decision)	0	0	0	1	0	
Total Investigated	5	5	6	5	9	
	2013	2014	2015	2016	2017	
Not Investigated						
Better Deal in Other Law / Act	1	3	1	2		
Complaint over six months	2	2	0	0		
Frivolous	0	4	0	0	1	
Made in Bad Faith	0	0	0	0		
Informal Resolution	2	0	1	0		
Customer Service Resolution / Mediation	0	0	0	1		
Not in Public Interest	0	0	5	4	5	
Vexatious	0	0	0	0		
Withdrawn	0	1	3	2		
Policy/Service complaint where Chief took no action	0	1	1	3		
Total Not Investigated	5	11	11	12	6	
Total Public Complaints	10	16	17	17	15	

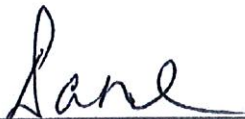
CONCLUSION

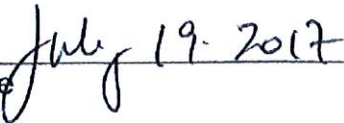
In the second quarter, there were nine (9) complaints received, seven (7) of which were external / public complaints and two (2) being initiated as an internal / Chief's

complaints.

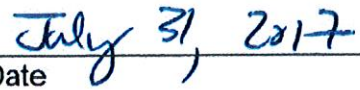
Three (3) external complaints were screened out by the O.I.P.R.D., one (1) complaint was classified as 'Service' complaint and three (3) complaints are ongoing. Out of the fifteen (15) complaints received to date, and those that were assigned for investigation, two (2) incidents involving allegations of officer misconduct have been found to be unsubstantiated and one (1) allegation was substantiated which was determined to be less serious. One (1) of the internal complaints has concluded with the allegation being substantiated and the second internal investigation during this quarterly review is still ongoing.

One (1) investigation is outstanding which relates to a member who has been off on extended leave (2013-18).

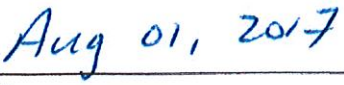

Inspector D. Pancoe


Date


Deputy Chief R. Dinner


Date


Chief Geoff Nelson


Date

4.6.1

July 24 2017

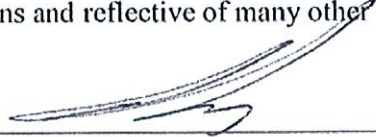
Geoff Nelson
Chief of Police
Brantford Police Services

In our conversations earlier this year it was noted that we had not had a taxi rate increase in 9 years. Recently the owners of Brant, Bell, and City Taxi have met regarding the rates in Brantford. The following is a consensus of these meetings:

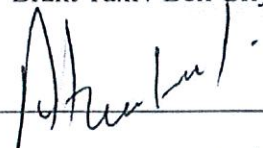
We are requesting a rate increase to a new drop rate of \$3.60 and the kilometer rate of \$2.50 (10 cents per 1/25 km) plus applicable H.S.T. This increase should bring Brantford Taxi rates in line with other Ontario like-sized municipalities and make up for the additional expenses that we face compared to the time of the last increase (insurance, labour costs, etc). We are hoping that this increase could be effective October 1st 2017 and carry us through for the next 2 years.

Along with this proposed increase, we would also like you to consider having a process included in the bylaw that would review these rates every 2 years so we do not have to play catch up in the future.

We look forward to hearing back from you and are all available to come meet with you and the board anytime for dialogue on this request. We feel that this request is well within what is being charged in our neighbouring regions and reflective of many other changes in our economy over the last decade.



Thomas Bernas
President
Brant Taxi / Bell City Cabs



Paul Atwal
President
City Taxi

RECEIVED
JUL 27 2017
BRANTFORD POLICE
SERVICE



Brantford Police Service

G. Nelson, Chief of Police R. Dinner, Deputy Chief of Police

July 31, 2017

Mr. Tom Bernas, President
Brant Taxi/Bell City Cabs
970 Colborne Street East
Brantford, ON N3S 3T4

Dear Sir:

This will acknowledge receipt of your correspondence dated July 24, 2017,
regarding your request for a taxi rate increase.

Your request will be discussed at the next Police Services Board meeting, which
takes place on September 14, 2017.

I trust you will find this in order.

Yours truly,

W. Geoff Nelson, M.O.M.
Chief of Police

WGN/sr

cc. Constable Jeremy Morton
 Margaret Eves, Brantford Police Services Board
 Tanya Daniels, Deputy Clerk/Mgr. of Licensing & Administrative Services
 Paul Atwal, City Taxi

Mailing Address: P.O. Box 1116, Brantford, Ontario N3T 5T3
Street Address: 344 Elgin Street, Brantford, Ontario N3S 7P6
Telephone: (519) 756-7050 • Fax: (519) 756-4272 • Web Site: www.brantfordpolice.ca

"Promoting Public Safety"



September 7, 2017

TO: Chair and Members
Brantford Police Services Board

FROM: Chief Geoff Nelson

SUBJECT: Request for Taxi Rate Increase

PURPOSE:

To provide the Police Services Board with information related to the Taxi Brokers request for a taxi rate change.

BACKGROUND:

On July 24, 2017, correspondence was received from the Brokers of Brant Taxi/Bell City Cabs and City Taxi requesting consideration of a taxi rate increase.

Since February 2017, the Service has been engaged with the City of Brantford Licensing, Clerk's and Legal Departments on the transition of licensing, regulating and governing of the taxi industry from the Service to the City of Brantford (City). Accordingly, input from the City was obtained with respect to the brokers' request for a rate change.

The City's response is set out below.

As the Taxi industry governance is in transition from Brantford Police Services to the City's Licensing Division, it is our request at this time that no changes to the current bylaw occur before the program transitions in January. City Council received and approved a report in May indicating that the current BPS bylaw would be absorbed into a City function with no material changes occurring to the program. A change in the rate would constitute a material change and would need a full review to propose bylaw

amendments. The process to enact a City bylaw is already underway and a review cannot be completed under the current timelines for the transition.

As an alternative, the City would prefer that any rate change be considered after the program transitions and has been implemented fully as a City function. As noted to Council in May, it is anticipated that in late 2018 Licensing staff will begin a more comprehensive review of the bylaw and propose changes during that process.

RECOMMENDATION:

THAT the Police Services Board not consider a taxi rate change at this time.

AND FURTHER, that the Police Services Board notify the Taxi Brokers of the transition of licensing, regulating and governing of the taxi industry from the Service to the City of Brantford, suggesting that a request for rate change could be submitted to the City of Brantford Licensing Division once the transition is complete.

W. Geoff Nelson
Chief of Police

4.6.2

GRAND RIVER CAB INC.
5 Grand River St. N.
Paris, ON
N3L 2V1
519-442-3334 519-442-3340

RECEIVED
AUG 09 2017
BRANTFORD POLICE
SERVICE

August 3, 2017

Chief Nelson and Brantford Police Services Board

It has been over 120 days plus since my request for information on the taxi by-law 99.01. I requested Brantford's provincial offences Act for fines regarding the taxi industry and proof that Grand River Cab Inc. would be breaking Brantford's taxi bylaw if we picked up in Brantford and dropped off in any other municipality but Brantford. Since you have not and cannot provide me with any infractions to the contrary, we will be picking clients up in Brantford and taking them to anywhere else but Brantford itself.

Please be advised that if any Brantford Cab drivers interfere with our drivers we will be contacting the police immediately and issuing a formal complaint on the individuals who obstruct us either by blocking us in or assaulting with personal injury.

This notice is given in preparation for us to do the above taxi rides by following both our own bylaw and Brantford's bylaw to the letter. We will be directing our drivers immediately. We expect your co-operation in this matter.

Sincerely,



Lynn Pratt
Grand River Cab Inc.
519-442-3334 office
519-761-2415 personal cell

4.7

Ontario Provincial Police



Police provinciale de l'Ontario

J.V.N. (Vince) Hawkes
Commissioner Le Commissaire

File #: 601-10

June 21, 2017

Chief W. Geoff Nelson
Brantford Police Service
PO Box 1116
Brantford ON N3T 5T3

Dear Chief Nelson:

Thank you for your letter of April 12, 2017, addressed to Ms. Mary Silverthorn, Provincial Commander, Corporate Services, requesting details with regard to the Statement of Ontario Provincial Police (OPP) Activity sent to the Brantford Police Service on March 31, 2017.

Enclosed is a breakdown of the basic and municipal support provided by the OPP to your area of policing jurisdiction for the calendar year 2016. The Statement of OPP Activity is meant to demonstrate the ongoing proactive and reactive support we provide to our policing partners. As we are accountable to the Ontario government for OPP resource allocation, we want to ensure that Ontario municipalities and Chiefs of Police are aware of the OPP support provided to their agencies.

I appreciate the opportunity to respond to your correspondence. Please do not hesitate to contact me if you have any further questions.

Yours truly,

J.V.N. (Vince) Hawkes, C.O.M.

/nv

Attachment

c: Deputy Commissioner G.J. (Gary) Couture, Provincial Commander
Field Operations, Ontario Provincial Police

Ms. Mary Silverthorn, Provincial Commander
Corporate Services, Ontario Provincial Police

Ms. Deb Cockerill, Chair ✓
Brantford Police Services Board

Brantford Police Service 2016 - Detailed Report: 1307 Hours in Basic and Municipal Services

Category	2016 - Total Hours
MVC	16
ISB - Special Investigations	124
ISB - Surveillance	0
Drugs Weapons	130
Violent Crimes	131
Warrants	0
Community Mobilization	263
Canine	6
Other Criminal Code / Provincial Statutes / Federal Statutes	94
Impaired Incidents	2
Breath Testing Operator	4
Driver Violations	25
Patrol	17
Court Administration	39
DC Incident Commander	0
Fraud	11
Theft	268
Prisoner Transport Service	0
General Incident / Inquiry	35
Golden Helmets / VIP Escorts	10
Mischief	1
PLT	6
TTCI	0
FITS - Technical Support	36
PD Not Investigated at Scene for CRCs	0
Other	89
Total:	1307



September 7, 2017

TO: Chair and Members
Brantford Police Services Board

FROM: Chief Geoff Nelson

SUBJECT: Ministry of Community Safety and Correctional Services elimination of the Community Policing Partnerships (CPP) Program; Safer Communities – 1,000 Officers Partnership Program; and, Provincial Anti-Violence Intervention Strategy funding.

Introduction of the Policing Effectiveness Modernization (PEM) Grant

PURPOSE:

To provide the Police Services Board with information on the Ministry’s replacement of the Community Policing Partnerships (CPP) Program; Safer Communities – 1,000 Officers Partnership Program and Provincial Anti-Violence Intervention Strategy funding with the Policing Effectiveness Modernization Grant.

BACKGROUND:

Reference: January 5, 2017, Board Report “Ministry of Community Safety and Correctional Services elimination of the Community Policing Partnerships (CPP) Program; Safer Communities – 1,000 Officers Partnership Program; and, Provincial Anti-Violence Intervention Strategy funding. Introduction of the Policing Effectiveness Modernization (PEM) Grant

In 2017 the Ministry of Community Safety and Correctional Services (ministry) introduced the Policing Effectiveness and Modernization (PEM) grant to support initiatives that improve the effectiveness, efficiency and modernization of policing services. The PEM grant was introduced as a transitional program for police services/boards who participated under the Provincial Anti-Violence Intervention Strategy (PAVIS), Community Policing Partnerships (CPP) and Safer Communities - 1,000 Officers Partnership (1,000 Officers) programs as the ministry moved towards a future outcomes-based grant program.

In the ministry's 2017/18 fiscal year, police services/boards were provided the choice to apply for funding under the PEM grant based on local need or receive funding under the previous policing grants. The Brantford Police Service and Board chose to receive funding through the already established Provincial Anti-Violence Intervention Strategy (PAVIS), Community Policing Partnerships (CPP) and Safer Communities -1,000 Officers Partnership (1,000 Officers) programs.

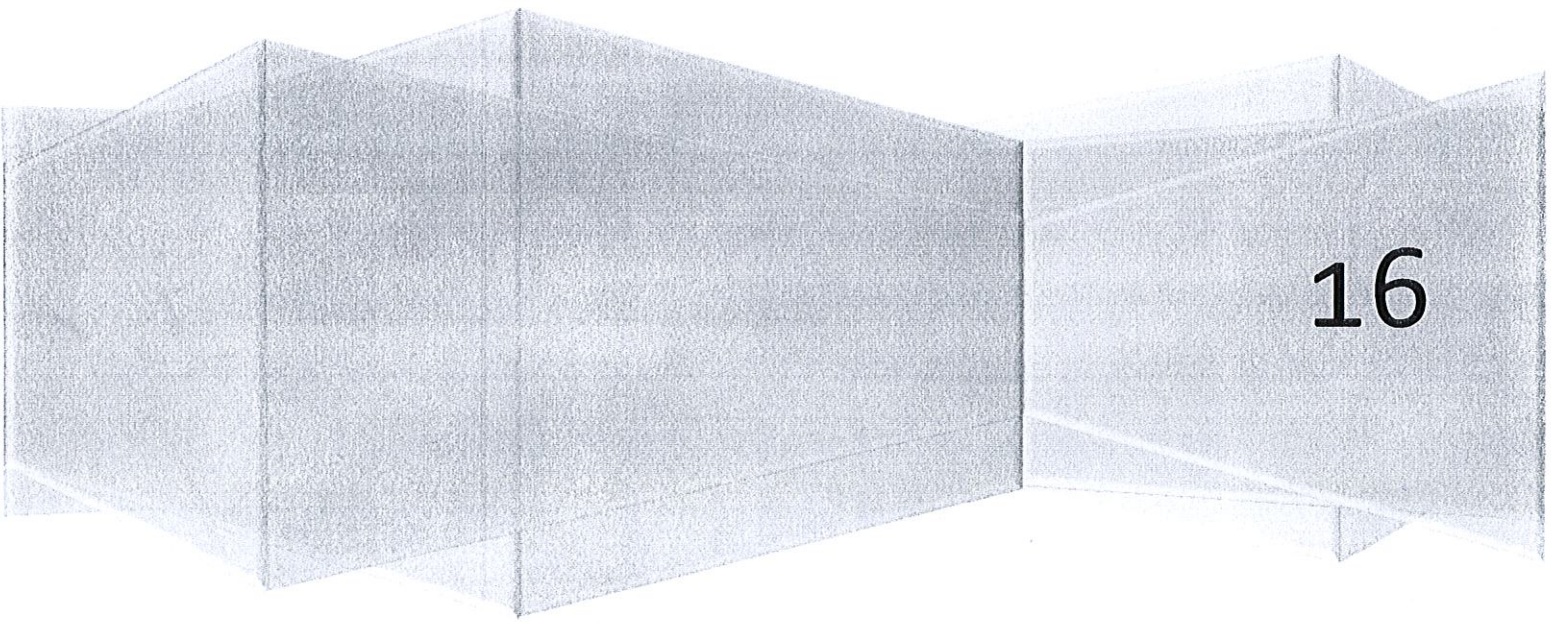
The ministry has announced that in their 2018/19 fiscal year, police services/board will again be provided the choice to apply for funding under the PEM grant or previous policing grants.

RECOMMENDATION:

THAT the Brantford Police Services Board again opt to receive funding through the already established Provincial Anti-Violence Intervention Strategy (PAVIS), Community Policing Partnerships (CPP) and Safer Communities -1,000 Officers Partnership (1,000 Officers) programs.

W. Geoff Nelson

Brant Community Response Team: Annual Report



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2016 Overview

2016 has been an amazing year for the Brant Community Response Team (BCRT). We had the opportunity to deal with a number of new challenges as a team: changes to our processes, changes in long time staff and a change at the helm.

In June 2016, the Brant Community Response Team received an award from the Ontario Association of Chiefs of Police. Nominated by the Brantford Police Service, the award for Community Safety and Crime Prevention for a Service Under 500 was awarded for the Team's hard work mitigating risk for 277 individuals from March 3, 2015 to March 3, 2016. Inspector Rudy Jambrosic, Detective Darryl Graham and Sgt. Brad Cotton accepted the award on behalf of the service and community at the annual awards ceremony in Niagara Falls.

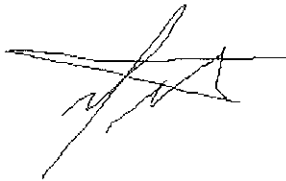
In October 2016, we were directed by the Information and Privacy Commission of Ontario to change the way that names are revealed following the Filter 2 declaration of acutely elevated risk. The IPC strongly recommended revealing the personal information of those who were declared at risk to only those agencies with a definite role to play. Previously, the name was revealed to the entire team and agencies with an interest stated so. With the change, only those agencies with an "anticipated" involvement would get to hear the name. This change did have the potential of dramatically affecting the function of the table, but the participants did an excellent job adapting and continuing to mitigate risk in the community.

February 15, members of the BCRT took part in training with the Ministry of Community Safety and Correctional Services and were on-boarded with the Provincial Risk Tracking Database. Along with our community partners, the Brant County Health Unit (BCHU), we took part in a day of training, learning how to manipulate the data and work with it within the program. The Risk Tracking Database collects and connects the BCRT with data from around the province. As all tables on the database follow similar methods for collecting the data, in the very near future, it will be possible to compare Brant and Brantford with other areas of the province and compare our risk with theirs, look for common patterns and explore better methods of dealing with the risk. The data in this report was compiled using the new Provincial Risk Tracking Database by Dr. Alexey Babayan and Adam Stevens of the BCHU

In April we reached a milestone of 500 situations being presented. For comparison, national numbers released in December by The Global Network for Community Safety indicated that since inception there were 3768 situations in Saskatchewan, 4017 situations in Ontario and 583 situations in other parts of the country for a rough total of approximately 8418 situations total presented in Canada (since the introduction of the model). At that time, the BCRT had roughly 440 situations presented since our start in March of 2015. These numbers place us as the third

highest in the country and the “youngest” of the three. Our contribution accounted for approximately 5.2% of the situations presented nationally. This does not mean that Brantford is “worse” than any other community, but rather that our community and table truly understand Acutely Elevated Risk, can identify it readily and work amazingly to mitigate that risk in our community.

Remember, *“None of us is as strong as all of us!”*

A handwritten signature in black ink, appearing to read 'Brad Cotton', written over a horizontal line.

Sgt. Brad Cotton, CMMII
Brant Community Response Team

BCRT Data Summary

Dr. Alexey Babayan and Adam Stevens-Brant County Health Unit

(RTD: March 1, 2016 – February 28, 2017):

Situations

A total of 209 situations were reviewed between March 1, 2016 and February 28, 2017 and the overall risk was lowered in the majority of these situations (68%; Table 1). Among these situations, 204 were accepted and 5 were rejected. On average, all accepted situations were open for five to six days (mean = 5.7 days, median = 5.0 days). Of the 209 total situations reviewed by the BCRT, 30 (14.4%) had returned from a previous assessment.

Table 1: Conclusions Groupings (n=209)

Conclusion Groupings	#	%
Overall risk lowered	143	68.42%
Still AER	35	16.75%
Other	26	12.44%
Rejected	5	2.39%

Tables 2a to 2d summarize conclusion reasons for the reviewed situations. In those situations where the overall risk was lowered, it was done because of connection to services (94%; Table 2a). A number of situations (n=35) continued to be considered Acutely Elevated Risk situations for two main reasons (Table 2b): families/individuals had not yet been connected to services (49%) or refused services (46%).

Table 2a: Conclusion Reason – Overall Risk Lowered (n=143)

Conclusion Reason	#	%
Connected to services	134	93.71%
Through no action of the Situation Table	6	4.20%
Connected to services in other jurisdiction	2	1.40%
Connected to personal supports	1	0.70%

Table 2b: Conclusion Reason - Still AER (Acutely Elevated Risk) (n=35)

Conclusion Reason	#	%
Informed about services; not yet connected	17	48.57%
Refused services/uncooperative	16	45.71%
Systemic issue	2	5.71%

Table 2c: Conclusion Reason - Other (n=26)

Conclusion Reason	#	%
Unable to locate	22	84.62%
Relocated	4	15.38%

Table 2d: Conclusion Reason - Rejected (n=5)

Conclusion Reason	#	%
Originator has not exhausted all options to address the issue	4	80.00%
Situation not deemed to be one of acutely-elevated risk	1	20.00%

Demographics

Of the 204 accepted situations, 160 involved individuals and 44 involved families (see Table 3).

Table 3: Type (n=204)

Situation Type	#	%
Person	160	78.43%
Family	44	21.57%

Among the 160 persons, there was a slightly larger proportion of males than females (Table 4). Individuals of various ages were assisted by the BCRT during this time period, most commonly youth and young adults aged 12-24 (36%), followed by adults between 30 and 59 years of age (42%; Table 5).

Table 4: Sex of Individuals (n=160)

Sex	#	%
Male	89	55.63%
Female	71	44.38%

Table 5: Age Group of Individuals (n=160)

Age Group	#	%
0-5 Years	0	0.00%
6-11 Years	2	1.25%
12-17 Years	27	16.88%
18-24 Years	30	18.75%
25-29 Years	22	13.75%
30-39 Years	33	20.63%
40-59 Years	34	21.25%
60+ Years	12	7.50%
Unknown	0	0.00%
NA	0	0.00%

CSWB High Level Risk Priority and Risk Categories

There were a total of 13 Community Safety and Well Being High Level Risk Priorities discussed at the BCRT meetings during this time period. These priorities were derived from 2,351 risk factors reported from the 204 situations. Each situation can record up to 15 Risk Factors from multiple Risk Categories.

Table 6: Accepted situations, by CSWB High Level Priority (Total Risk Factors Categorized = 2,351)

CSWB High Level Risk Priority	#	%
Antisocial/Problematic Behaviour (non-criminal)	446	18.97%
Mental Health	441	18.76%
Substance Abuse Issues	245	10.42%
Emotional Violence	235	10.00%
Criminal Involvement	233	9.91%
Victimization	179	7.61%
Neighborhood	127	5.40%
Peers	105	4.47%
Family Circumstances	105	4.47%
Physical Health	100	4.25%
Housing	73	3.11%
Education/Employment	61	2.59%
Gang Issues	1	0.04%

There were 26 identified risk categories discussed at the BCRT meetings during this time period. These categories were also derived from 2,351 risk factors reported from the 204 situations.

Table 7: Accepted Situations, by Risk Categories (Total Risk Factors Categorized = 2,351)

Risk Category	#	%
Mental Health	283	12.04%
Emotional Violence	235	10.00%
Criminal Involvement	233	9.91%
Antisocial/Negative Behaviour	161	6.85%
Physical Violence	161	6.85%
Drugs	127	5.40%
Alcohol	118	5.02%
Suicide	116	4.93%
Negative Peers	105	4.47%
Physical Health	98	4.17%
Threat to Public Health and Safety	89	3.79%
Crime Victimization	85	3.62%
Poverty	80	3.40%

Parenting	78	3.32%
Housing	78	3.32%
Basic Needs	55	2.34%
Sexual Violence	47	2.00%
Social Environment	47	2.00%
Unemployment	43	1.83%
Self Harm	42	1.79%
Missing/Runaway	29	1.23%
Missing School	20	0.85%
Elderly Abuse	8	0.34%
Supervision	6	0.26%
Gambling	4	0.17%
Gangs	3	0.13%

Risk Factors

There were a total of 2,362 risk factors identified at the BCRT meetings among the 204 accepted situations during this time period, representing an average of 11.6 risk factors per situation. Some risk factors were mentioned more than others. Overall, there were 95 individual risk factors to describe the 204 situations. The top 15 risk factors are shown in Table 8. The remaining risk factors were identified in fewer than 56 situations. Up to 15 risk factors can be recorded for each situation.

Table 8: Accepted Situations, by Top 15 Risk Factors (Total Risk Factors identified = 2,362)

Risk Factor	#	%
Antisocial/Negative Behaviour - person exhibiting antisocial/negative behaviour	147	6.22%
Emotional Violence - person perpetrator of emotional violence	109	4.61%
Drugs - drug abuse by person	105	4.45%
Negative Peers - person associating with negative peers	101	4.28%
Emotional Violence - person victim of emotional violence	100	4.23%
Mental Health - suspected mental health problem	98	4.15%
Mental Health - diagnosed mental health problem	93	3.94%
Physical Violence - person perpetrator of physical violence	93	3.94%
Alcohol - alcohol abuse by person	90	3.81%
Threat to Public Health and Safety - person's behaviour is a threat to public health and safety	89	3.77%
Suicide - person current suicide risk	84	3.56%
Poverty - person living in less than adequate financial situation	80	3.39%
Housing - person doesn't have access to appropriate housing	74	3.13%
Criminal Involvement - assault	68	2.88%
Parenting - parent-child conflict	56	2.37%

Originating Agencies

In total, 14 agencies made referrals to the BCRT during this time period. A lack of contribution as an originating agency should not be inferred to suggest that the agency is not effective or necessary at the BCRT. Many agencies reporting systems and methods of connection make assessing AER somewhat difficult.

Table 9: Situations, by Originating Agencies (n=209)

Agency	#	%
Brantford Police Service	118	56.46%
Brant County OPP	33	15.79%
Brant Family and Child Services	18	8.61%
St Leonard's Community Services - Brant	9	4.31%
Grand Erie District School Board	8	3.83%
Nova Vita Domestic Violence Prevention Services	6	2.87%
Victim Services of Brant	5	2.39%
Adult Probation and Parole - Ministry of Community Safety and Correctional Services - Brantford	3	1.44%
Wesley Urban Ministries - Youth Outreach Workers Mobile Team	2	0.96%
City of Brantford - Social Services	2	0.96%
County of Brant Ambulance	2	0.96%
Pregnancy Resource Centre - Brant	1	0.48%
Sexual Assault Centre of Brant	1	0.48%
Why Not Youth Centre	1	0.48%

Lead Agencies

In total, 18 agencies took the lead on 204 situations during this time period. A lack of position as lead agency should not be inferred to suggest that the agency is not effective or necessary at the BCRT.

Table 10: Accepted Situations, by Lead Agencies (n=204)

Agency	#	%
St Leonards Community Services - Brant	52	25.49%
Brantford Police Service	41	20.10%
Brant County OPP	28	13.73%
Brant Family and Child Services	27	13.24%
Grand Erie District School Board	13	6.37%
Canadian Mental Health Association - Brant-Haldimand-Norfolk	10	4.90%
Nova Vita Domestic Violence Prevention Services	7	3.43%
Adult Probation and Parole - Ministry of Community Safety and Correctional Services - Brantford	6	2.94%
City of Brantford - Social Services	4	1.96%
Sexual Assault Centre of Brant	3	1.47%
Youth Probation and Parole - Ministry of Children and Youth Services - Brantford	3	1.47%
Victim Services of Brant	2	0.98%
Wesley Urban Ministries - Youth Outreach Workers Mobile Team	2	0.98%
Brant Community Healthcare System	2	0.98%
County of Brant Ambulance	1	0.49%
Why Not Youth Centre	1	0.49%
Woodview Mental Health and Autism Services	1	0.49%
Pregnancy Resource Centre - Brant	1	0.49%

Assisting Agencies

In total, 31 agencies offered assistance on the situations during this time period. As previously mentioned this is the location where the most work is accomplished by the agencies during intervention. All agencies at the table and a number of tertiary agencies had extensive involvement during the reporting period.

Table 11: Accepted Situations, by Assisting Agencies (n=204)

Agency	#	%
St Leonards Community Services - Brant	162	79.41%
Brantford Police Service	130	63.73%
Canadian Mental Health Association - Brant-Haldimand-Norfolk	122	59.80%
Nova Vita Domestic Violence Prevention Services	91	44.61%
Brant Family and Child Services	71	34.80%
Victim Services of Brant	71	34.80%
Brant County OPP	44	21.57%
Brant Community Healthcare System	71	34.80%
Wesley Urban Ministries - Youth Outreach Workers Mobile Team	68	33.33%
City of Brantford - Social Services	64	31.37%
Grand Erie District School Board	42	20.59%
Sexual Assault Centre of Brant	47	23.04%
Woodview Mental Health and Autism Services	48	23.53%
Adult Probation and Parole - Ministry of Community Safety and Correctional Services - Brantford	29	14.22%
County of Brant Ambulance	27	13.24%
Why Not Youth Centre	24	11.76%
Youth Probation and Parole - Ministry of Children and Youth Services - Brantford	19	9.31%
Pregnancy Resource Centre - Brant	17	8.33%
Community Care Access Centre - Hamilton Niagara Haldimand Brant	17	8.33%
Brantford Public Library	11	5.39%
Brant Haldimand Norfolk Catholic District School Board	11	5.39%
Brantford Native Housing	8	3.92%
HealthLink (Brant Six Nations)	4	1.96%
Family Counselling Centre of Brant	4	1.96%
Brantford Fire Department	4	1.96%
Brant County Health Unit	4	1.96%
Developmental Services Ontario - Hamilton-Niagara Region	2	0.98%
City of Brantford By-Law Enforcement	2	0.98%

Lansdowne Childrens Centre	1	0.49%
Bethesda	1	0.49%
Aboriginal Health Centre	1	0.49%

Table 12: Accepted situations, by other ad hoc assisting agencies (n=204)

Agency	#	%
County of Brant Ambulance	27	13.2%
Brantford Native Housing	8	3.9%
HealthLink (Brant Six Nations)	4	2.0%
Brantford Fire Department	4	2.0%
Developmental Services Ontario - Hamilton-Niagara Region	2	1.0%
City of Brantford By-Law Enforcement	2	1.0%
Lansdowne Childrens Centre	1	0.5%
Bethesda	1	0.5%
Aboriginal Health Centre	1	0.5%

Study Flags

In total, there were 11 study flags among the 204 situations during this time period. Domestic violence was most common.

Table 13: Study Flags among Accepted Situations (n=204)

Study Flags	#	%
Domestic Violence	44	21.57%
Homelessness	13	6.37%
Sex Trade	9	4.41%
Cultural Considerations	6	2.94%
Cognitive Disability	5	2.45%
Hoarding	5	2.45%
Child Involved	3	1.47%
Risk of Human Trafficking	3	1.47%
Social Isolation	2	0.98%
Developmental Disability	1	0.49%
Learning Disability	1	0.49%

***A caution about using this data:**

We need to be cognizant of the fact that while the BCRT produces very high numbers nationally (compared to other tables), those numbers represent only a very small portion (.149%) of our population of roughly 140,000 between City and County. That said, the data gathered from this report is an excellent starting point for further discussion and exploration into those underlying factors and foundational issues. The persons here represent those most significantly at risk in our community.

Agency Impact Statements

St. Leonard's Community Services

St. Leonard's Community Services continues to be an active and committed member of BCRT. As an agency, we have brought a number of "situations" forward and participated in most "Filter 4" discussions, however it is the "door knocks" or meetings that we have with individuals and families that really reinforce the impact that this team has on people in our community. A "door knock" involves identified agency members of BCRT attending at an individual's house who has been identified at acute elevated risk, with the goal of offering and connecting them to services to assist them. It is truly moving, to experience an individual's genuine appreciation and expression of emotions for the care and concern this team brings, with the immediate offer of help when in most situations when they have little to no support.

The value that this multi-agency team brings to the community is immeasurable due the unprecedented collaboration and responsive nature of the initiative. As a collective, BCRT has a common goal, to identify individuals in our community that are at acute elevated risk and to assist in connecting them to services to address their needs.

Members of the BCRT team truly care about the well-being of others and demonstrate each week their dedication and commitment to improving the quality of life for all members of our community.

Anne Coombe

Director of Clinical Services

Brantford Police Service

I would like to extend my sincere thanks and appreciation to all member organizations of the Brant Community Response Team (BCRT) for their continued support of this collaboration. Working together, our efforts to identify and support those in our community in situations of great risk have proven to be very effective. I am most appreciative of the commitment and efforts of our front-line staff, who work so diligently in the design and delivery of interventions. This close-working partnership has not only strengthened relationships between BCRT agencies, it has provided the opportunity of an improved life for many in our community; an opportunity that would not have otherwise been available.

As the BCRT moves into its third year of operation, Grand Erie District School Board and Brantford Probation and Parole will co-chair the meetings. My thanks go to both agencies for taking on this leadership role, and also to Sgt. Brad Cotton, for his stewardship of the chairman role over the past two years.

There is no doubt that more can be accomplished by working together, and that helping people/families one at a time will improve the overall wellness of a community. Our team, the BCRT, continues to demonstrate the power of collaboration.

Chief Geoff Nelson
Brantford Police Service

Woodview

Woodview Mental Health & Autism Services is an accredited not-for-profit organization that supports more than 2,000 children, youth, adults and families impacted by mental health and autism challenges.

Woodview Mental Health & Autism Services has been an active member of the Brant Community Response Team since its inception and have seen firsthand the impact it has made on the children, youth and families throughout our community. We have recently been granted the opportunity to visit neighbouring community hubs and are pleased with the current model in practice by the Brant Community Response Team and look forward to continuing to support this community collaborative.

Our participation with the Brant Community Response Team has allowed for a collective approach and model with respect to many complex cases that have been presented. The collected data will also prove to be beneficial in our future planning with respect to *Moving on Mental Health Initiative*.

Tammy Burrows

Woodview mental Health

Canadian Mental Health Association - Brant-Haldimand-Norfolk Branch

As a member of Brant Community Response Team (BCRT) since its inception, we have found participation in the team to be both rewarding and challenging. We have seen the BCRT develop into a strong community partnership. There has been increased cooperation among the agencies and a significant amount of learning between the various partners at the table. Having staff at BCRT twice a week is a strain on resources but the benefits to clients makes it worthwhile and as time goes on, BRCT has become more efficient in reviewing situations, which has somewhat reduced the strain. Another challenge is the change at Filer 3 due to privacy concerns. This has reduced the effectiveness of BCRT because valuable information may be missed if an agency is not identified as involved.

Over time, we believe that BRCT has helped CMHA BHN to react differently to situations of acutely elevated risk. We have identified clients who should be connected to our services but are not. It is valuable to get input from police and other agencies as they contribute to our picture of the whole person and may provide a different viewpoint on the client. Other agencies often find out that people they are interacting with have established supports in the community that they can access, reducing the likelihood that a person is brought to BCRT again. Overall, we are happy to continue to be part of BRCT and look forward to continuing to grow as an agency and a community.

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Brant Community Healthcare System

Brant Community Healthcare System (BCHS) has been directly engaged with the BCRT Table approach to responding to individuals and families who were considered to be at significantly elevated risk since it was launched in 2015. This approach involves working closely with the Brantford Police Services and encourage a more proactive collaborative response to accessing and linking persons at risk to supports and services to avoid and prevent further discord. The role of BCHS, Mental Health Services is to provide acute and transitional mental health services to those with significant mental health issues usually involving an AXIS 1 diagnosis, including but not limited to depression, bi-polar disorder, anxiety, addictions and schizophrenia. BCHS provides the only Schedule 1 mental health facility for Brant, Six Nations and Norfolk. BCHS, Brant Six Nations Health Link as well is led by the BCHS, providing support to those who are identified as making frequent use of the ER or acute care services. Between these two primary health care services (BCHS Mental Health and Addictions Services and Health Links, BCHS has often been involved at the BCRT Table in problem solving and recommendations for care and support through participating in the BCRT Table.

The table has evolved since 2015 and refined its approach over the past year and has assisted with interventions through early response via community interventions resulting in an impact with emergency room avoidance. The problem solving based on acuity and risk provides a beneficial upstream outcome for many resulting in linking persons in a more timely way to appropriate high and medium level services. Needs are better triaged when they do need to escalate to the higher level of 911/MCCRT/EMS. BCRT Table provides a sustainable venue for integrated methods/approaches for multiple providers to discuss, receive input and respond to individuals and families in a timely way while respecting privacy confidentiality. BCHS has increased its participation over the past several months and will continue monitor for how best to partner.

In 2016-2017 BCHS has taken the lead on a few acute cases brought to the table, participated in discussions and assisting with numerous individuals and families needing assistance from an acute lens requiring clinical care from BCHS. In some cases this may have involved setting up appropriate care planning, participating and supporting individuals, families other organizations in the management of mental health issues. This has allowed the community to be better at having persons seen by the right provider at the right time, with acute/higher level care more directed to those most in need for clinical mental health services. BCHS will continue to partner and support this initiative moving forward with a focus on providing clinical support, response and consultation for those presenting with serious mental illness and addictions issues.

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Brant Haldimand Norfolk Catholic District School Board

As the representative of the BHNCDSB at the BCRT for the past nine months I have been in attendance at the Table on average for 50% of the meetings. To date we have been involved for about ten situations this year and at least five “sidebar” conversations with other agencies regarding students/families of our boards school communities. Through these “sidebar” conversations/meetings we have been able support a number of students and families prior to them reaching a level of AER. These “sidebar’s” have also helped to build stronger bonds with and connections to some of these community agencies, making the work we do with them more seamless and collegial. This has been the second biggest benefit of sitting at the BCRT.

The first and most important benefit of sitting at the Table is being part of the process that immediately can affect students/families wellbeing. By connecting them to services and/or in my case providing information to the home school of the student/family has been a way to ensure that support and understanding are given to those in need and those that can make the biggest difference in the lives of these people. Deescalating a situation in our system prior to it becoming volatile is greatly appreciated by all administrators and other staff I have had the opportunity to work with thus far. This is completed through sharing information and getting those members of our staffs involved with the community partners with the skills needed to best plan of action to support those in need.

Finally, understanding the expectations of the BCRT and the need of establishing AER, has been helpful when discussing potential situations with my colleagues and the best course of action to take. Having informed discussions about potential situations and challenging each other as to what steps have already been taken and next steps for us a staff be it within our resources as a board or the need to seek assistance outside.

Moving forward with the BCRT, I would like to see more data related to the repeat users of the table or even follow up success stories.

J. T. Ernst
BCRT member representing the BHNCDSB

Hamilton Niagara Haldimand Brant Local Health Integration Network (formerly Community Care Access Centre)

The Hamilton Niagara Haldimand Brant Local Health Integration Network (HNHB LHIN) is excited to be a member of the Brant Community Response Team. The team works together to meet the needs of individuals with acutely elevated risk. The value of the inter-agency collaboration offered through case resolution is admirable.

Although HNHB LHIN is not a crisis response agency, our organization has provided support in many situations by working directly with agencies to provide information and referral to individuals presented at the crisis table. Together, these community agencies can deliver a coordinated response that improves health outcomes for the people we serve.

Lori Schippa

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Brant County Ontario Provincial Police

In 2016, members of the Brant County OPP presented 39 individuals at varying degrees of acutely elevated risk to either harm themselves or others within the County of Brant. All of these individuals were accepted by other members of the situation table, and assistance was provided to all of them. Of all the people presented, there were no repeat persons brought back a second time. This is an indicator that the individuals within our community are becoming connected to the social services provided, and getting the necessary help that they require to lower their crisis levels.

The Brant County OPP has developed strong partnerships with the various groups at the table and it is now truly a team endeavor when helping individuals. I can attest to the versatility of the table members available. We have helped individuals in crisis as young as eight years of age to ninety years of age and involved the Grand Erie District School Board for the youth and Behavioral Services Ontario for elderly persons suffering from dementia.

The Brant Community Response Team is now an important part of everyday policing for the Brant County OPP, as referrals are being made daily for people in crisis to the Community Mobilization Officer assigned by the detachment.

Additionally, the Brant County OPP implemented a Mobile Crisis Rapid Response Team model with a St. Leonard's Community Services Mental Health Specialist working with front-line officers two days a week. This helps to ensure individuals within our community in mental health crisis are supported and connected with the appropriate services quickly without straining police resources, which can be directed to other matters operationally.

The Brant Community Response Team has been a resounding success and the Brant County OPP look forward to moving forward with this group and continues assisting those in crisis to prevent negative impacts from occurring.

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Nova Vita

The Brant Community Response Team (BCRT) is celebrating another year of operation. BCRT has had a very positive impact for Nova Vita as it facilitates a process for reaching out to clients who have been unable to reach out for themselves or are unaware of the services in the community.

BCRT continues to bring forth families where the identified client is a difficult child/teen. On further investigation, the missing piece may be that this child has been exposed to domestic violence in the past or present and has never had treatment specific to the impact of domestic violence. The BCRT has created a process in which these clients can be identified and the appropriate treatment offered.

BCRT has created a process in which clients can have a multidiscipline team wrap around the clients exactly where the clients are at in order support healthier lives. It provides a forum for us to bring critical situations to the community's attention in attempt to provide immediate supports for people who are at risk.

BCRT identifies current gaps in our community. This opens up the opportunity for agencies to collaborate in delivering needed services. Sitting at the BCRT table has increased our knowledge of community supports and we have become part of a vibrant team of dedicated, caring, workers.

The challenge can be that the BCRT can be labour intensive that requires at times significant additional staff time; which can be a strain on an agency's limited human and financial resources.

Sue Longtin

Nova Vita