



Photo by Heather Cardle, *The Expositor*



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DEDICATION

Our Annual Report is dedicated to the members we lost in 2012.

Ronald Thompson Adie

Director of Planning and Research
(Service – September 1, 1980 to May 31, 1995)
(Died – July 1, 2012)

Sergeant Kenneth Gordon Hodge

Criminal Investigation Section
(Service – April 10, 1967 to January 1, 2000)
(Died - March 5, 2012)

Gary Keith Hussey

Front Desk Receptionist
(Service – July 14, 1986 to September 30, 2000)
(Died - August 8, 2012)

Ernest George Jones

Property & Maintenance Supervisor
(Service – December 3, 1962 to March 31, 1988)
(Died - September 12, 2012)

Sergeant Rudolph Peter Loslo

Vice Unit
(Service – January 24, 1955 to July 31, 1987)
(Died - September 21, 2012)

MISSION AND VALUES STATEMENT



The mission of the Brantford Police Service is to enhance the quality of life for all citizens and respond to their changing needs by ensuring and promoting public safety in partnership with our community.

Values Statement

The Brantford Police Service believes in:

- 👑 *The RIGHTS of all persons as enshrined in the Charter of Rights and Freedoms.*
- 👑 *The RESPONSIBILITY of all persons to abide by the laws of Canada.*
- 👑 *A proactive PARTNERSHIP with the community in an effort to promote mutual respect and responsibility.*
- 👑 *Being FAIR, UNBIASED and treating all persons with RESPECT and DIGNITY.*
- 👑 *SAFETY through the protection of persons, property and our environment.*
- 👑 *Respect for the value of our HUMAN RESOURCES and a COMMITMENT to their continuous development.*
- 👑 *The highest possible degree of personal and professional INTEGRITY in the performance of duties.*
- 👑 *Ongoing, open COMMUNICATION with our community and within the Service.*
- 👑 *Being ACCOUNTABLE in providing HIGH QUALITY police service to our community*

BRANTFORD POLICE SERVICES BOARD



Lt. to Rt. – Todd Glaves (Vice Chair); Larry Kings (Member); Mayor Chris Friel (Member); Jean Anderson (Chair), and Cheryl Antoski (Member)

Throughout 2012, the Brantford Police Services Board met regularly with the Chief of Police and the Deputy Chief of Police to ensure the delivery of adequate and effective police services. We addressed a variety of issues, including the approval of the operating and capital budgets, and the appointment of 11 sworn and five civilian members to the Service to replace members who either retired or resigned. As well, the Board approved the promotion of 27 sworn officers through the ranks.

During the preparation of the 2013-2015 Business Plan, a public survey was conducted to determine what improvements we can make to the delivery of police services in our community. We were gratified with the high rate of satisfaction with the Police Service by our citizens and appreciate their comments so they may be incorporated into our future planning.

I wish to take this opportunity to thank Chief Kellner for his commitment to policing, and recognize the professionalism and dedication to duty of the men and women of the Brantford Police Service.

Jean Anderson
Chair



WELCOME TO OUR 2012 ANNUAL REPORT



On behalf of Deputy Chief Nelson and all members of the Brantford Police Service, it is my pleasure to present the 2012 Annual Report.

The 2012 Annual Report outlines the numerous initiatives we were involved with as a Service. During 2012, our members continued to provide high-quality police services to all neighbourhoods in our City. The cooperation we received from our community was critical in assisting us in addressing crime and disorder issues and implementing pro-active crime prevention initiatives.

Members of our Service understand how critical it is to maintain the confidence and trust of our citizens to ensure Brantford remains a safe and vibrant community. It is important that we recognize the professionalism and dedication of our members and ensure they continue to be provided with the training and equipment necessary to do their difficult jobs.

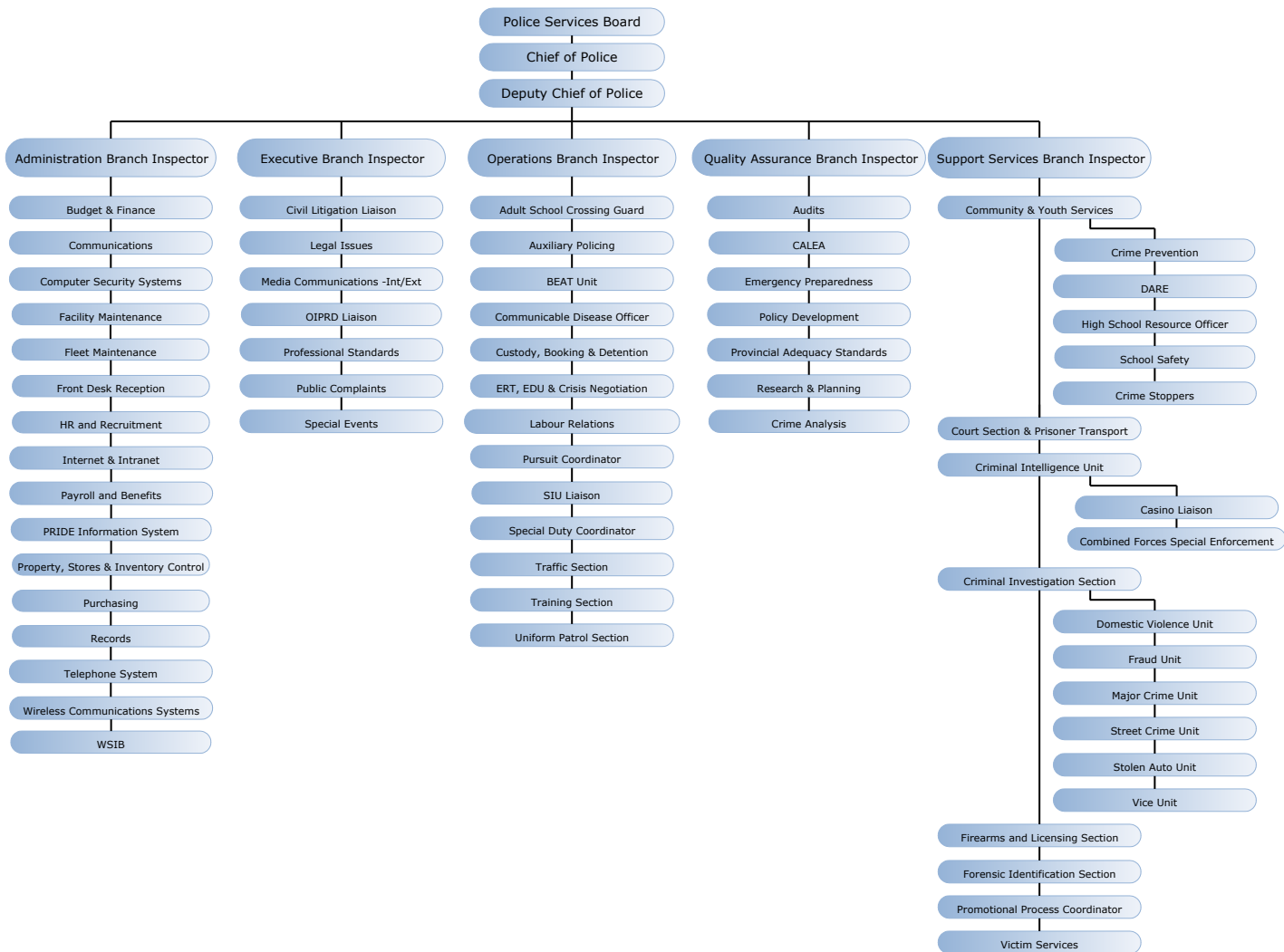
I would like to thank our members who retired in 2012 for their loyal and dedicated service and to welcome all new members who are just beginning their careers.

I thank all members of our Service for their hard work and professionalism in 2012, and I look forward to the challenges and opportunities that will occur in 2013. I know that with the support of our members, the Police Services Board, and our community, much will be accomplished.



Chief Kellner presents Safety Patroller of the Year Awards to Alyssa Campbell, Herman Wagnleithner and Jack Haig-Hamilton. Photo by Brian Thompson, *The Expositor*

ORGANIZATIONAL CHART



2012 COMPLEMENT

CHIEF'S OFFICE

Jeff Kellner, Chief of Police
Margaret Eves, E.A.

DEPUTY CHIEF'S OFFICE

Geoff Nelson, Deputy Chief
Susanne Rigglesford, E.A.

EXECUTIVE BRANCH Inspector Kent Pottruff

ADMINISTRATION BRANCH Inspector David Wiedrick

Sgt. Rick DiGiandomenico
Marva Usher, E.A.
Maggie Charlton, Admin. Clerk
Cathi Vorwald, Admin. Clerk (part-time)

Records & Front Desk Reception

Catherine Drinkwater, Supervisor

Records

Joy Addison
Lilly Amos
Erminia Beckett
Rosalba Catinella
Janice DeGeit
Debora Heron
Cynthia Lucas
Fiona McManus
Kelly Monkman
Tammy Persall
Bonnie Sinden
Paul Whittam
Jacqui Speight (part-time)

Front Desk Reception

Caleb Ackland
Katie Esposito
Susan Gemmell
Trudy Sparks
Jennifer Wallingford
Kelly White

Communications & Information Technology

Sgt. Gary Thompson

Communications

Lisa Aldred
Christine Balcerczyk
Dianne Careswell
Elizabeth Cooper
Jason Dietrich
Gloria Figueira
Pauline Finnegan-Hills
Kelly Hughes
Carole Miklos
David Parent
Melanie Shannon

Call Takers (Part-time)

Kristin DeGeit
Brittany MacFarlane

Information Technology

Sandra Ott
Cheryl Knowles
Mike Potter
Steven Belanger (part-time)

Property & Evidence

Leesa Bell
Sandra Arsenault (part-time)

Maintenance

Robert Wright – Supervisor
Ann Chandler
Steve Charlton
Richard Flint
David Clarkson (casual)

OPERATIONS BRANCH Inspector Rob Dinner

BEAT

Sgt. Chuck Wheeler
Cst. Darryl Graham
Cst. Kris Holt
Cst. David Parker
Cst. Grant Pitts

Traffic

Sgt. Grahame Lee
Cst. Mike Aasla
Cst. Lee Black
Cst. Pat Dietrich
Cst. Matthew MacMillan
Cst. Darrin Wilson

Summer Park Patrollers

Curtis Allan
Dustin Faith
Thomas Jeffery
Michael Logozny
Cody Ruttan
Adam Spadafora

Uniform Patrol

“A” Platoon

S/Sgt. Richard Boyington
Sgt. Brad Cotton
Sgt. Jeff Emmons
Cst. William Aragian
Cst. John Billone
Cst. Ed Bragg
Cst. Scott Cole
Cst. Keli Corpse
Cst. Christine Dobrocky
Cst. Allan Filiatrault
Cst. David Fishback
Cst. Raphael Foa
Cst. Terri-Ann Fortier
Cst. Shawn Kalka
Cst. Brandon Kelly
Cst. Michael Korda
Cst. Natalie Laing
Cst. Melvin Monteblanca
Cst. James Savage
Cst. Blake Vokey

“B” Platoon

S/Sgt. Don Pancoe
Sgt. Randy Batson
Sgt. Susan Mady
Cst. John Allan
Cst. Keith Drouillard
Cst. Jay Fenton
Cst. Ryan Ferguson
Cst. Nicolas Ferreira
Cst. Adam Fisher
Cst. Scott Gibson
Cst. Geoff Johnston
Cst. Sang Bong Lee
Cst. Justin Lehmann
Cst. Damian Muchowski
Cst. Joe Nagle
Cst. Steven Sheffar
Cst. Balbir Singh
Cst. Jeff Slote
Cst. Jonathan Thomson
Cst. Michael Zomer

“C” Platoon

S/Sgt. Cheney Venn
Sgt. Richard Paolini
Sgt. Jason Saunders
Cst. Ben Alexander
Cst. Jason Barber
Cst. Michael Cicoria
Cst. Chris Coombe
Cst. Andre Gudgeon
Cst. David Gulliver
Cst. Robert Hall
Cst. Jeffery Lawson
Cst. Gina Mantel
Cst. Ted Pottruff
Cst. John Putschli
Cst. Kelly Renzini
Cst. Dana Sims
Cst. Jason Sinning
Cst. Mark Stachurski

“D” Platoon

S/Sgt. Rudy Jambrosic
Sgt. Tim Martell
Sgt. Rick Ryerse
Cst. Derek Butler
Cst. Richard Ciotti
Cst. Richard D’Souza
Cst. Kari Drake
Cst. Basia Hasham
Cst. Scott Johnston
Cst. Diana Kestle
Cst. Jeremy Morton
Cst. Paul Noakes
Cst. Darrin Rattie
Cst. Jordan Schmutz
Cst. Rebecca Seibert
Cst. Cory Stallman
Cst. Gary Swift
Cst. Leonard Van Holst
Cst. Justin Zabolotney

“E” Platoon

S/Sgt. Steve Sumsion
Sgt. Rob Gillespie
Sgt. Mark Moravek
Cst. Eric Angevine
Cst. Daniel Bosett
Cst. Robin Butterfield
Cst. Kevin Cabral
Cst. Laura Collier
Cst. Helder Dacosta
Cst. Chad Francis
Cst. Ryan Grant
Cst. Chad Johnson
Cst. Nicholas Lawson
Cst. Philip Minotti
Cst. Jason Nagy
Cst. Kristan Reid
Cst. Matthew Roberts
Cst. Shane Seibert
Cst. Shelley Sims
Cst. Trevor Taylor
Cst. Aaron Thomas

Training

Sgt. Gary Potts
Cst. Chris Grantham
Cst. Adam Hill

QUALITY ASSURANCE BRANCH**Inspector Scott Easto**

Norm Calder, Accreditation Coordinator
Hillary Miles, Crime Analyst

SUPPORT SERVICES BRANCH**Inspector Drew Bielawski****Community & Youth Services**

Sgt. Ramona Ryan
Cst. Andrea Cooper, Crime Prevention
Cst. Kent Hollett, C/S & Firearms
Cst. Saundra Glover, DARE
Cst. Charmaine Pelletier, DARE
Cst. Elana Emmons, School Safety
Cst. Chad Crawford, HSRO
Cst. Mark Baxter, HSRO
Cst. Jonathan Hall, HSRO
Cst. Jason Davis, Youth

Court

Sgt. Michael Reid
 Court Cst. Shawn Beaulne
 Court Cst. Frank Coretti
 Court Cst. Brad Creighton
 Court Cst. Don Cruickshank
 Court Cst. Steve Freeman
 Court Cst. Allen Hill
 Court Cst. Shawn Kelly
 Court Cst. Rick Laschner
 Court Cst. George Madgwick
 Court Cst. Ashley Maw
 Court Cst. Craig Russell
 Court Cst. Lisa Schermerhorn
 Court Cst. Gerry Shrum
 Court Cst. Dusty Thibert
 Court Cst. Nancy Werner
 Court Cst. Kristen Grotke (Part-time)
 Court Cst. Jelena Petrovic (Part-time)

Criminal Intelligence Unit

Sgt. Wayne Townson
 Cst. Trevor Branscombe
 Cst. Dom Oliveira

Criminal Investigation Section

S/Sgt. Bruce Jepma
 Cst. Cy Villa
 Susan Pastuszak, Clerk Typist

Auto Theft

Cst. Greg Stanley

Casino Liaison

Cst. Kevin Reeder

Domestic Violence

Cst. Nancy Ferguson

Fraud

Cst. Amber Jackson
 Cst. Mark Polischuk

Forensic Identification

Sgt. David Disher
 Cst. Andrew Balog
 Cst. David Bauer

Major Crime

Sgt. Kristen Bell-Samson
 Sgt. Scott Williams
 Cst. Kyle Barnes
 Cst. David Minutillo
 Cst. Jim Sawkins
 Cst. Mike Sciberras
 Cst. Mark Whitworth

Street Crime

Sgt. Brad Loveday
 Kelly Dzuba, Clerk Typist
 Janice Martin, Clerk Typist
 Cst. Jeff Cotter
 Cst. Calvin Eve
 Cst. Kevin O'Neill
 Cst. Raj Saini
 Cst. Terry Shipp

Vice

Sgt. Keith Tollar
 Cst. Steve Bebee
 Cst. Lauren Bird
 Cst. Grant Davies
 Cst. Jaime Price

Violent Repeat Offender Unit

Cst. Jeff Spencer

TOTAL COMPLEMENT	
Sworn	165
Civilian:	
part- time/casual	9
full-time	62

TOTAL	236
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SERVICE AWARDS & RETIREMENTS

Governor General of Canada Police Exemplary Service Medal

Created on August 12, 1983, this medal recognizes police officers who have served in an exemplary manner, characterized by good conduct, industry and efficiency.

Twenty-year Police Exemplary Service Medal Recipients

Sergeant Rob Gillespie
Constable Natalie Laing
Staff Sergeant Cheney Venn
Sergeant Scott Williams

Thirty-year Police Exemplary Service Bar Recipient

Constable Joe Nagle

Brantford Police Exemplary Service Award

The Brantford Police Exemplary Service Award is granted to a member who performs a duty or takes some action that is well beyond the normal expectation. Our Service is proud to recognize the outstanding efforts of Constable Christine Dobrocky and Constable Brandon Kelly whom, on October 23, 2012, saved a citizen's life.

Brant/Brantford Drinking and Driving Countermeasures Committee - Safe Streets Save Lives Award

Recipient - Constable Scott Cole

CAA School Safety Patrol Program Achievement Award

Recipient - Constable Elana Emmons

City of Brantford Long Service Award Recipients

30 YEARS

Joe Nagle
Susanne Rigglesford

20 YEARS

Robert Gillespie
Natalie Laing

10 YEARS

Leesa Bell
John Billone
Derek Butler
Helder DaCosta
Scott Gibson
Debora Heron
Scott Johnston
Rick Laschner
Charmaine Pelletier
Michael Sciberras
Trudy Sparks
Charles Wheeler

25 YEARS

Richard Boyington
Michael Cicoria
Diana Kestle
Kelly Monkman
Timothy Martell
Mark Polischuk
Ramona Ryan
Mark Stachurski
David Wiedrick

15 YEARS

Cindy Lucas
Cheney Venn
Scott Williams
15 YEARS
Richard Paolini

Retirements from the Brantford Police

The Brantford Police Service would like to recognize the following members for their service to our community and wish them a long and healthy retirement:

Constable Alexander Gray, (April 4, 1977 – August 31, 2012)

Iris Jeavons, Property Clerk (April 2, 2002 - February 29, 2012)

Special Cst. David Ornowka, (September 4, 1979 – May 31, 2012)

Constable Dale Whitney, (November 23, 1981 – December 31, 2012)

(Lt. to Rt. – Constable Dale Whitney, Iris Jeavons, Special Constable David Ornowka and Constable Alexander Gray)

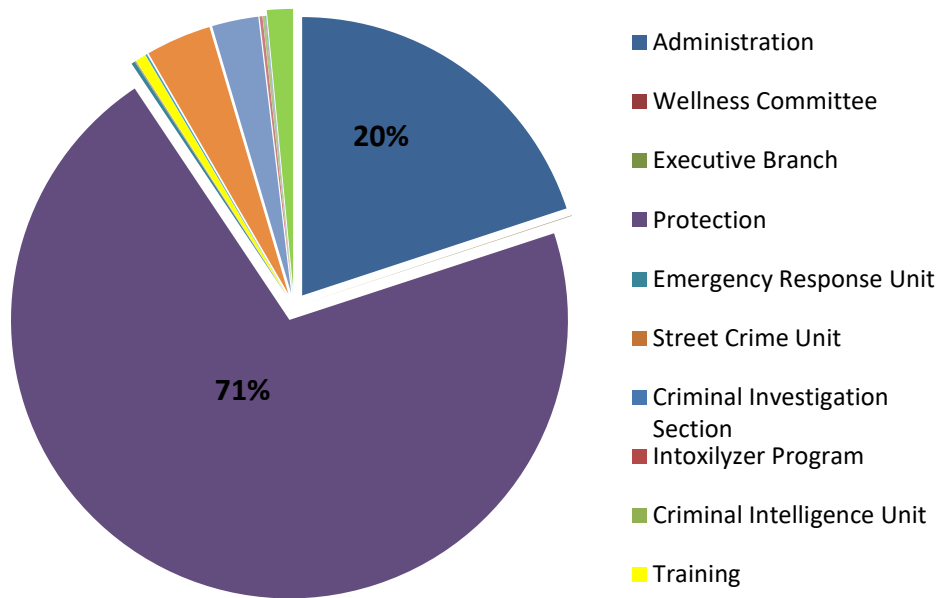


ADMINISTRATION BRANCH

The Inspector in charge of Administration is responsible for payroll, benefits, recruiting, technical services, property, maintenance, records, communications and overseeing a budget of over \$26 million. Financial management continued to take a significant portion of the day-to-day operations of the Administration Branch.

Budget and Finance

The approved budget for 2012 was \$26,598,058. Although adjustments were made throughout the year based on inflationary costs, the Service remained under budget. The following chart provides a further breakdown of our budget:



Five-Year Comparison

	2008	2009	2010	2011	2012
Operating Budget	\$22,108,100	\$23,516,641	\$24,475,585	\$25,383,835	\$26,598,058
Actual Expenditure	\$21,787,092	\$22,628,604	\$24,428,255	\$25,201,763	\$26,450,595

Records

The Records Management System (RMS) stores all police reports electronically. Staff members transcribe and enter the dictated reports - 13,680 minutes were completed in 2012. A 24-hour reception desk and the assembly of court documents are under the Records umbrella. In 2012, over 7,700 police checks were conducted and 392 Freedom of Information requests completed.

Communications

The Service employs 11 Communicators and three part-time Call-Takers. They act as the liaison between the callers and the patrol officers through a Computer Aided Dispatch (CAD) database. Officers are dispatched according to the priority level of each pending call.



Property and Evidence



The property and evidence area, contained in a 3,260-sq. ft. secure warehouse, provides continuity of evidence. This secure facility houses over 30,000 pieces of evidence and found property, along with general office supplies. In 2012, over 9,854 kg of paper was recycled which saved approximately 167 trees.

Information Technology

Technical Services provides comprehensive IT support and development, encompassing a diverse range of services, including the computerized records management system, computer-assisted dispatch, digital video recording, and all phone systems.

EXECUTIVE BRANCH

The Executive Branch of the Service is responsible for: Communications/media/social media, civil litigation liaison, legal issues, liaison with the Office of the Independent Police Review Director, and Professional Standards which encompasses public complaints and internal investigations.



Promoting good working relationships with the media assists us in keeping citizens informed of public safety concerns and the activities of our officers. We report daily on arrests, enforcement initiatives, crime prevention strategies and our participation in community events. Information is forwarded to the media via email and posted on our website www.police.brantford.ca. Furthermore, we use Twitter (@BrantfordPolice) to provide up-to-date information to our community.

There were 22 public complaints and eight internal Chief's complaint investigations in 2012.

Complaints from the Public (Sworn)	21
Complaints from the Public (Civilian)	1
Complaints Initiated by the Chief of Police	<u>8</u>
Total	30

There were 50,419 occurrences in 2012, which accounted for numerous interactions with the public. The low number of formal complaints in comparison to the significant number of police-public contacts throughout the year speaks to our members' professionalism.

Twenty-one complaints received from the public related to the conduct of sworn members, while one complaint related to a civilian member. Public complaints are sent to the Office of the Police Review Director (OIPRD) which oversees and administers public complaints against police in Ontario.

The complaints were reviewed and/or investigated and the following dispositions were applied:

Substantiated	1
Unsubstantiated	9
Complaints greater than six months from date of incident (OIPRD)	1
Complaints deemed frivolous, vexatious or made in bad faith (OIPRD)	2
Complaints better dealt with under another act or law, or not a breach of the Code of Conduct (OIPRD)	5
Complaints withdrawn by complainant	3
Complaints still under investigation	1
Total	22

The Chief of Police initiated eight investigations in 2012 relating to the on and off-duty conduct of our members. Three complaints were substantiated, while five were unsubstantiated.

Annual Comparisons

	2008	2009	2010	2011	2012
Complaints from the public	14	25	29	24	22
Complaints from the Chief of Police	8	8	8	6	8
Total complaints	22	33	37	30	30
Substantiated complaints	8	5	7	6	4
Number of calls for service	46,335	54,638	50,513	51,280	50,419
Number of calls per public complaint	3,310	2,186	1,742	2,137	2,292

Of the 14 complaints that the OIPRD referred to our Service for investigation, three were withdrawn by the complainants after meeting with them over their concerns. After thorough investigations, one public complaint and three Chief's complaints were substantiated (21% of investigated complaints).

OPERATIONS BRANCH

Community-based policing continues to be the heart of our service delivery to the community. The Operations Branch is comprised of five platoons of uniformed officers who deliver front-line policing duties to the community. I am proud of the high level of commitment and service that our officers deliver on a daily basis. The Operations Branch is also made up of our Traffic Unit, Better Enforcement Action Team (BEAT),



Photo by Christopher Smith, *The Expositor*

Training Section, Emergency Response Team, Auxiliary Police Program, Adult School Crossing Guard Program and Summer Park Patrol Program. Together, we ensure that the citizens of Brantford receive effective and efficient service throughout the year.

In 2012, the Brantford Police responded to 50,419 calls for service, down slightly from 51,253 calls for service in 2011. Of the 2012 calls for service, 3,087 were 911 calls.

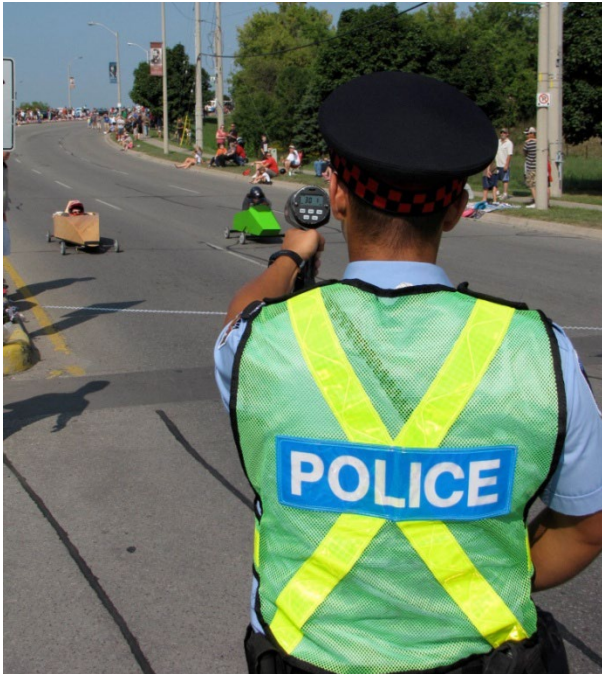
The Brantford Police Service is responsible for providing education and conducting enforcement in the community. In 2012, officers laid 5,243 criminal charges and over 6,112 Provincial charges. The charges resulted from the investigation of reported incidents as well as directed patrols and strategic enforcement.

Members of our Traffic Unit participated in various provincial road safety campaigns such as Operation Impact, Canada Road Safety Week and Slow for Snow. Furthermore, they organized and participated in several joint agency initiatives with the Ministry of Transportation, Ministry of the Environment and the Brant County OPP that targeted offenders through education and strict enforcement.

Traffic officers are responsible for investigating all serious and fatal injury collisions. An overview of the collisions responded to by the Brantford Police in 2012 and previous years are as follows:

Accident Type	2008	2009	2010	2011	2012
Personal Injury	368	384	364	366	302
Fatalities	0	3	2	2	4
Total Accidents	2,375	2,344	2,067	2,249	2,042

Our downtown BEAT officers have formed proactive community partnerships with various stakeholders in the downtown core. In 2012, BEAT officers provided 9,240 hours of policing service to the downtown area which enhanced the safety and security of all the people who live, work and attend school in this diverse area of our community.



The Brantford Police Auxiliary Program assists our front-line officers by conducting patrol ride-alongs, helping in searches for missing persons and participating in numerous special events, parades and charity functions throughout the year. This dedicated team of volunteers contributed an impressive 9,230 hours to the community in 2012.

We remain committed to the continuous development of our human resources. In doing so, our Training Section provided 10,196 hours of training to our members. Much of this training is government mandated and must be provided to our officers on an ongoing basis.

The Adult School Crossing Guard Program, under the supervision of our Traffic Sergeant, is responsible for ensuring that elementary school children safely cross the street at 55 locations throughout the City.

We commend sworn and civilian staff who strived to improve public satisfaction in our Police Service while maintaining their commitment to professionalism and excellence through their hard work and dedication.



QUALITY ASSURANCE BRANCH



Photo by Christopher Smith, *The Expositor*

Police Services in Ontario are legislatively mandated to implement a quality-assurance process relating to the delivery of adequate and effective policing. This Branch is integral to the quality-assurance process for the Service, and is responsible for policy development, research and planning, Commission on Accreditation for Law Enforcement Agencies (CALEA) accreditation and Adequacy Standards.

The Quality Assurance Branch provides regular reviews, self-assessments and audits to ensure the Service is following its Policies and Procedures and is in compliance with the *Police Service Act*, its Regulations, Adequacy Standards and CALEA standards.

The rewards of CALEA accreditation:

- Comprehensive, well thought-out written directives
- Reports and analyses to make informed management decisions
- Improved relationship with the community
- Stronger accountability
- Limit liability and risk exposure
- Assists in the Service's pursuit of excellence
- Provides a forewarning on U.S. crime trends and responses which we may experience

The Ontario Ministry of Community Safety and Correctional Services inspects police services in Ontario to encourage compliance with policing guidelines and ensure compliance with regulations. CALEA offers another external oversight that ensures we maintain a high standard of service to the community. Every three years a team of CALEA assessors performs an on-site appraisal of the Service. The assessors review all aspects of how we do business for that three-year accreditation cycle.

Quality Assurance and accreditation are structures and management initiatives that set the stage for our members to excel. We have voluntarily been in the accreditation process for 12 years during which time we have undergone four successful CALEA

assessments and several inspections by the Ministry of Community Safety and Correctional Services.

Today there are dozens of standards that were not established when we entered the CALEA process. Crime and policing do not remain static - our continued involvement with CALEA ensures we keep abreast of best practices that evolve in law enforcement to deal with modern crime problems.

The Service is now using a Geographic Information System (GIS) software program linked directly into our Niche Records Management System. Crime data is automatically imported directly from our records database to GIS and crime analysis software. All calls for service can be queried and the results of the query plotted on a map to display crime and crime patterns. This system is significantly more efficient than the previous method of manually inputting crime data and plotting maps. Analysis information is provided to our members through postings on our intranet and in the police station.

Citizens of Brantford should be proud their Police Service is CALEA accredited and be reassured that through our accreditation, members of the Brantford Police Service are providing policing to our community that meets current, internationally-recognized best practices.



SUPPORT SERVICES BRANCH



The Support Services Branch is composed of the Criminal Investigation, Criminal Intelligence, Forensic Identification, Firearms and Licensing, Court, Crime Stoppers and the Community and Youth Services Sections.

Photo by Christopher Smith, *The Expositor*

The Criminal Investigation Section includes the Major Crime, Domestic Violence, Fraud, Vice, Violent/Repeat Offender and Street Crime Units. Members from these units are responsible for investigating - among other incidents - homicides and attempts, crimes of violence, sudden deaths, sexual assaults, robberies, offences against children and the elderly, major frauds, break and enters, drugs and the management of high-risk and repeat offenders residing in our community. We continue to be one of 25-member agencies making up the Provincial Strategy to Protect Children from Sexual Abuse & Exploitation on the Internet. Officers comply with legislative requirements for Major Case Management, the Ontario Sex Offender Registry and ViCLAS (Violent Crime Linkage and Analysis System).

The Brantford Police Service continued its participation in a successful joint initiative, Team Shutdown, with OPP, Six Nations Police Service, Hamilton Police Service and Halton Regional Police Service to combat vehicle thefts. Vehicle theft creates a real threat to public safety as perpetrators often drive with a complete disregard for the lives and safety of pedestrians or other users of the roadway. The financial cost of vehicle theft is staggering.

Three officers from the Community and Youth Services Section continue to be assigned full time throughout the school year to the City's six high schools. Two officers deliver the Drug Abuse Resistance Education (D.A.R.E.) Program to every grade six student in Brantford. The *GR8 – Growing Responsibility* program is aimed at grade eight students. *GR8* provides students preparing for that important transition to secondary school with critical information regarding communication, decision

making, positive choices, healthy relationships, and youth and the law. Our School Safety Officer delivers safety information, at the Children's Safety Village of Brant, to all grade one to six students in the community.



Photo by Jason Teakle, *Brant News*



SERVICE TRAINING

The continual enhancement of our members' skills, capabilities and knowledge is a critical component of our overall strategy of providing excellence in policing services to our community. As a police organization, we have a responsibility to ensure ongoing



Photo by Brian Thompson, *The Expositor*

educational opportunities, thereby providing our members with the knowledge, skills, values, attitudes and understanding they need to remain effective in their role. Through education, training and networking our members discover new abilities and ideas resulting in the Brantford Police Service becoming more productive and innovative.

By embracing the concept of career-long learning, we keep pace with societal changes, technological improvements, investigative techniques, changes in law, and best practices in providing policing services.

2012 Education and Training Overview

Ontario Police College Training

A total of 48 sworn and civilian members of the Brantford Police Service attended the Ontario Police College and received training in 49 areas of instruction.

Canadian Police College Training

Three officers attended the Canadian Police College and received training in three areas of instruction.

Training at Other Facilities

A total of 60 sworn and civilian members attended 71 training sessions at various locations in Canada and the United States relating to their area of expertise.

Post-secondary Courses

A total of 18 members participated in 23 professional advancement courses at post-secondary institutions.

In-Service Training Sessions Delivered

- Suspect Apprehension Pursuit
- Use of Force and Safe Storage Policy
- Firearms Practical Training
- Defensive Tactics
- Judgment Training
- Rapid Deployment
- Criminal Offences
- Provincial Offences
- Gas Mask Fittings
- Suspect Apprehension Pursuit Training (In-car Practical)
- First Aid and CPR

Roll-Call Training Topics Delivered

- Community Living Brant
- Mental Health Training for Communicators and Receptionists
- Use of Force Reporting
- Active Killer / Academic
- Firearm Seizures and Disposition Reports
- GPS Tracking for Victims of Domestic Violence
- Emergency Planning
- TASER Familiarization Training
- Intelligence Reports & Confidential Informants
- Victim Services
- Safe Schools

Emergency Response Team / Explosive Disposal Unit Training

Throughout 2012, seven members of the EDU/ERT participated in formalized training courses which included: Basic Tactical Officer, Chemical Munitions, Explosive Technician Validation Recertification and Tactical Assessment.



Photo by J.P. Antonacci, **Brant News**

FIVE-YEAR STATISTICS 2008 - 2012

Green (-) figures indicate a reduction

Red figures indicate an increase

% increase/decrease over prior year

	2008	*2009*	*2010*	*2011*	*2012*	TOTAL	AVERAGE	*2009*	*2010*	*2011*	*2012*
INVESTIGATIONS											
MURDER	1	2	2	3	0	8	2	100%	0%	50%	-100%
ATTEMPT MURDER	1	1	3	2	2	9	2	0%	200%	-33%	0%
SEXUAL OFFENCES	132	177	166	181	146	802	160	34%	-6%	9%	-19%
ASSAULT ON POLICE	26	30	34	23	16	129	26	15%	13%	-32%	-30%
ASSAULTS - OTHER	980	1028	1063	916	841	4828	966	5%	3%	-14%	-8%
ROBBERIES WITH WEAPON	25	30	31	28	18	132	26	20%	3%	-10%	-36%
ROBBERIES WITHOUT WEAPON	36	29	47	34	29	175	35	-19%	62%	-28%	-15%
B&E RESIDENCE	551	607	598	470	666	2892	578	10%	-1%	-21%	42%
B&E BUSINESS	172	197	139	164	116	788	158	15%	-29%	18%	-29%
B&E OTHER	28	23	15	17	23	106	21	-18%	-35%	13%	35%
THEFT OF MOTOR VEHICLE	830	721	503	593	470	3117	623	-13%	-30%	18%	-21%
THEFT OVER \$5000	29	25	32	18	15	119	24	-14%	28%	-44%	-17%
THEFT UNDER \$5000	1449	1785	1615	1510	1548	7907	1581	23%	-10%	-7%	3%
THEFT FROM VEHICLE	1004	908	795	861	1078	4646	929	-10%	-12%	8%	25%
FRAUDS TOTAL	485	598	408	405	473	2369	474	23%	-32%	-1%	17%
OFFENSIVE WEAPONS TOTAL	184	208	155	132	120	799	160	13%	-25%	-15%	-9%
MISCHIEF TOTAL	1402	1649	1238	1133	1206	6628	1326	18%	-25%	-8%	6%
OTHER CRIMINAL CODE	1049	1502	1205	977	865	5598	1120	43%	-20%	-19%	-11%
DRUGS & NARCOTICS TOTAL	564	421	368	394	372	2119	424	-25%	-13%	7%	-6%
PROVINCIAL STATUTES TOTAL	1253	1435	713	636	696	4733	947	15%	-50%	-11%	9%
MUNICIPAL BYLAWS	2174	2505	818	176	158	5831	1166	15%	-67%	-78%	-10%
GAMING & BETTING	2	0	0	0	0	2	0	-100%	0%	0%	0%
IMPAIRED DRIVERS	187	165	146	133	117	748	150	-12%	-12%	-9%	-12%

MOTOR VEHICLE ACCIDENTS												
FATAL ACCIDENTS	0	3	2	2	4	11	2	100%	-33%	0%	100%	
PERSONS KILLED	0	3	3	2	4	12	2	100%	0%	-33%	100%	
PERSONAL INJURY ACCIDENTS	368	384	364	366	302	1784	357	4%	-5%	1%	-17%	
TOTAL MVA'S	2375	2344	2067	2249	2041	11076	2215	-1%	-12%	9%	-9%	
CRIMINAL CHARGES	6095	6011	6057	5457	5240	28860	5772	-1%	1%	-10%	-4%	
PROVINCIAL CHARGES	8344	7528	7314	6509	6110	35805	7161	-10%	-3%	-11%	-6%	
MUNICIPAL CHARGES	251	206	236	262	189	1144	229	-18%	15%	11%	-28%	
PARKING TICKETS ISSUED	1851	1626	818	1262	1329	6886	1377	-12%	-50%	54%	5%	
ACTIVITIES												
ALARMS	3250	2880	2824	2621	2667	14242	2848	-11%	-2%	-7%	2%	
FAIL TO STOP FOR POLICE	24	29	15	21	14	103	21	21%	-48%	40%	-33%	
COMPLAINTS AGAINST POLICE	22	33	37	30	29	151	30	50%	12%	-19%	-3%	
DISCIPLINE MATTERS	32	6	14	7	9	68	14	-81%	133%	-50%	29%	
CALLS FOR SERVICE	46328	54577	50513	51253	50419	253090	50618	18%	-7%	1%	-2%	
CASINO RELATED CALLS	235	357	222	179	217	1210	242	52%	-38%	-19%	21%	
FOOT/BICYCLE PATROL HOURS	5564	4407	2648	10490	9750	32859	6572	-21%	-40%	296%	-7%	
HUMAN RESOURCES (HOURS)												
OVERTIME	17771	16014	16920	17090	17159	84954	16991	-10%	6%	1%	0%	
COURT TIME	1667	2517	2415	2899	2804	12302	2460	51%	-4%	20%	-3%	
AUXILIARY WORKED	4323	6324	5469	8989	9368	34473	6895	46%	-14%	64%	4%	
LONG TERM DISABILITY	3870	6792	4688	2855	3329	21534	4307	76%	-31%	-39%	17%	
WORKPLACE SAFETY & INS. BOARD	3675	2593	2953	5306	6514	21041	4208	-29%	14%	80%	23%	
COMPASSIONATE LEAVE	464	613	745	556	340	2718	544	32%	22%	-25%	-39%	
SICK LEAVE	10648	16246	21388	18703	18595	85580	17116	53%	32%	-13%	-1%	
MATERNITY SWORN	1976	1416	760	1320	676	6148	1230	-28%	-46%	74%	-49%	
MATERNITY CIVILIAN	0	0	0	664	1632	2296	459	0%	0%	100%	146%	
POLICE COLLEGE TRAINING	6947	8848	7960	10632	9968	44355	8871	27%	-10%	34%	-6%	
IN SERVICE TRAINING	11128	11454	10305	10518	10117	53522	10704	3%	-10%	2%	-4%	

2012 REPORTED CRIME AND CLEARANCE RATES

Calls for Service	50,419
Violent Crime and Clearance Rates	
Violent Crime Calls	1,344
Violent Crimes Cleared	76.5%
Property Crime and Clearance Rates	
Property Crime Calls	5,394
Property Crimes Cleared	21.5%
Other Crime and Clearance Rates	
Other Crime Calls	1,044
Other Crimes Cleared	20.0%
Adults Charged or Diverted	1,741
Youths Charged or Diverted	863

2012 BUSINESS PLAN OBJECTIVES REPORT

Objective	Incomplete	Ongoing	Completed
COMMUNICATION			
<ul style="list-style-type: none"> • Ensure public accessibility 			✓
<ul style="list-style-type: none"> • Publish and distribute to Brantford residents an activity report in year three of the business plan 	✓		
<ul style="list-style-type: none"> • Enhance the Service website to maximize its use in providing information to the public 			✓
<ul style="list-style-type: none"> • More efficiently process calls for service requests for information 	✓		
<ul style="list-style-type: none"> • Provide methods of employee and community communications, feedback and participation 			✓
COMMUNITY BASED CRIME PREVENTION			
<ul style="list-style-type: none"> • Work with the Task Force on Community Safety and Crime Prevention 			✓
<ul style="list-style-type: none"> • Use Crime Prevention Through Environmental Design to aid in reducing crime at neighbourhood levels 			✓
<ul style="list-style-type: none"> • Community notification of specific crime problems, and conversely, Service-wide notification of community perceived crime problems 			✓
COMMUNITY SATISFACTION			
<ul style="list-style-type: none"> • Survey internal and external stakeholders and address issues raised where feasible 			✓
<ul style="list-style-type: none"> • Provide high quality policing in accordance with international standards 		✓	
<ul style="list-style-type: none"> • Meet adequacy standards 		✓	
<ul style="list-style-type: none"> • Use the media to publicize our successes 			✓
COMMUNITY PATROL			
<ul style="list-style-type: none"> • Implement revisions to patrol area boundaries as needed to enhance visibility of patrol officers 	✓		
<ul style="list-style-type: none"> • Continue to practice Problem Oriented Policing to solve neighbourhood issues 			✓
<ul style="list-style-type: none"> • Ensure the Service has the necessary resources to respond to protests in the community 			✓

Objective	Incomplete	Ongoing	Completed
CRIMINAL INVESTIGATION			
<ul style="list-style-type: none"> Ensure high quality investigations by increasing the number of Service members trained in General Investigative Techniques 			✓
<ul style="list-style-type: none"> Provide CIS personnel with the courses necessary to perform their roles 			✓
<ul style="list-style-type: none"> Front-line officers are trained to an awareness level of Major Case Management principles and practices 			✓
<ul style="list-style-type: none"> Measure the demands on the Service of emerging cyber crime 	✓		
<ul style="list-style-type: none"> Ensure the human resources within CIS are adequate and optimally deployed 		✓	
EMERGENCY CALLS FOR SERVICE			
<ul style="list-style-type: none"> Enhance the Service's ability to respond to major emergency events 			✓
<ul style="list-style-type: none"> Maintain effective response times to emergency calls for service 			✓
<ul style="list-style-type: none"> Maintain a qualified Emergency Response Team (ERT) that is able to meet the needs of our community 			✓
VIOLENT CRIME			
<ul style="list-style-type: none"> Work with our community partners to address the root causes of crime and violence 			✓
<ul style="list-style-type: none"> Increase the awareness and reporting of domestic violence 			✓
<ul style="list-style-type: none"> Develop and implement a High Risk Offender program 			✓
PROPERTY CRIME			
<ul style="list-style-type: none"> Use Problem Oriented Policing to address property crime issues at neighborhood levels 			✓
<ul style="list-style-type: none"> Work with other police services to address multi-jurisdictional property crime issues 			✓
<ul style="list-style-type: none"> Use crime analysis to assist in the planning of property crime reduction strategies 			✓
YOUTH CRIME			
<ul style="list-style-type: none"> Provide educational support focusing on positive life choices 			✓
<ul style="list-style-type: none"> Educate youth on the impact of cyber crime 			✓
<ul style="list-style-type: none"> Interact with young people to provide role models 			✓

Objective	Incomplete	Ongoing	Completed
ROAD SAFETY			
<ul style="list-style-type: none"> Increase safety for pedestrians, cyclists and drivers in the city by promoting the safe use of our streets through targeted enforcement 			✓
<ul style="list-style-type: none"> Work with partner educational institutions to educate pedestrians, cyclists and drivers in road safety 			✓
<ul style="list-style-type: none"> Promote road safety habits of Service members by providing road safety education to our members 			✓
ASSISTANCE TO VICTIMS OF CRIME			
<ul style="list-style-type: none"> Support Victim Services of Brant initiatives to reduce victimization 			✓
<ul style="list-style-type: none"> Increase officer awareness of available services 			✓
<ul style="list-style-type: none"> Provide victim awareness training 			✓
INFORMATION TECHNOLOGY			
<ul style="list-style-type: none"> Research new and emerging technologies that can improve efficiencies 			✓
<ul style="list-style-type: none"> Offer training to all staff on in-house software 		✓	
<ul style="list-style-type: none"> Continue to plan and make provisions for the new radio system to meet our future needs 			✓
RESOURCE PLANNING			
<ul style="list-style-type: none"> Enhance the effectiveness of our current financial and asset management practices 			✓
<ul style="list-style-type: none"> Utilize technology to increase our selection process tool 	✓		
<ul style="list-style-type: none"> Provide the human resources necessary to meet the needs of a unique and growing community 		✓	
<ul style="list-style-type: none"> Continue to develop personnel to meet the future managerial needs of the Service 		✓	
FACILITIES			
<ul style="list-style-type: none"> Maintain a police facility to adequately meet the community's needs 		✓	
<ul style="list-style-type: none"> Review the state of the facility and its capital assets, making necessary changes to ensure business continuity 		✓	