

2014



annual  
report







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## **DEDICATION**

*Our Annual Report is dedicated to the members we lost in 2014.*

***Sergeant Daniel Camilleri***

*(January 25, 1942 – August 14, 2014)*

*(Length of service – 27 years)*

***Constable William (W.D.J.) Oliver***

*(November 25, 1950 – October 3, 2014)*

*(Length of service – over 30 years)*

## **MISSION AND VALUES STATEMENT**



***The mission of the Brantford Police Service** is to enhance the quality of life for all citizens and respond to their changing needs by ensuring and promoting public safety in partnership with our community.*

### **Values Statement**

*The Brantford Police Service believes in:*

- 🏠 The RIGHTS of all persons as enshrined in the Charter of Rights and Freedoms.*
- 🏠 The RESPONSIBILITY of all persons to abide by the laws of Canada.*
- 🏠 A proactive PARTNERSHIP with the community in an effort to promote mutual respect and responsibility.*
- 🏠 Being FAIR, UNBIASED and treating all persons with RESPECT and DIGNITY.*
- 🏠 SAFETY through the protection of persons, property and our environment.*
- 🏠 Respect for the value of our HUMAN RESOURCES and a COMMITMENT to their continuous development.*
- 🏠 The highest possible degree of personal and professional INTEGRITY in the performance of duties.*
- 🏠 Ongoing, open COMMUNICATION with our community and within the Service.*
- 🏠 Being ACCOUNTABLE in providing HIGH QUALITY police service to our community*

## BRANTFORD POLICE SERVICES BOARD



Lt. to Rt. – Mayor Chris Friel (Member); Cheryl Antoski (Chair); Councillor Vince Bucci (Member);  
(Front Row - Todd Glaves (Vice Chair) and Jean Anderson (Member))

The year 2014 was a year of change for both the Brantford Police Services Board and the Brantford Police Service.

The Board said goodbye to two of its members: Chair Cheryl Antoski, who was appointed by the Lt. Governor on June 11, 2011, and served as Chair since January 2014, resigned following her successful bid for City Council. As well, Councillor Vince Bucci's appointment expired on November 30, 2014. Both members will be missed after their valuable contribution to the Police Services Board.

The Board also accepted, with regret, the notice of retirement of Chief Jeff Kellner. Known for his leadership skills, sound guidance and hard work, he effectively lead the Police Service with dignity and integrity.

After competitive selection processes, the Board was pleased to host the Change of Command Ceremony in May, at which time Geoff Nelson was sworn in as Chief of Police, and Rob Dinner as Deputy Chief of Police. The Board is confident that the leadership skills of these fine officers will successfully guide the Brantford Police Service into the future. The Board looks forward to working together, ensuring the Brantford Police Service continues providing high-quality policing in accordance with international and provincial standards to ensure a safe community for the citizens of Brantford.

## WELCOME TO OUR 2014 ANNUAL REPORT



**Chief Geoff Nelson**

It gives me great pleasure to share with you the Brantford Police Service 2014 Annual Report – an inside look at your police service and its efforts over the past year.

Our vision is “working together to make the City of Brantford a safe community”. As Chief of Police, I feel privileged to lead and work with the dedicated members of our Service who are committed to making a difference every day. In collaboration with our partner agencies, we strive to maintain accessible, responsive, and high-quality services for *all* citizens in our community.

The year 2014 witnessed the restructuring of our organization to prioritize front-line service delivery. We also welcomed numerous enhancements to our overall community safety strategy, including: Canine services; GIS analytical mapping to improve directed patrol efforts; on-line reporting of crime; the development of a strategic mental health plan; participation in ‘Safe Brantford’; and a collaborative intervention plan to support those at risk of victimization. Many of these initiatives were carried out in close cooperation with our partner agencies, and it is testimony to the hard work of all concerned that, together, we continue to make great progress.

The trend of reduced calls for service continued in 2014, which indicates that fewer people in our community were negatively impacted by crime and disorder compared to the previous year. Although it’s impossible to predict what the future holds, I remain confident that our Service is well-positioned to face any challenges that come our way. I wish to extend my personal thanks to all members of our Service and the Auxiliary Service for performing their duties with the highest degree of professionalism and compassion.

On behalf of Deputy Chief Rob Dinner, the Police Services Board, and all members of the Brantford Police Service, I would like to thank the citizens of Brantford for their continued support and confidence in the Service.

### ORGANIZATIONAL CHART





## 2014 SENIOR STAFF



### CHIEF'S OFFICE

Geoff Nelson, Chief of Police  
Susanne Rigglesford, E.A.

### DEPUTY CHIEF'S OFFICE

Rob Dinner, Deputy Chief  
Kelly Dzuba, E.A.

#### ADMINISTRATIVE SUPPORT BRANCH

Inspector Kent Pottruff  
Marva Usher, E.A.  
Tabitha Fischer, H.R. Manager  
Gary Holden, Records Manager  
Sandra Ott, I.T. Manager

#### OPERATIONS BRANCH

A/Inspector Steve Sumsion

#### OPERATIONAL SUPPORT BRANCH

A/Inspector Rudy Jambrosic

#### INVESTIGATIVE SUPPORT BRANCH

Inspector Dave Wiedrick

#### QUALITY ASSURANCE BRANCH

A/Inspector Don Panceo

**SERVICE AWARDS & RETIREMENTS**

**Governor General of Canada Police Exemplary Service Medal**

Created on August 12, 1983, this medal recognizes police officers who have served in an exemplary manner, characterized by good conduct, industry and efficiency.

Thirty-year Police Exemplary Service Bar Recipients



Sergeant Grahame Lee  
Acting Inspector Steve Sumsion

**Brant/Brantford Drinking and Driving Countermeasures Committee - Safe Streets Save Lives Award**

Recipient – Constable Mike Korda

**City of Brantford Long Service Award Recipients**

**30 YEARS**

Grahame Lee  
Steve Sumsion

**25 YEARS**

Randy Batson  
Erminia Beckett  
Jeffrey Emmons  
Nancy Ferguson  
Allen Hill  
Rudy Jambrosic  
Wayne Townson

**15 YEARS**

Kristen Bell-Samson  
Pauline Finnegan-Hills  
George Madgwick  
Darrin Rattie  
Raj Saini  
Shane Seibert  
Shelley Sims  
Jason Sinning  
Dusty Thibert  
Nancy Werner  
Mark Whitworth

**10 YEARS**

Michael Aasla  
Lilly Amos  
Andrew Balog  
Edward Bragg  
Jason Dietrich  
Jonathan Hall  
Deborah Heron  
Kent Hollett  
Shawn Kalka  
David Parker  
Tammy Persall  
Greg Stanley  
Paul Whittam

## Retirements from the Brantford Police Service

The Brantford Police Service would like to recognize the following members for their service to our community and wish them a long and healthy retirement:

Inspector Drew Bielawski (February 1, 1984 – January 31, 2014)  
Sergeant Rick DiGiandomenico (May 15, 1985 – December 31, 2014)  
Inspector Scott Easto (November 23, 1981 – May 31, 2014)  
Margaret Eves (October 12, 1976 – June 30, 2014)  
Rick Flint (June 15, 2005 – May 31, 2014)  
Chief Jeff Kellner (November 17, 1980 – May 31, 2014)  
Sergeant Mark Moravek (July 18, 1983 – March 29, 2014)  
Trudy Sparks (April 2, 2003 – July 31, 2014)



## ADMINISTRATIVE SUPPORT BRANCH



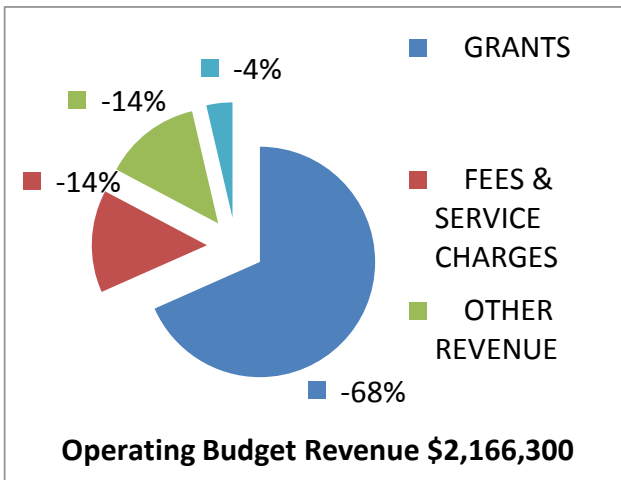
### *Inspector Kent Pottruff*

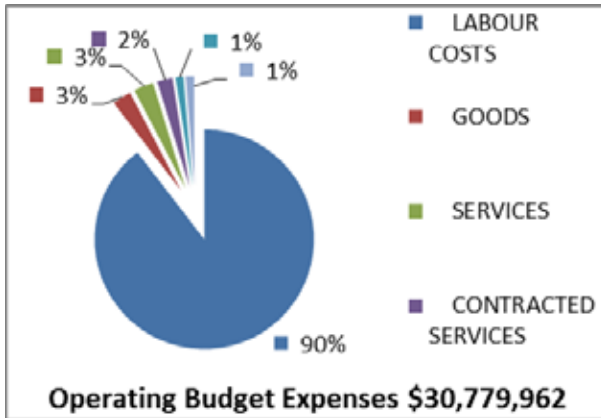
The Inspector in charge of the Administrative Branch is responsible for overseeing payroll, benefits, recruiting, operating and capital budgets, Human Resources, Records, Property, Maintenance, and Technical Services. Human resources and financial management take up a large portion of day-to-day operations of the Administrative Branch.

### **Budget and Finance**

The approved operating budget for 2014 was \$28,613,662. Although adjustments were made throughout the year based on inflationary costs, the Service remained \$732,006 under budget, largely due to employee compensation gapping. This surplus was returned to the City of Brantford at the end of the year.

The following graphs provide a further breakdown of our budget, as it relates to our total operating revenue, expenses and net operating budget (expenses offset by revenue):



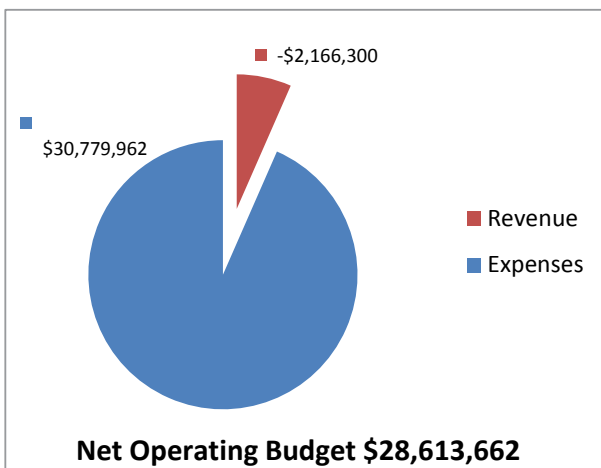


**Labour Costs** = wages and benefits (accounted for 90% of the Service's net operating budget)

**Goods** = uniforms, equipment, firearms, ammunition, gasoline, furniture cleaning supplies, etc.

**Services** = utilities, telephones, cell phones, internet, printing, radio permits, etc.

**Contracted Services** = legal costs, maintenance and repairs to our computer systems, facility, vehicles and communications systems, janitorial cleaning services, etc.



**Five Year Comparison**

	2010	2011	2012	2013	2014
Operating Budget	\$24,475,585	\$25,383,835	\$26,598,058	\$27,454,212	\$28,613,662
Actual Expenditure	\$24,428,255	\$25,201,763	\$26,450,595	\$26,733,153	\$27,881,655

**Records**



Information is stored electronically through the Records Management System (RMS). In 2014, staff members were responsible for the transcription and data entry of over 1,791 hours of dictated reports from officers, effectively minimizing the officers' administrative duties and enabling them to return to their patrol duties in a timely manner. Members of our Records Section processed 7,307 Police Records Checks and completed 206 Freedom of Information requests.

**Property and Evidence**

The Property and Evidence area provides continuity of our evidence, which is contained in a 3,260 sq/ft secure warehouse within the station. This secure facility houses over 30,000 pieces of evidence and found property, and general supplies.



**Information Technology**

Our Technical Services Section is comprised of three full-time employees, who provide comprehensive information technology support and development that encompasses a diverse range of services, including the computerized records management system, computer assisted dispatch, digital video recording, and all telephone systems throughout the police station. Our radio communications system was completed in 2014 in joint partnership with the Brantford Fire Department.

**Facility Maintenance Section**

Our Maintenance Section is comprised of two full-time employees, who provide technical skills and resources to support the operation of our facility. Responsibilities of this Section include routine maintenance and emergency

trouble-shooting of our heating, air conditioning, fire, electrical and plumbing systems, and performing janitorial services throughout our facility.

**Fleet Maintenance**

The Brantford Police Service utilized Ford Crown Victoria Police Interceptor sedans for patrol vehicles for many years. In 2014, the “Crown Vic” was no longer available. Research and testing of different models of specialized police patrol vehicles was conducted, which resulted in the all-wheel drive Ford Utility Police Interceptor (Explorer SUV) being selected as our new patrol vehicle. All new equipment (computers, prisoner partitions, consoles, E-ticket printers, card swipe devices, etc.) had to be researched and installed in these new vehicles, which are virtually “high tech mobile offices”, utilized by our patrol officers 24/7. Currently, our Service has 22 Ford Utilities in our fleet.



The Brantford Police Service also up-fitted its unmarked police vehicles with new mobile workstations, and purchased and equipped two new prisoner transport vans, which included the installation of specialized prisoner partitions and police emergency equipment.

Sworn Officers (authorized)	167
Civilian Members (Full-Time, Part-Time)	73
Auxiliary	45
Adult School Crossing Guards (Full-Time)	59
Summer Park Patrollers	6

## INVESTIGATIVE SUPPORT BRANCH



### *Inspector David Wiedrick*

The Investigative Support Branch oversees the Criminal Investigation Section, Criminal Intelligence Unit, Forensic Identification Section, Firearms and Licencing Section, Court Services and Offender Transportation, and the internal promotional process.

The Criminal Investigation Section includes the following units: Major Crime, Domestic Violence, Repeat Offender, Fraud, Auto Theft, Child Abuse and Sexual Assault (CASA), and Street Crime. Members from these units are responsible for investigating – among other incidents - homicides and attempts, crimes of violence, sudden deaths, sexual assaults, robberies, offences against children and the elderly, major frauds, break and enters, drugs; and the management of high-risk and repeat offenders residing in our community. Officers also monitor threshold investigations under the Major Case Management Model, the Sexual Offender Registry, ViCLAS (Violent Crime Linkage and Analysis System) and Powercase submissions.

The Brantford Police Service remains one of the 29 municipal police services that participate in the Provincial Strategy to protect children from sexual abuse and exploitation on the internet. The officers assigned to this unit focus their investigations primarily on child sexual abuse over the internet and make the internet safer for our children. These investigations are borderless, complex, and require specialized training and equipment.

Our Street Crime Unit continues to be diligent in investigating individuals that deal in illegal drugs and stolen property. In 2014, dozens of search warrants were executed, which led to over tens of thousands of dollars of drugs and stolen property being recovered. Our Service also continued its participation in a successful joint initiative, Team Shutdown, with OPP, Six Nations Police Service, Hamilton Police Service and Halton Regional Police Service to combat vehicle thefts.







The Brantford Police Service is also responsible for court security at the Ontario Court of Justice within our City. Over 4,400 prisoners were escorted to court and back for court proceedings in 2014. A number of liaison groups have been formed for better communication between all parties using the facility.



Forensic identification and forensic science play a significant role in police investigations, as once unsolvable crimes are now being re-examined. Forty-five previously unknown suspects were identified in 2014 due to DNA submissions into the National Databank – a 50% increase from the year before. Our Forensic Identification Section fingerprinted over 1,600 charged persons in 2014.



Victim Services of Brant continues to provide exceptional service to victims of violent crime and/or tragic circumstances within the City of Brantford and the County of Brant. A team of capable, caring, compassionate members of the community, some of whom have volunteered for over 25 years, supports victims following a crime or tragic incident and during any subsequent court proceedings.

Following the 2014 Promotional Process, 28 members were eligible for promotion to Sergeant, seven to Staff Sergeant and five to Inspector.

On behalf of the citizens of Brantford, I commend our members for their dedication and professionalism while ensuring those who commit criminal offences are brought to justice under the laws of Canada.

## OPERATIONS BRANCH



### *Acting Inspector Steve Sumsion*

Community-based policing continues to be at the heart of our service delivery to the community. The Operations Branch is comprised of five platoons of uniformed officers who provide front-line policing duties, our Traffic Unit, Emergency Response Team, Adult School Crossing Guard Program, and Summer Park Patrol Program. I am proud of the high level of service and commitment our officers provide on a daily basis to ensure that citizens of Brantford receive effective and efficient assistance. In 2014, the Operations Branch also became responsible for the emergency preparedness of our Service and its ability to interact with other municipal agencies in a time of disaster.

The Brantford Police Service responded to 45,275 calls for service in 2014. This is slightly down from 47,493 in 2013. Of all the calls received in 2014, 9,663 were 911 calls.

### **Calls for Service**

2012	2013	2014
50,419	47,493	45,275

Our Service is tasked with the responsibility of providing education and conducting enforcement in the community. In 2014, officers laid 4,628 Criminal Code of Canada charges and 4,756 Provincial charges. These results are from the investigation of reported incidents, as well as directed patrols and strategic enforcement.

Members of our Traffic Unit participated in various provincial road safety campaigns, including Operation Impact, Canada Road Safety Week and Distracted Driving. They also organized and participated in several joint agency initiatives with the Ministry of Transportation, CN Police, Six Nations Police and the Brant County OPP, that targeted offenders through education and strict enforcement.

Traffic officers are responsible for investigating all serious and fatal injury collisions. The following is an overview of the collisions responded to by the Brantford Police in the past five years:

Accident Type	2010	2011	2012	2013	2014
Personal Injury	364	366	302	277	319
Fatalities	2	2	4	3	1
Total Accidents	2067	2249	2042	2135	2397

In 2014, the Traffic Unit implemented a comprehensive traffic safety plan. Many of the initiatives and safety messages are regularly reported on the Brantford Police Service Twitter account, @BrantfordPolice, or can be seen on our website, [www.brantfordpolice.ca](http://www.brantfordpolice.ca).



The Brantford Police Service continued to administer the Adult School Crossing Guard Program in 2014. The program operates under the supervision of our Traffic Sergeant and is responsible for ensuring that primary and secondary school students cross the street safely at 57 locations throughout the City.

In the event of a disaster or large scale emergency, the Operations Branch is also responsible for the emergency preparedness of the Service. In 2014, the Service committed to having all of its members trained in IMS 100, and it is now a mandatory training module on the Canadian Police Knowledge Network (CPKN) website. Mindful of the importance of interacting with other City agencies, our Service participated in a mock disaster practicum involving an ice storm. We also meet regularly with the Grand River Conservation Authority and the Emergency Operations Coordinator to stay ahead of any potential emergencies that could affect the people or operation of the City.

I commend our members, sworn and civilian, who strive to improve public satisfaction with the Brantford Police Service and maintain their commitment to professionalism and excellence through hard work and dedication.

## OPERATIONAL SUPPORT BRANCH



### *Acting Inspector Rudy Jambrosic*

The Operational Support Branch is responsible for the Communications Section, K-9 Unit, BEAT Unit, Community and Youth Services (which incorporates the Children’s Safety Village), DARE Program, High School Resource Officer, and Crime Prevention Officer. The Operational Support Branch is also responsible for major events in the community.

### **Community and Youth Services**

Our Community and Youth Services Section experienced some positive changes in 2014. The creation of age-specific internet safety programs by staff assigned to the Children’s Safety Village will help ensure a growing number of community children experience the digital world with knowledge, understanding – and most importantly – safety. Police Week’s Family Fun Day, at the Children’s Safety Village, launched a Police Vehicle Show and Shine, which enticed hundreds of visitors to check out the original Batmobile and over 60 police vehicles (vintage and current) from around the province.



Also in 2014, Grade Six students in the City were introduced to the new KIDS (Knowledge, Issues, Decisions, Supports) Program. Replacing the nationally recognized DARE Program, KIDS will focus more on local issues specific to our community, provide students with information on children’s mental health and teach strategies to promote mental wellness.



(Photo by Brian Thompson, *The Expositor*)

## Communications



The public's first contact over the phone, Communicators process calls for service, including 911 Emergency calls, and are the conduit between callers and front-line patrol officers. Utilizing a Computer Aided Dispatch (CAD) program, officers are dispatched in accordance to the priority level of pending calls. Our Service employs 15 full-time Communicators, all of whom play an essential role

in emergency response administration.

## K-9 Unit

After months of planning and development, the Brantford Police Service and citizens of Brantford received their first two Police Service Dogs in January 2014. Ranger and Scout, with their handlers, Constable Jason Nagy and Constable Kari Drake respectively, completed sixteen weeks of intense General Service Dog training. Following their June graduation ceremony, the K-9 Teams got straight to work, solving crime and making an impact on the City. During 2014, the teams were involved in a total of 86 canine activities.



**BEAT Unit**

Tasked with enhancing the safety and security of all those who live, work, conduct personal business, congregate, socialize and attend school in the core of Brantford, the BEAT Unit consists of three teams of Constables (five total) and one Sergeant. Providing high-visibility patrols on foot and bicycle, these officers have numerous proactive community partners in and around the downtown. The BEAT Unit is also responsible for all liquor licence establishments in the City, as well as the education and enforcement of the Retail Business Holiday Act.



## QUALITY ASSURANCE BRANCH



***Acting Inspector Don Pancoe***

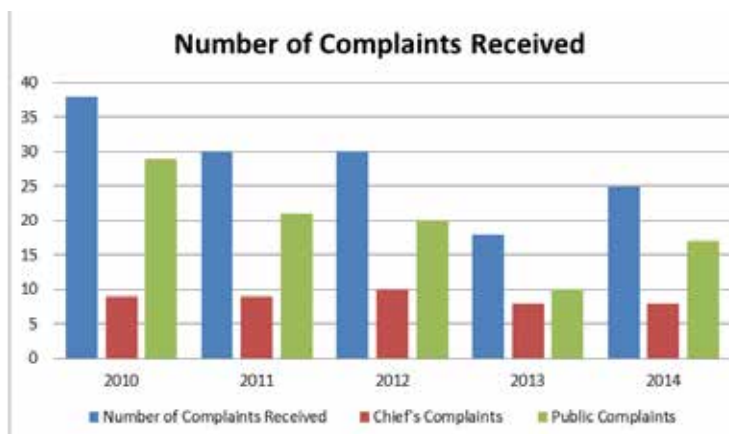
The Quality Assurance Branch is responsible for Professional Standards, including public and internal investigations, accreditation, business planning, the Auxiliary Police Program, civil litigation liaison, legal issues, training, policy Development; and liaising with the Office of the Independent Police Review Director.

The Brantford Police Service is currently preparing for our fourth Commission on Accreditation for Law Enforcement (CALEA) Award.

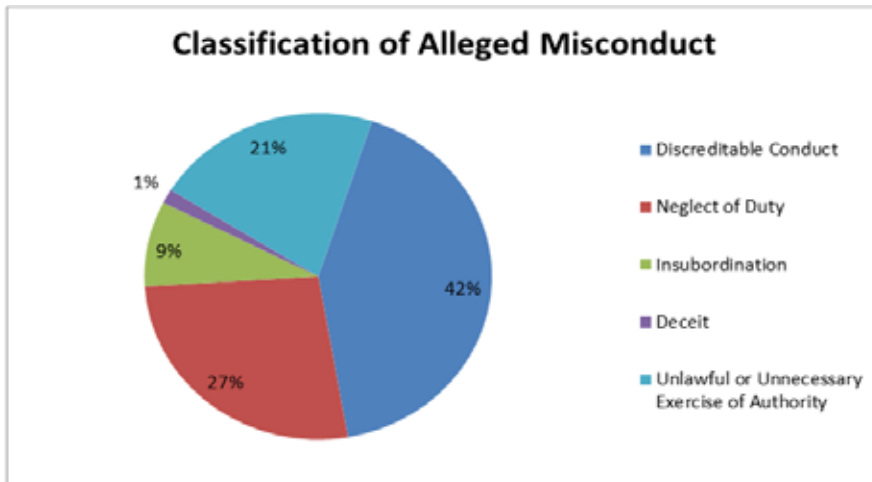
### **Professional Standards**

In 2014, a total of 25 complaints were investigated against officers from our Service. Seventeen public complaints were received concerning the conduct of our officers. Four of those complaints were investigated, 12 were screened out by the Office of the Independent Police Review Director (OIPRD), one was withdrawn, and one was policy related. From the four complaints that were investigated, three were found to be unsubstantiated, and one was withdrawn.

The total number of public complaints (both investigated and screened out) represents an increase of 70%, from 10 in 2013 and 17 in 2014; and a decrease of 15% from 20 complaints received in 2012.



The figure below details the sub-classification of all public investigated complaints between 2010 and 2014.



Sworn members of the Service are interacting with members of the public more frequently than ever. The low number of complaints, compared to the number of incidents requiring contact between police and the public, is indicative of the professionalism displayed by the members of the Brantford Police Service on a daily basis.

### **Business Plan**

Our current 2013 – 2015 Business Plan objectives illustrates that we are meeting the standards, both quantitatively and qualitatively, in performance objectives and in the area of the core business functions of the Service. Only three objectives have been categorized as ‘ongoing’.

### **Auxiliary Program**



The Auxiliary Unit is comprised of 45 officers, who assist front line officers in their day-to-day duties, and the Traffic Unit with special functions throughout the City. Proud of their ability to assist sworn officers in emergency and non-emergency measures, a total of 8,608.5 hours were recorded by members of the Auxiliary Unit in 2014.



## EDUCATION AND TRAINING OVERVIEW



(Photo by Brian Thompson, *the Expositor*)

Training is a crucial component of our risk-reduction plan and overall strategy to provide excellent policing services to our community. The reality of present day policing requires our members to have greater skills and education to be effective and efficient in an increasingly complex society. Training strengthens abilities and helps ensure the safety of our officers.

### **Ontario Police College**

A total of 40 members (Sworn and Civilian) received various training at the Ontario Police College in 74 courses of instruction.

### **Canadian Police College**

Three officers attended the Canadian Police College, Ottawa, and received training in four courses of instruction.

### **Training Received at Other Facilities**

Seventy-eight members (Sworn and Civilian) attended 123 training sessions, at various locations, relating to their specific area of expertise.

### **Post-secondary Courses**

Twelve members participated in 17 professional advancement courses at post-secondary institutions.

### **Canadian Police Knowledge Network- On-line Training**

A significant increase in Canadian Police Knowledge Network (CPKN) has taken place since the implementation of a dedicated portal. In 2014, 233 members completed 757 diverse, on-line training courses utilizing CPKN.

### **In-Service Training - Block Training**

- Sexual Assault – Advanced Patrol Training
- Use of Force and Safe Storage Policy Review – Adequacy Standards
- Firearms Practical – Provincial Qualifier - Adequacy Standards
- Defensive Tactics – Adequacy Standards
- Judgment Training - Adequacy Standards
- Interviewing Law/Techniques – Advance Patrol Training
- First Aid – Adequacy Standards
- Officer Safety – Adequacy Standards
- Personal Protection Equipment- Ministry of Labor Requirement.
- Suspect Apprehension Pursuit. – Adequacy Standards
- Active Killer
- Holding facilities – CALEA

### **In-Service Training- Roll-Call Training**

- On-line Learning; CPKN and the BPS Portal
- Fetal Alcohol Syndrome
- Rail Line Investigations
- Victim Witness Assistance Program
- Electrical Safety Training
- Contact Brant
- K-9 Overview Training
- Cause Disturbance Legislative Update
- Officer Safety – Safe Driving
- United Way and ACT (Addictions Centre)
- CROMS Training
- E-ticketing Training
- St. Leonard's & Victim Services Training

### **Emergency Response Team / Explosive Disposal Unit Training**

Throughout 2014, members of the EDU/ERT participated in formalized training courses including:

- Basic Tactical Officers Course
- Rappel Master Course
- C8 for Patrol Instructor Course
- Conducted Energy Weapon Master Taser Instructor
- Tubular Assault Course
- Sniper / Observer Course
- Close Quarter Combat Seminar (ETF/JTF2).

The team also completed a variety of monthly training sessions which included:

- Tactical Planning (SMEAC) Preparation
- Dynamic Entries
- Stealth Clearing Techniques
- Stronghold Assault – Hostage Rescue
- Armored Vehicle Training
- TAC4aDAY Charity Event (United Way)
- High-Risk Vehicle Assaults
- K-9 Tracking
- Ontario Tactical Advisory Body SWAT Roundup Competition
- Annual Maintenance Training at Land Forces Central Training Academy – Meaford
- Rappel Training
- Joint Service’s Training Exercise with the Waterloo Regional Police Service (Active shooter at Mohawk college complete with Incident Command, 38 actors and Brant County Ambulance)



(Photo by Brian Shypula, *The Brant News*)



**FIVE-YEAR STATISTICS 2010 - 2014**

Theft from Vehicle previously recorded as Theft Under, prior to 2004

Green ( - ) figures indicate a reduction

Red figures indicate an increase

	annual year end statistics					TOTAL	AVERAGE	% increase/decrease over prior year			
	*2010*	*2011*	*2012*	*2013*	*2014*			*2011*	*2012*	*2013*	*2014*
<b>INVESTIGATIONS</b>											
MURDER	2	3	0	0	0	5	1	50%	-100%	0%	0%
ATTEMPT MURDER	3	2	2	0	1	8	2	-33%	0%	-100%	100%
SEXUAL OFFENCES	166	181	146	200	144	837	167	9%	-19%	37%	-28%
ASSAULT ON POLICE	34	23	16	10	14	97	19	-32%	-30%	-38%	40%
ASSAULTS - OTHER	1063	916	841	752	824	4396	879	-14%	-8%	-11%	10%
ROBBERIES WITH WEAPON	31	28	18	24	26	127	25	-10%	-36%	33%	8%
ROBBERIES WITHOUT WEAPON	47	34	29	34	31	175	35	-28%	-15%	17%	-9%
B&E RESIDENCE	598	470	666	469	471	2674	535	-21%	42%	-30%	0%
B&E BUSINESS	139	164	116	132	86	637	127	18%	-29%	14%	-35%
B&E OTHER	15	17	23	21	11	87	17	13%	35%	-9%	-48%
THEFT OF MOTOR VEHICLE	503	593	470	465	388	2419	484	18%	-21%	-1%	-17%
THEFT OVER \$5000	32	18	15	19	21	105	21	-44%	-17%	27%	11%
THEFT UNDER \$5000	1615	1510	1548	1383	1294	7350	1470	-7%	3%	-11%	-6%
THEFT FROM VEHICLE	795	861	1078	821	694	4249	850	8%	25%	-24%	-15%
FRAUDS TOTAL	408	405	473	411	389	2086	417	-1%	17%	-13%	-5%
OFFENSIVE WEAPONS TOTAL	155	132	120	141	143	691	138	-15%	-9%	18%	1%
MISCHIEF TOTAL	1238	1133	1206	1112	860	5549	1110	-8%	6%	-8%	-23%
OTHER CRIMINAL CODE	1205	977	865	757	681	4485	897	-19%	-11%	-12%	-10%
DRUGS & NARCOTICS TOTAL	368	394	372	419	386	1939	388	7%	-6%	13%	-8%
PROVINCIAL STATUTES TOTAL	713	636	696	583	651	3279	656	-11%	9%	-16%	12%
MUNICIPAL BYLAWS	818	176	158	160	158	1470	294	-78%	-10%	1%	-1%
GAMING & BETTING	0	0	0	0	0	0	0	0%	0%	0%	0%
IMPAIRED DRIVERS	146	133	117	107	109	612	122	-9%	-12%	-9%	2%

	*2010*	*2011*	*2012*	*2013*	*2014*	TOTAL	AVERAGE	*2011*	*2012*	*2013*	*2014*
<b>MOTOR VEHICLE ACCIDENTS</b>											
FATAL ACCIDENTS	2	2	4	3	1	12	2	0%	100%	-25%	-67%
PERSONS KILLED	3	2	4	4	1	14	3	-33%	100%	0%	-75%
PERSONAL INJURY ACCIDENTS	364	366	302	277	319	1628	326	1%	-17%	-8%	15%
TOTAL MVA'S	2067	2249	2041	2135	2397	10889	2178	9%	-9%	5%	12%
CRIMINAL CHARGES	6057	5457	5240	5060	4628	26442	5288	-10%	-4%	-3%	-9%
PROVINCIAL CHARGES	7314	6509	6110	4871	4756	29560	5912	-11%	-6%	-20%	-2%
MUNICIPAL CHARGES	236	262	189	220	457	1364	273	11%	-28%	16%	108%
PARKING TICKETS ISSUED	818	1262	1329	1029	888	5326	1065	54%	5%	-23%	-14%
<b>ACTIVITIES</b>											
ALARMS	2824	2621	2667	2789	2650	13551	2710	-7%	2%	5%	-5%
FAIL TO STOP FOR POLICE	15	21	14	18	29	97	19	40%	-33%	29%	61%
COMPLAINTS AGAINST POLICE	37	30	29	18	22	136	27	-19%	-3%	-38%	22%
DISCIPLINE MATTERS	14	7	9	12	9	51	10	-50%	29%	33%	-25%
CALLS FOR SERVICE	50513	51253	50419	47493	45243	244921	48984	1%	-2%	-6%	-5%
CASINO RELATED CALLS	222	179	217	137	144	899	180	-19%	21%	-37%	5%
FOOT/BICYCLE PATROL HOURS	2648	10490	9750	8670	8543	40101	8020	296%	-7%	-11%	-1%
<b>HUMAN RESOURCES (HOURS)</b>											
OVERTIME	16920	17090	17159	17673	15134	83976	16795	1%	0%	3%	-14%
COURT TIME	2415	2899	2804	2844	2870	13832	2766	20%	-3%	1%	1%
AUXILIARY WORKED	5469	8989	9368	9394	8556	41776	8355	64%	4%	0%	-9%
LONG TERM DISABILITY	4688	2855	3329	4704	3992	19568	3914	-39%	17%	41%	-15%
WORKPLACE SAFETY & INS. BOARD	2953	5306	6514	9635	10283	34691	6938	80%	23%	48%	7%
COMPASSIONATE LEAVE											
SICK LEAVE	745	556	340	644	728	3013	603	-25%	-39%	89%	13%
MATERNITY SWORN	21388	18703	18595	18517	18381	95584	19117	-13%	-1%	0%	-1%
MATERNITY CIVILIAN	760	1320	676	2138	3198	8092	1618	74%	-49%	216%	50%
POLICE COLLEGE TRAINING	0	664	1632	2216	2688	7200	1440	100%	146%	36%	21%
IN SERVICE TRAINING	7960	10632	9968	7410	8084	44054	8811	34%	-6%	-26%	9%

## 2014 REPORTED CRIME AND CLEARANCE RATES

<b>Calls for Service</b>	45,275
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### **Violent Crime and Clearance Rates**

Violent Crime Calls	1,327
Violent Crimes Cleared	77.5%

### **Property Crime and Clearance Rates**

Property Crime Calls	4,012
Property Crimes Cleared	25.6%

### **Other Crime and Clearance Rates**

Other Crime Calls	701
Other Crimes Cleared	100.3%

<b>Adults Charged or Diverted</b>	1,724
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<b>Youths Charged or Diverted</b>	501
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## BUSINESS PLAN OBJECTIVES REPORT

Objective	Performed or Completed in 2014	Incomplete	Ongoing
<b>COMMUNICATIONS</b>			
• Ensure public accessibility	✓		
• Enhance the use of social media to provide accurate information to the public	✓		
• Improve the community's perception of crime in the city	✓		
• Provide methods of employee and community feedback and participation	✓		
<b>COMMUNITY-BASED CRIME PREVENTION</b>			
• Support community mobilization initiatives at the neighbourhood level	✓		
• Use crime analysis to support crime-suppression initiatives	✓		
• Promote community engagement to increase neighbourhood safety	✓		
• Use media, the Service's website and social media to distribute crime-prevention information to the public	✓		
<b>COMMUNITY SATISFACTION</b>			
• Use the media to publicize our successes	✓		
• Provide the public with information on police processes	✓		
• Use surveys and other communication tools to stay in tune with public concerns	✓		
• Provide high-quality policing in accordance with international standards	✓		
• Meet provincial adequacy standards	✓		
• Endeavor to keep the number of complaints low through good customer service and adequately investigate complaints to address concerns or issues raised	✓		
<b>COMMUNITY PATROL</b>			
• Work to solve neighbourhood crime and disorder issues through education, prevention and enforcement	✓		
• Increase patrol time through systemic efficiencies	✓		
• Systematically encourage community interaction by patrol officers	✓		
• Increase police visibility in the downtown and in our neighbourhoods	✓		

Objective	Performed or Completed in 2014	Incomplete	Ongoing
<b>CRIMINAL INVESTIGATION</b>			
<ul style="list-style-type: none"> <li>Ensure personnel undertaking criminal investigations have the training necessary to provide high-quality investigations</li> </ul>	✓		
<ul style="list-style-type: none"> <li>Continue to meet the requirements of the DNA database, Sex Offender Registry and Major Case Management</li> </ul>	✓		
<ul style="list-style-type: none"> <li>Develop the capacity for cybercrime investigative support</li> </ul>	✓		
<ul style="list-style-type: none"> <li>Enhance the management of prolific offender investigation efforts</li> </ul>	✓		
<b>EMERGENCY CALLS FOR SERVICE</b>			
<ul style="list-style-type: none"> <li>Enhance the Service's ability to respond to major emergencies</li> </ul>	✓		
<ul style="list-style-type: none"> <li>Maintain effective response times to emergency calls for service</li> </ul>	✓		
<ul style="list-style-type: none"> <li>Maintain a qualified Emergency Response Team (ERT) that is able to meet the needs of our community</li> </ul>	✓		
<ul style="list-style-type: none"> <li>Explore initiatives that would enhance public and officer safety in emergency response</li> </ul>	✓		
<b>VIOLENT CRIME</b>			
<ul style="list-style-type: none"> <li>Continue to work with our community partners to address the root causes of crime and violence</li> </ul>	✓		
<ul style="list-style-type: none"> <li>Focus enforcement on drugs and robberies</li> </ul>	✓		
<ul style="list-style-type: none"> <li>Develop and implement a High Risk Offender Program</li> </ul>	✓		
<ul style="list-style-type: none"> <li>Crime prevention through education on the consequences of violence and personal safety</li> </ul>	✓		
<b>PROPERTY CRIME</b>			
<ul style="list-style-type: none"> <li>Use crime analysis to support intelligence-led, front-line policing initiatives to prevent property crime</li> </ul>	✓		
<ul style="list-style-type: none"> <li>Reduce property crime through the targeting of prolific offenders</li> </ul>	✓		
<ul style="list-style-type: none"> <li>Provide community education to prevent property crime</li> </ul>	✓		
<ul style="list-style-type: none"> <li>Continue to work with neighbouring police services to reduce auto theft</li> </ul>	✓		
<b>YOUTH CRIME</b>			
<ul style="list-style-type: none"> <li>Provide educational support focused on making good decisions</li> </ul>			✓
<ul style="list-style-type: none"> <li>Educate youth on internet safety</li> </ul>	✓		
<ul style="list-style-type: none"> <li>Interact with young people to provide positive role models</li> </ul>	✓		



Objective	Performed or Completed in 2014	Incomplete	Ongoing
<b>ROAD SAFETY</b>			
<ul style="list-style-type: none"> <li>Increase safety for pedestrians, cyclists and drivers in the city by promoting traffic safety awareness</li> </ul>	✓		
<ul style="list-style-type: none"> <li>Work with partner educational institutions to educate pedestrians and cyclists in road safety</li> </ul>	✓		
<ul style="list-style-type: none"> <li>Develop Traffic Safety Plans to address problem areas and traffic safety issues</li> </ul>	✓		
<b>ASSISTANCE TO VICTIMS OF CRIME</b>			
<ul style="list-style-type: none"> <li>Support Victim Services of Brant</li> </ul>	✓		
<ul style="list-style-type: none"> <li>Support Victim Services of Brant's initiatives to reduce victimization</li> </ul>			✓
<ul style="list-style-type: none"> <li>Increase officer awareness of available services</li> </ul>	✓		
<b>INFORMATION TECHNOLOGY</b>			
<ul style="list-style-type: none"> <li>Implement new technologies that can improve efficiencies such as e-ticketing</li> </ul>	✓		
<ul style="list-style-type: none"> <li>Complete radio upgrades</li> </ul>	✓		
<ul style="list-style-type: none"> <li>Complete two-factor authentication requirements</li> </ul>	✓		
<ul style="list-style-type: none"> <li>Increase efficiencies in the use of Niche records management systems</li> </ul>	✓		
<b>RESOURCE PLANNING</b>			
<ul style="list-style-type: none"> <li>Monitor workloads, calls for service and population growth to ensure human resources are appropriately allocated and the needs of the community are met</li> </ul>			✓
<ul style="list-style-type: none"> <li>Use technology to gain efficiencies and safe work, maximizing staff output</li> </ul>	✓		
<ul style="list-style-type: none"> <li>Develop plans to increase attendance and use accommodated employees in such a manner as to lessen the workload of others</li> </ul>	✓		
<ul style="list-style-type: none"> <li>Decrease human resources demands on the Inspector in charge of Administration</li> </ul>	✓		
<b>FACILITIES</b>			
<ul style="list-style-type: none"> <li>Where police facilities do not meet the requirements as set out in Ministry guidelines, put a plan in place that sets out options and costs to meet requirements.</li> </ul>	✓		
<ul style="list-style-type: none"> <li>Review the state of the facility and its capital assets, making necessary changes to ensure business continuity</li> </ul>	✓		



**CHANGE OF COMMAND**

(Photo by Brian Thompson, the Expositor)



**TIMOTHY'S VISIT**



**RETIREE MARGARET EVES & SIX OF THE SEVEN CHIEFS SHE WAS E.A. TO**



**SPRING TIME IN RECORDS**

Cover photo courtesy of Brian Thompson



**2014 TORCH RUN**



**DRUG DROP-OFF DAY**



**D.A.R.E. DAY WITH THE RED SOX**



**NEW AUXILIARY OFFICERS**



**PINK SHIRT DAY**



**CITIZENS POLICE ACADEMY GRADUATION**



**WONKA NERDS CELEBRATING HALLOWEEN**

