



2009 Annual Report





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DEDICATION

Our Annual Report is dedicated to those we lost in 2009.

MATTHEW CLAYTON BELL



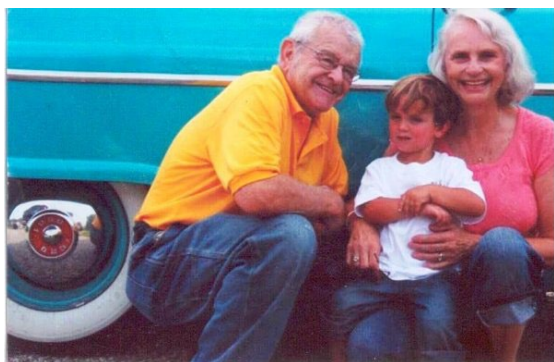
On January 28, 2009, retired Staff Inspector Matt Bell passed away in his 95th year.

Born in Lisburn, N. Ireland, Matt and his family immigrated to Canada in the 1920s. Matt was a member of the Force from 1940 to 1974. He was one of nine officers granted a leave to serve in WWII. Upon returning to police duty after the war, Matt rose through the ranks, serving in the Patrol and Traffic Sections.

His son, Bob, remembers hearing his dad on Matt's noon hour safety program, "Johnny Go Right, Johnny Go Wrong", on CKPC.

Well respected by all, Matt had a good sense of humour, and was often heard singing on the job. Matt and his late wife, Alice, used to spend winters in Pinellas, Florida. In the summer, the Bells could be found at Buck's Cabins, in Port Dover. Matt leaves behind his son, Robert; three stepchildren, John, Louise and Lynne; grandchildren and great-grandchildren.

JOHN ALEXANDER COUBROUGH



Retired Constable Al Coubrough passed away on April 23, 2009, after suffering a stroke.

Al was a member of our Service from September 12, 1966, to May 31, 1994. Born in Brantford, Al attended Dufferin PS

Al, Alton & Irene in front of Al's '59 Custom

and Brantford Collegiate. He played for the Ticat "B" team in the 1950s and remained a member of their alumni – and avid CFL and NFL fan.

Before entering policing, Al was a licensed gasfitter and plumber. In 1966, Al became a member of the Paris Police Department and three years later joined our Force. Al served on platoons for most of his career. He also spent time in the CIU and Court Sections. Al's love of cars was his #1 hobby. He took great pride in his 1955 Ford Custom, especially when he and his wife, Irene, drove to local cruise nights. Al followed the NASCAR circuit and had been a member of the Piston Pushers, a local car club. Believe it or not, another favourite pastime was cutting grass (all three acres). His volunteer work included Special Olympics and he was known to dress up like Santa to the delight of many children.

Along with Irene, Al leaves behind his daughter, Lenae (Kevin), son, Jay (Laura) and grandson, Alton, Lenae's son.

2009 BRANTFORD POLICE SERVICES BOARD



Lt. to Rt.: Mayor Mike Hancock (Member); Mark Littell (Vice Chair); Larry Kings (Chair); Debi Dignan-Rumble (Member) & Leo Renzella (Member)

CHIEF DEREK V. MCELVENY WELCOMES YOU TO OUR 2009 ANNUAL REPORT



On behalf of the members of the Brantford Police Service, it is my pleasure to present the 2009 Annual Report.

As in past years, we have seen the Service come under increasing demands of our community, a variety of special interest groups and all three levels of government. We have again managed to deliver a service which meets public expectations, while working within a defined budget.

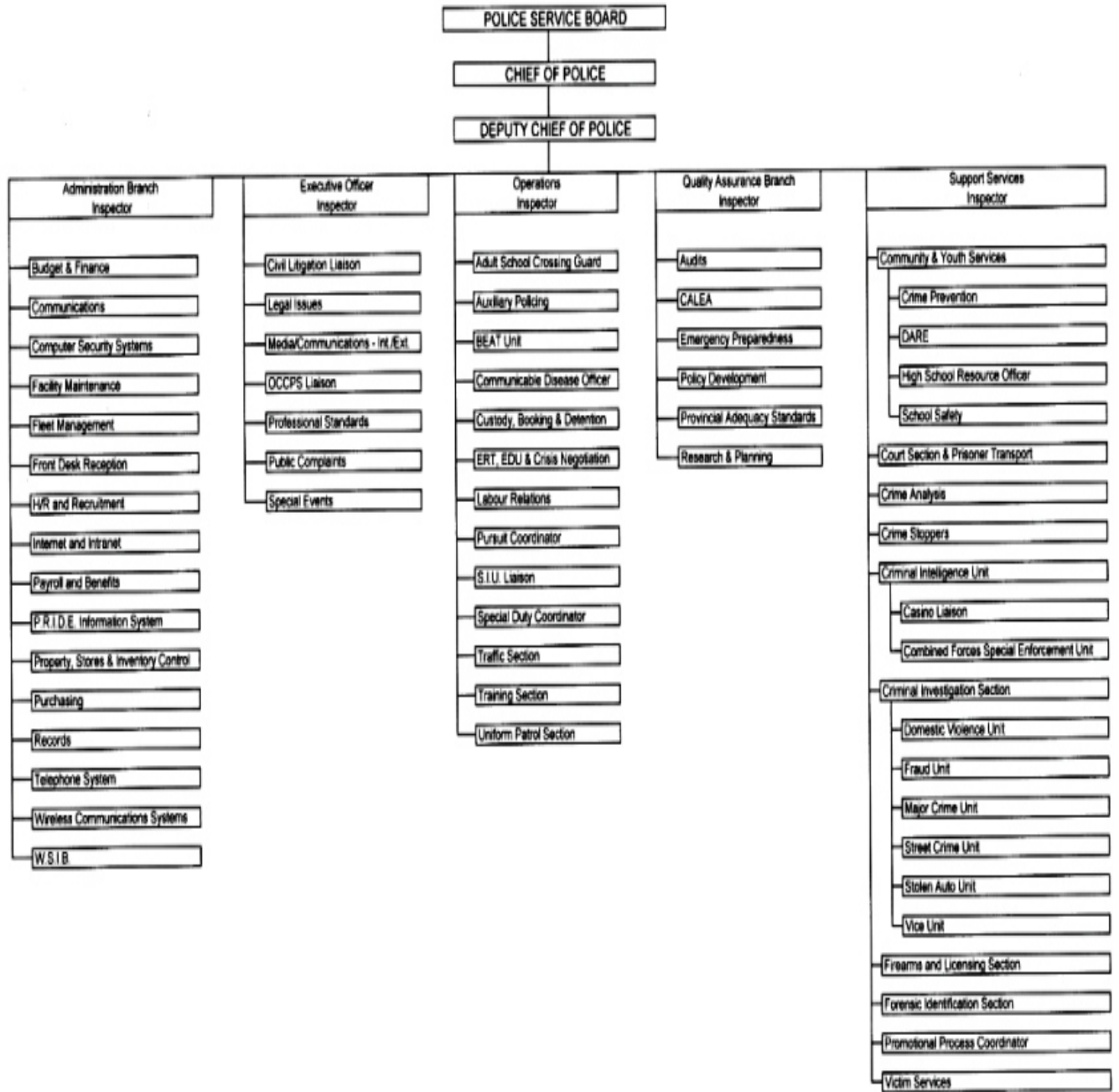
Members of the Brantford Police Services Board have my sincere appreciation for their focused governance, guidance and support of this Service. I would also like to take this opportunity to commend the senior staff for their continued dedication and leadership during the past year.

I extend my personal thanks and gratitude to every member of the Service for their commitment to the policing profession and to our community. As I enter my 31st year of policing, I reflect on those who have mentored us and the opportunity we now have of mentoring those who will police our community in future decades. We have an opportunity to shape the future of community policing.

To be sure, it has and continues to be an honour to serve alongside such a dedicated team of police professionals! Collectively, we remain committed to the Mission Statement of our Service:

“To enhance the quality of life for all citizens and respond to their changing needs by ensuring and promoting public safety in partnership with our community.”

BRANTFORD POLICE SERVICE



2009 COMPLEMENT

CHIEF OF POLICE

Executive Assistant

Derek V. McElveny

Margaret Eves

DEPUTY CHIEF OF POLICE

Executive Assistant

Jeff Kellner

Susanne Rigglesford

ADMINISTRATION BRANCH – Inspector Geoffrey Nelson
--

Executive Assistant

Marva Usher

Administrative Clerk

Maggie Charlton

Records & Front Desk Reception

Supervisor Catherine Drinkwater

Records

Joy Addison

Lilly Amos

Erminia Beckett

Bonnie Bouchard

Janice DeGeit

Kelly Dzuba

Rosalba Genesiee

Debora Heron

Cynthia Lucas

Fiona McManus

Kelly Monkman

Tammy Persall

Paul Whittam

Jacqui Speight (part-time)

Front Desk Reception

Kelly Hughes

David Parent

Trudy Sparks

Jennifer Wallingford

Virginia Jamieson (part-time)

Property & Maintenance

Property

Iris Jeavons

Sandra Arsenault (part-time)

Maintenance

Supervisor Bob Wright

Steve Charlton

Frank Coretti

Richard Flint

Communications & Information Technology

Sergeant Chuck Wheeler

Communications

Lisa Aldred
Nancy Balazs
Christine Balcerczyk
Leesa Bell
Dianne Careswell
Elizabeth Cooper
Jason Dietrich
Pauline Finnegan-Hills
Carole Miklos
Herma Rood-Savard
Melanie Shannon

Call Takers

Hillary Miles (part-time)
Catherine Vorwald (part-time)
Gloria Wareham (part-time)

Information Technology

Sandra Ott
Cheryl Knowles

EXECUTIVE BRANCH – Inspector Kent Pottruff

OPERATIONS BRANCH – Inspector David Wiedrick

BEAT Unit

Sgt. Jeff Emmons
Cst. Chris Coombe
Cst. Pat Dietrich
Cst. Jonathan Hall
Cst. Kent Hollett
Cst. Shawn Kalka
Cst. David Parker *
Cst. Greg Stanley

Traffic

Sgt. Ian Osborne
Sgt. Mark Moravek
Cst. Robin Butterfield
Cst. Raphael Foa
Cst. Grahame Lee
Cst. Matthew MacMillan
Cst. Geoff Slote

Uniform Patrol

"A" PLATOON

S/Sgt. Richard Boyington
A/Sgt. James Sawkins
Cst. John Allan
Cst. Bill Aragian *
Cst. Jason Barber
Cst. Mark Baxter
Cst. John Billone
Cst. Scott Cole
Cst. Chad Crawford
Cst. Athan Duncan
Cst. Allan Filiatrault
Cst. Chris Grantham
Cst. Brandon Kelly
Cst. Timothy McPhee
Cst. Kevin O'Neill
Cst. Charmaine Pelletier
Cst. Jamie Savage

"B" PLATOON

S/Sgt. Rob Dinner
Sgt. Scott Williams
Cst. Lee Black
Cst. Trevor Branscombe
Cst. Jason Davis
Cst. Keith Drouillard
Cst. Brent Gage
Cst. Scott Gibson
Cst. Saundra Glover
Cst. Amber Jackson
Cst. Jeffery Lawson
Cst. Tim Martell
Cst. Damian Muchowski
Cst. Joe Nagle
Cst. Jaime Price *
Cst. Steven Sheffar
Cst. Balbir Singh
Cst. Jonathan Thomson
Cst. Jonathan Van Brugge

"C" PLATOON

S/Sgt. Cheney Venn
Sgt. Susan Mady
Cst. Eric Angevine
Cst. Michael Cicoria
Cst. Kevin Coudenys
Cst. Grant Davies
Cst. Ryan Ferguson
Cst. Darryl Graham
Cst. Andre Gudgeon
Cst. David Gulliver
Cst. Rob Hall
Cst. Scott Johnston
Cst. Gina Mantel
Cst. Grant Pitts
Cst. Ted Pottruff
Cst. John Putschli
Cst. Jason Sinning
Cst. Darrin Wilson *

"D" PLATOON

S/Sgt. Rudy Jambrosic
Sgt. Bill Doherty
Cst. Michael Aasla
Cst. Steve Bebee
Cst. Derek Butler
Cst. Howard Donald
Cst. Keri Drake
Cst. Calvin Eve *
Cst. Basia Hasham
Cst. Dean McIntosh *
Cst. Paul Noakes
Cst. Darrin Rattie
Cst. Kelly Renzini
Cst. Jordan Schmutz
Cst. Rebecca Seibert
Cst. Mark Stachurski
Cst. Gary Swift
Cst. Leonard Van Holst
Cst. Justin Zabolotney

"E" PLATOON

S/Sgt. Steve Sumsion
Sgt. Dale Hammond
Cst. Daniel Bosett
Cst. Kevin Cabral
Cst. Laura Collier
Cst. Jeffery Cotter
Cst. Helder DaCosta
Cst. Alex Gray
Cst. Kristopher Holt
Cst. Chad Johnson
Cst. Craig Kennedy
Cst. Nicholas Lawson
Cst. Philip Minotti
Cst. Kevin Reeder
Cst. Rajnish Saini
Cst. Shelley Sims
Cst. Keith Tollar
Cst. Dale Whitney

Training

Sgt. Brad Cotton
Cst. Gary Potts

QUALITY ASSURANCE BRANCH – Inspector Scott Easto

Accreditation Coordinator Norm Calder

SUPPORT SERVICES – Inspector Drew Bielawski

Community & Youth Services Section

Sgt. Ramona Ryan

Cst. Andrea Cooper	Crime Prevention
Cst. Keli Corpse	DARE
Cst. Dean McIntosh	DARE (*temp. transfer from “D”)
Cst. Diana Kestle	DARE
Cst. Elana Emmons	School Safety
Cst. Adam Hill	HSRO - Brantford Collegiate/Tollgate Tech.
Cst. Ed Bragg	HSRO - North Park/Pauline Johnson
Cst. Michael Zomer	HSRO - Assumption/St. John’s
Cst. Lauren Bird	Youth Investigator
Cst. Shane Seibert	Youth Investigator

Court Section

Sgt. Rick Ryerse

Court Cst. Shawn Beaulne
Court Cst. Brad Creighton
Court Cst. Don Cruickshank
Court Cst. Luke Dreyer
Court Cst. Steve Freeman
Court Cst. Allen Hill
Court Cst. Rick Laschner
Court Cst. George Madgwick
Court Cst. David Ornawka
Court Cst. Craig Russell
Court Cst. Gerald Shrum
Court. Cst. Dusty Thibert
Court Cst. Nancy Werner
Court Cst. Lisa Schermerhorn (part-time)

Crime Stoppers

Cst. Ed Sanchuk

Criminal Intelligence Unit

Sgt. Michael Garbowsky
Cst. Paul Clark (CFSEU)
Cst. Wayne Townson

Criminal Investigation Section

S/Sgt. Bruce Jepma
Clerk Typist – Susan Pastuszak

Auto Theft

Cst. Dom Oliveira

Casino Liaison

Cst. Natalie Laing

Crime Analysis

Cst. Cyrus Villa

Domestic Violence

Cst. Nancy Ferguson

Fraud

Cst. Mark Polischuk
Cst. Mike Sciberras

Major Crime

Sgt. Robert Gillespie
Sgt. Donald Panceo
Cst. David Disher
Cst. Bradley Loveday
Cst. Richard Paolini
Cst. David Sinclair
Cst. Jeff Spencer

Street Crime

Sgt. Randy Batson
Clerk Typist – Janice Martin
Cst. Kyle Barnes
Cst. David Minutillo
Cst. Jason Nagy
Cst. Jason Saunders
Cst. Calvin Eve (*temp. transfer from “B” Platoon)

Vice

Sgt. Rick DiGiandomenico
Cst. Kristen Bell-Samson
Cst. Terri-Ann Fortier
Cst. Gary Thompson
Cst. Mark Whitworth

Firearms & Licensing

Cst. Len Ellins
Cst. Bill Aragian (*temp. transfer from “A”)

Forensic Identification

Sgt. Michael Reid
Cst. Andrew Balog
Cst. David Bauer
Cst. David Parker (*temp. transfer from BEAT)
Cst. Darrin Wilson (*temp. transfer from “C”)

SECONDMENT

Cst. Terry Shipp (ViCLAS)
Cst. Bill Oliver (Chief Firearms Office)
(NOT INCLUDED IN COMPLEMENT)

TOTAL COMPLEMENT

Sworn	154
Civilian - Part-time/Casual	8
- Full-time	<u>57</u>
TOTAL COMPLEMENT	219

HIRES, CO-OP STUDENTS, PARK PATROLLER, RESIGNATIONS AND RETIREMENTS

HIRES

CIVILIAN Robert Wright (Maintenance)

SWORN Kevin Cabral
 Scott Cole
 Andre Gudgeon
 Robert Hall
 Brandon Kelly
 Jeffrey Lawson
 Steven Sheffar



Lt. to Rt.: Csts. Jeff Lawson, Kevin Cabral & Rob Hall at the Wellington St. Court House

PART- TIME/CASUAL

Virginia Jamieson Records
 Geoff Johnston IT
 Catherine Vorwald Records

SUMMER PARK PATROLLERS

Nicolas Ferreira
 Adam Fisher
 Scott Hogewoning
 Travis Kovacs
 Christopher Pepper
 Jordan Stone

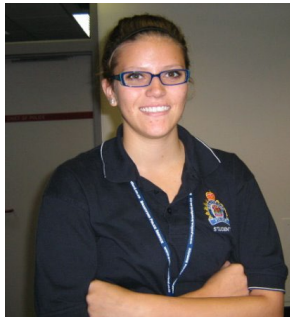
CO-OP PLACEMENT STUDENTS

(HIGH SCHOOL)

Jessica Borden
 Coty Carson
 Dakota Hegler
 Matt Moyer
 Trevor Ricci
 Kyle Spriggs
 Bethany Wardell

(WILFRID LAURIER UNIVERSITY)

Danial Gilhuis
 James Graham
 Matthew Kane
 Krystal Rice
 Kayla Thorne
 Kachina Wicks



Summer student Dakota Hegler

RESIGNATIONS

Lori Martin	Call taker	(part-time)
Ann Stevens	Crime Analyst	
Erica Wale	Court Constable	(part-time)

RETIREMENT

Sandra Costen, Front Desk Reception

SERVICE AWARDS

Thirty-year Police Exemplary Service Medals

Recipients

Chief Derek McElveny

Sergeant Dale Hammond



*Lt. to Rt.: Chief Derek McElveny, BPS Board Chair
Larry Kings & Sgt. Dale Hammond*

Twenty-year Police Exemplary Service Medals

Recipients

Sergeant Randy Batson

Sergeant Jeff Emmons

Constable Nancy Ferguson

Staff Sergeant Rudy Jambrosic

Constable Wayne Townson



*Lt. to Rt.: Chief Derek McElveny, Cst. Wayne Townson,
BPS Board Chair Larry Kings, S/Sgt. Rudy Jambrosic
& Sgt. Randy Batson*



Lt. to Rt.: BPS Board Chair Larry Kings, Cst. Nancy Ferguson & Chief Derek McElveny

CITY LONG SERVICE AWARDS

30 YEARS

*Nancy Balazs
Dale Hammond
Derek McElveny
David Ornawka
Susan Pastuszek*

25 YEARS

*Drew Bielawski
Grahame Lee
Steven Sumsion*

20 YEARS

*Randy Batson
Erminia Beckett
Jeffrey Emmons
Nancy Ferguson
Allen Hill
Rudy Jambrosic
Wayne Townson*

10 YEARS

*Kristen Bell-Samson
Steve Charlton
Pauline Finnegan-Hills
George Madgwick
Darrin Rattie
Rajnish Saini
Shane Seibert
Shelley Sims
Jason Sinning
Dusty Thibert
Nancy Werner
Mark Whitworth*

MESSAGE FROM DEPUTY CHIEF JEFF KELLNER



The 2009 Annual Report outlines the numerous initiatives we were involved in as a Service and shows our commitment to providing excellence in policing services to our community. We understand how critical it is to maintain the confidence and trust of our community and to build effective relationships.

The Year 2009 was indeed a busy time for our Service. Major criminal investigations, traffic safety programs, crime prevention programs, emergency response to calls for service, internal renovations and victim assistance initiatives certainly stretched the resources of all sections of the Service. New Livescan fingerprint capture technology was implemented, and we continue to work toward the implementation of new human resources software.

I am also pleased to report that our Service had a successful CALEA on-site inspection in December. Assessors were impressed with the quality of service we provide to our community. We are confident that our Service will be re-accredited in July 2010, following a CALEA commission hearing. The CALEA standards for law enforcement agencies continue to provide us with an excellent blueprint to follow in meeting the highest standards available for police services. We know that public confidence is directly related to our professional competence.

I would like to thank our members who retired in 2009 for their loyal and dedicated service, and I welcome all new members who joined the Brantford Police Service in 2009.

I join Chief McElveny in expressing appreciation to all members of our Service for their professionalism and hard work in 2009. Thank you for your commitment to keeping our community safe.

ADMINISTRATIVE BRANCH INSPECTOR GEOFF NELSON



The Inspector i/c Administration Branch directs the operations of the Information Technology, Facility Maintenance, Fleet Operations, Property and Evidence, Communications, Records and Administration Sections.

Communications

The Brantford Police Service's Communication Centre is the hub of police service operations, functioning 24-hours per day, seven days per week, and 365 days per year. Eleven full-time Communicators and three part-time Call Takers are responsible for accepting all Brantford Police 911 emergency and administrative calls, and initiating and supporting the police response. On average, the Communications Centre receives 1,600 calls per day.

Property and Evidence

The Property and Evidence Section of the Service is contained in a 3,260 sq./ft. secure warehouse within the police facility. This secure facility houses 30,000 pieces of evidence and found property, and the general quartermaster supplies of the Brantford Police Service.

Information Technology

Computerized Records Management system, Computer Assisted Dispatch, GPS tracking/mapping and digital video recording systems are currently being utilized by the Service and are subject to frequent updating. The Service is continually exploring technological solutions to achieve greater efficiency in its operations. Recently, electronic fingerprinting and human resource management software have been introduced. Future advancements may include advanced document scanning, an electronic briefing process, electronic submission of Crown Briefs, in-car ticket printers and bar coding of property and evidence.

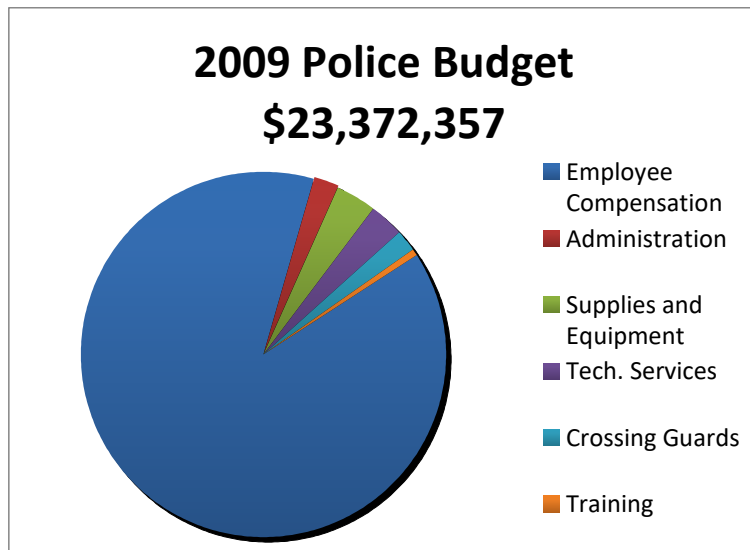
Maintenance

The facility was built in 1990 and underwent a 5,000 sq/ft expansion in 2006. Currently, all operations of the Service remain centralized at the Elgin Street location, with 223 employees and thousands of visitors utilizing the building each year. The maintenance of our 20-year old facility and its mechanical and

HVAC systems is achieved through well-established preventative maintenance processes.

Administration

The Administration Section has a broad span of responsibilities including, managing a \$23 million dollar budget; human resources; payroll and benefits; purchasing; and recruitment.



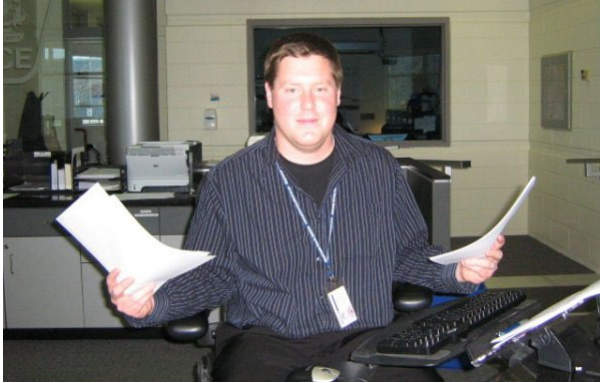
Four-year Comparison

	2006	2007	2008	2009
Operating Budget	19,081,569	20,648,040	22,108,100	23,516,641
Actual Expenditure	18,537,062	20,043,145	21,787,092	22,628,604

Records

The responsibilities of the Records Section include a variety of core functions related to the retention and control of police records and the maintenance of a 24-hour reception desk. Staff members are responsible for the transcription and entry of dictated reports onto the electronic Records Management System, reception desk customer service, the assembly of Crown Brief reports and the accurate collection of statistical information. Records staff prepared over 6,000 police clearance certificates, responded to requests for information from an

array of public and private organizations, and addressed over 325 requests made under the Freedom of Information Act.



*David Parent,
Front Desk Reception*

Police Service Fleet

Marked Police Cruisers	18
Unmarked Police Cruisers	10
Motorcycles	7
Vans	13
Admin. Vehicles	4
Mobile Command Centre	1

EXECUTIVE BRANCH
INSPECTOR KENT POTTRUFF



As the Executive Officer, I am responsible for:

- Communications/Media Liaison;
- Civil Litigation Liaison;
- Legal Issues;
- Office of the Independent Review Director Liaison;
- Professional Standards and;
- Special Events.

I am proud of the dedication and commitment that our members deliver to our community all the while responding to calls for service which may place them in the middle of difficult circumstances. It is vitally important for our officers to have a compassionate and customer-service oriented approach to their duties, reflective of the expectations of our Service and our community. During the course of their duties, officers are called upon to make decisions which could result in being praised or held accountable for their actions. These responsibilities are not taken lightly by the men and women of this Service, which is evident in the low number of complaints received.

Another integral component of serving our community is through the local media. Our relationship with the local media is built on a mutual understanding of our shared role in communicating crime and public safety issues to our citizens. Intercommunication with the media on a daily basis assists us in providing timely and accurate information on important events. Informing and communicating public alerts, requesting assistance in our investigations and promoting our programs and initiatives could not be accomplished without the cooperation and support of the media.

To Improve Satisfaction and Confidence in the Police

Our community's satisfaction and confidence in our ability and the service we deliver is crucial. In 2009, ethics training was provided to all members, which built on the customer-service training received in 2008. In-service training and roll-call training was provided to all sworn officers to ensure they are up-to-date on legislative changes and case law. This ongoing education and regular review of our policies and procedures assists our members in providing a consistent response that is fair, unbiased and courteous.

Developing and Utilizing our Human Resources and Maintaining our Commitment to Professionalism and Excellence

Along with ethics education, numerous other specialized training courses were provided in an effort to enhance our members' personal and professional development. Furthermore, changes to the complaints sections, Part V, of the Police Services Act, which came into effect on October 19, 2009, were taught.

In 2009, there were 24 public complaints received regarding the conduct of an officer. This number is low when you take into account the number of interactions that our members have with those we serve throughout the year - 54,577 calls for service, 619 contact cards issued, 7528 Provincial Offence Notices and other informal contacts that are not recorded. This is indicative of our commitment of treating everyone with respect and dignity, while striving to achieve the highest degree of personal and professional integrity. There was one additional public complaint which was related to the Service's policies and procedures. The Chief of Police also initiated eight internal complaint investigations regarding officer conduct in 2009, which is consistent with the previous two years.

Five-year Comparison of Complaints

<i>Type</i>	2005	2006	2007	2008	2009
Complaints from the public	18	21	20	14	25
Complaints from the Chief	5	4	9	8	8
Total complaints	23	25	29	22	33
Substantiated complaints	4	3	11	8	5
Substantiated complaints as a % of total complaints excluding ongoing investigations)	24%	16%	47%	44%	17%
Number of calls for service	46,112	45,491	45,269	46,335	54,577
Ratio of total complaints to calls for service. (1 complaint for every # of calls for service)	2,561	2,166	2,263	3,310	2,186

Striving for Continuous Improvement in all Areas of Administration and Operations

We are proud of our members, the service we provide, and our community partnerships. Yet, we recognize that as society evolves, we must continually strive to enhance our services through public education, internal training, enforcement, and by keeping up with innovative trends and technology. In 2009, a proposal to redesign and enhance our Service's website, in an effort to better serve and communicate with our community, was undertaken. This project is expected to be completed in 2010.

In 2009, our website was utilized for providing information to the community on several occasions. Information such as suspect photos and videos was released to the media and placed on our website in an effort to identify persons involved in serious criminal offences. Sharing information with the public in this format proved successful in identifying suspects. As technology advances and circumstances of the investigation permit, our Service will likely utilize this type of investigative aid more frequently. More and more people are obtaining their information on-line and it is essential for our Service to respond to the changing needs of our community.

OPERATIONS BRANCH
INSPECTOR DAVID WIEDRICK



Training, Traffic, BEAT, Auxiliary, and five platoons of uniform patrol section are under the command of the Operations Inspector. There are 109 uniform officers attached to this Branch. Officers are trained and equipped to respond to any situation – from homicides to liquor offenses - that requires police presence.

Patrol Section

Officers attached to the Patrol Section are the primary, mobile responders. Ensuring that calls for service are completed in a timely, efficient and professional manner is the objective. They responded to 54,577 dispatched calls for service in 2009. Of these, 2,487 were 911 calls requiring immediate, emergency service. Along with calls for service, officers routinely conducted mobile patrols, security checks on property, traffic enforcement and special projects to alleviate crime and disorder. Officers laid 6,011 criminal charges and issued 7,528 Provincial charges. Forty-eight RIDE spot checks were conducted in an effort to “Reduce Impaired Driving Everywhere”. During 2009, 72 complaints of repeated or similar occurrences were received by the Inspector i/c Operations, which resulted in implementing problem-oriented policing strategies. These strategies addressed concerns such as ongoing noise complaints, traffic issues, vandalism and thefts of property.

Seven officers were hired in 2009. Upon graduating from the Ontario Police College, recruits are assigned to community patrol, the training ground for new officers. Recruits are assigned to coach officers for a prescribed training cycle. Coach officers undergo specific training to provide effective supervision and support for the new officers.

Emergency Response Team

Emergency Response Team (ERT) members are assigned to platoons where they perform the daily tasks of patrol officers. The Team also responds to high-risk incidents - weapons, arrests, and suicidal persons or missing persons - on a call-out basis.

The ERT utilizes special equipment and training for the resources needed to bring every situation to a successful conclusion. Lethal and less-than-lethal weapons, to ensure the safety of everyone involved, are included in the training

component. Our ERT routinely assists other agencies with training needs such as containment techniques and special weaponry.

In 2009, the ERT was called out on eight occasions. In addition, the ERT responded to 55 incidents, including high-risk occurrences such as stand-offs, warrant apprehensions, prisoner escorts, and vehicle stops. ERT members also assisted with searches for missing persons and evidence in major crime investigations.

Explosive Disposal Unit

The Explosive Disposal Unit (EDU) consists of ERT officers who are specifically trained in handling explosives.

Better Enforcement Action Team



Seven Constables and one Sergeant make up the Better Enforcement Action Team (BEAT). BEAT is primarily dedicated to the downtown core which includes Wilfrid Laurier and Nipissing Universities. These highly-visible officers dedicated over 4,407 hours, walking or riding, to the downtown area.

*BEAT Officers Pat Dietrich & Greg Stanley
with Olympic Torch bearer Kevin Sullivan*

Training Section

The Training Section is comprised of one Constable and one Sergeant. To ensure that our officers receive government-mandated training, the Section provided 11,454 hours of in-service training to our sworn and Auxiliary members. In-service training consisted of 17 – 40-hour weeks of Block Training to our sworn members. This Section conducted a variety of mandated training with the assistance of qualified instructors within the Service. Firearms re-qualification; use-of-force re-qualification; suspect apprehension pursuits; first aid; radar; and diversity were topics of instruction. The Section arranged for specialized training by community partners.

Traffic Unit

There are six Constables and one Sergeant assigned to the Traffic Unit. These officers are responsible for investigating motor vehicle accidents and road safety. Of the 2,344 reported motor vehicle collisions, three were fatal accidents. The Unit participated in seven enforcement initiatives, some of which were partnerships with the OPP, MTO and MOE. Nine enforcement complaints were responded to by this unit.



Traffic Constable Geoff Slote

Auxiliary Section

Thirty-nine members of our Auxiliary Section assisted front-line officers by volunteering 6,324 hours in 2009. These hours consisted of assisting with patrol ride-alongs and special events in our City.



Auxiliary Cst. Sarah Renwick

QUALITY ASSURANCE BRANCH
INSPECTOR SCOTT EASTO



Police Services in Ontario are legislatively mandated to implement a quality assurance process relating to the delivery of adequate and effective policing. This Branch not only provides the quality assurance process for the Service, but is responsible for policy development, research and planning, Commission on Accreditation for Law Enforcement Agencies (CALEA) accreditation, and Adequacy Standards.

The Service follows legislation and provincial guidelines and uses CALEA as a model and resource to provide best practices. Regular reviews, self assessments, and audits are conducted to ensure we are following our policies and procedures. Furthermore, the Quality Assurance Branch ensures that the Service is in compliance with the Police Services Act, its Regulations, and CALEA standards.

In December 2009, CALEA assessors attended here to examine all aspects of our agency, including policies and procedures, administration, operations and support services. Their assessment, which included ride-a-longs, file review, interviews, and public input, provided a positive review which recommended our re-accreditation. This external oversight ensures we maintain a high standard of service to the community.

Quality assurance and accreditation are structures and management initiatives that set the stage for our members to excel. We have voluntarily been in the accreditation process for 10 years. During this time, we have undergone three successful CALEA assessments and several inspections by the Ministry of Community Safety and Correctional Services. Citizens of Brantford should be proud their Police Service is CALEA accredited while being assured, through our accreditation, that we are providing policing to our community that meets current internationally-recognized best practices.

SUPPORT SERVICES BRANCH INSPECTOR DREW BIELAWSKI



Support Services is comprised of the Criminal Investigation Section; Criminal Intelligence Unit; Forensic Identification Section; Crime Stoppers; Victim Services; Firearms and Licensing Section; Court Services and Prisoner Transport; and the Community and Youth Services Section. As the officer in charge of Support Services, I am also responsible for the Service's annual Promotional Process.

The Criminal Investigation Section includes the following Units: Major Crime; Domestic Violence; Fraud; Stolen Vehicles; Vice; Street Crime; and Crime Analysis. These officers are also responsible for investigating - among other incidents - homicides and attempts; crimes of violence; sudden deaths; sexual assaults; robberies; offences against our most vulnerable (children and the elderly); major frauds; and the management of high-risk offenders residing in our community. Officers also monitor threshold investigations under the Major Case Management model; the Sexual Offender Registry; ViCLAS (Violent Crime Linkage and Analysis System); and PowerCase submissions. Two Youth Officers investigate crimes involving youth under the age of 18.

I am pleased to report that funding continued for our participation in the Provincial Strategy to protect children from sexual abuse and exploitation on the internet. Comprised of the Ontario Provincial Police and 18 municipal police services from across the province, their primary focus is to investigate child sexual abuse over the internet and make the internet safer for our children.

The Forensic Identification Section saw an additional officer added to their complement in order to address the significant increased demand placed upon this highly-specialized area. In the latter part of 2009, a minor renovation project was completed which improved the efficiency of work spaces within the Forensic Identification Section. Equipment capable of capturing fingerprints, using a laser scanner and storing them electronically, became operational.

Three officers from the Community and Youth Services Section continue to be assigned full time throughout the school year to the City's six high schools. Two members deliver the Drug Abuse Resistance Education (DARE) Program to every grade six student in Brantford. Our School Safety Officer provides safety education, at the Children's Safety Village of Brant, to all grades one to six students in the community.



*Rt. to Lt.; Cst. Ed Sanchuk &
Prov. Cst. Dave Ely, Co-ordinators*

Brant-Brantford Crime Stoppers is a joint, police-agency initiative, comprised of two full-time officers - one from our Service and the other from Brant County OPP. Both officers act as program coordinators. In 2009, just over 850 reports were initiated. As a result of information received, property recovered and drugs seized were valued at almost \$625,000. Rewards totaling just under \$16,000 were authorized.

Victim Services of Brant continues to provide exceptional service to victims of violent crime and/or tragic circumstances within the City of Brantford and the County of Brant. A team of capable, caring, compassionate members of the community provide support following a crime or tragic incident and during any subsequent court proceedings. Victim Services volunteers attended just over 300 on-scene occurrences to provide much needed assistance and support.

Following the 2009 Promotional Process, 18 members were eligible for promotion to Sergeant, four to Staff Sergeant, and two members to Inspector. Fourteen officers expressed their intention to participate in the 2010 Promotional Process.

SERVICE TRAINING

Training is a critical component of our overall strategy of providing excellence in policing services to our community. We remain committed to professionalism, while ensuring that our members obtain the knowledge and skills they require to perform their daily duties.

Ontario Police College

The Ontario Police College (OPC) provides training designed to prepare police officers to safely and effectively perform their duties, while meeting the needs of Ontario's diverse communities. The primary clients of the OPC are police and civilian members of all police services in Ontario, including municipal and regional police services and the Ontario Provincial Police.

The Ontario Police College is located near Aylmer, Ontario, on the former site of a Royal Canadian Air Force base. The operations of the OPC are the responsibility of the Ministry of Community Safety and Correctional Services.

The OPC is the location where all new police recruits in Ontario receive their basic training. The College also provides specialized training courses for experienced police officers in areas such as leadership, criminal investigation, major case management and forensics.

Fifty-seven officers and civilian members of the Brantford Police Service attended at the Ontario Police College in 2009 and received training in 46 courses of instruction.



Basic Constable Exam at OPC

Canadian Police College

The Canadian Police College (CPC), located in Ottawa, is the national police training school in Canada. The Government of Canada funds and administers

the College through the Royal Canadian Mounted Police.

The College offers education for the Canadian police community and makes some training positions available each year to international students. The College faculty teaches courses ranging from computer crime and drug investigations to executive training.

Two officers from the Brantford Police Service attended at the Canadian Police College in 2009 and received training on two courses of instruction.

Training Received at Other Facilities

The majority of members who attended training courses in 2009 did so at locations other than at the Ontario Police College or Canadian Police College. The majority of this training was offered through other police agencies in Southern Ontario on a cost-recovery basis.

These off-site courses relate to the specific work area our members are assigned to and give them the knowledge and skills they require to perform their specific duties.

One hundred and sixty-one sworn and civilian members of the Brantford Police Service attended 81 training sessions at various locations in 2009 relating to their area of expertise.

Post-secondary Courses

Members of the Brantford Police Service are encouraged to participate in life-long learning initiatives.

A member of the Service may request authorization from the Chief of Police to enroll in a university or college course. If authorization is granted, the member may request reimbursement for the cost of tuition and books, upon successful completion of the course. The amount of reimbursement granted is in accordance with the member's collective agreement. Members participate in these courses on their own time.

Thirty members participated in 36 professional advancement courses at post-secondary institutions in 2009.

In-Service Training

Sergeant Brad Cotton is the officer in charge of our in-service training. He coordinates all Block and Roll-call Training that is done internally with the assistance of Constable Gary Potts.

Block Training starts in January and runs throughout the year for a total of 17 weeks. In 2009, the subjects covered in Block training were:

- \$ Radar
- \$ Criminal Offences
- \$ Search with Warrant
- \$ Missing Persons Search - Academic
- \$ Missing Persons Search - Practical
- \$ Defensive Tactics - Academic
- \$ Defensive Tactics - Empty Hand
- \$ Defensive Tactics - ASP Baton
- \$ Defensive Tactics - O/C Spray
- \$ Firearms - Academic
- \$ Firearms - Practical
- \$ Law on Interviewing
- \$ Rapid Deployment - Academic
- \$ Rapid Deployment - Practical
- \$ Judgement - Building Searches
- \$ Judgement - Scenarios
- \$ First Aid
- \$ Provincial Statutes
- \$ Advanced Patrol Training Exam.



Lt. to Rt.: Sgt. Brad Cotton, Justice Ken Lenz, Cst. Gary Potts & Chief Derek McElveny

Roll-call Training

Roll-call Training is provided as necessary and takes place during the afternoon shifts on Monday, Tuesday, and/or Wednesday. The platoon working the afternoon shift reports for duty one hour early and receives training prior to the start of their tour of duty. The topics covered in Roll-Call training in 2009 were:

- \$ Highway Traffic Act
- \$ Datadot
- \$ OnStar
- \$ Provincial Auto Theft Team

- \$ St. Leonard's Pre-charge Diversion Program
- \$ Intelligence Reports
- \$ Property Standards
- \$ Officer Rescue
- \$ Alcohol Gaming Commission of Ontario
- \$ Ethics
- \$ Bias Based Policing
- \$ Accessibility - Ontarians with Disabilities Act

Emergency Response Team Training

Staff Sergeant Rob Dinner is the officer in charge of the Emergency Response Team. This team is composed of 15 sworn officers which includes trained members of the Explosive Disposal Unit. The team trains on a monthly basis and all members must demonstrate a proficiency in the use of assigned specialized weapons during an annual re-qualification.

ERT members completed the Remington Armourers, Search Managers, and Crisis Intervention Courses. The team participated in a joint training day with the OPP on October 14, 2009. This joint training session included Incident Commanders. The team also completed a five-day training session at the Canadian Forces Base, Meaford, in November. They participated in a number of dynamic exercises, including stealth clearing and active shooter scenarios.

Conclusion

All police services across the Province are required by the Police Services Act of Ontario (Regulation 3/99 - Adequacy and Effectiveness of Police Services) to ensure that their members successfully complete the required training accredited by the Ministry relating to the functions they perform.

The Brantford Police Service is committed to ensuring that all members receive the necessary training to fulfill their responsibilities in an efficient and effective manner. Strict guidelines are followed to track the training delivered to and received by our members. This is necessary in our current policing climate which involves frequent civil litigations against Police Services Boards and members of police agencies.

The Year 2010 will present financial challenges relating to the training of our members. The Ontario Police College has implemented full-cost recovery for specialized training. Our Service and others will continue to assess the possibility of alternate training solutions by accredited instructors to ensure our training needs are met under available budget allowances.

FIVE-YEAR ANNUAL STATISTICS 2005 - 2009

Theft from Vehicle previously recorded as Theft Under, prior to 2004

Green (-) figures indicate a reduction

Red figures indicate an increase

	annual year - end statistics					% increase/decrease over prior year					
	2005	*2006*	*2007*	*2008*	*2009*	TOTAL	AVERAGE	*2006*	*2007*	*2008*	*2009*
INVESTIGATIONS											
MURDER	1	2	1	1	1	6	1	100%	-50%	0%	0%
ATTEMPT MURDER	0	4	0	1	1	6	1	100%	-100%	100%	0%
SEXUAL OFFENCES	123	125	114	132	177	671	134	2%	-9%	16%	34%
ASSAULT ON POLICE	12	24	31	26	30	123	25	100%	29%	-16%	15%
ASSAULTS - OTHER	748	937	973	980	1028	4666	933	25%	4%	1%	5%
ROBBERIES WITH WEAPON	60	46	36	25	30	197	39	-23%	-22%	-31%	20%
ROBBERIES WITHOUT WEAPON	59	66	57	36	29	247	49	12%	-14%	-37%	-19%
B&E RESIDENCE	559	630	711	551	607	3058	612	13%	13%	-23%	10%
B&E BUSINESS	208	182	215	172	197	974	195	-13%	18%	-20%	15%
B&E OTHER	122	35	31	28	23	239	48	-71%	-11%	-10%	-18%
THEFT OF MOTOR VEHICLE	862	674	762	830	721	3849	770	-22%	13%	9%	-13%
THEFT OVER \$5000	32	21	42	29	25	149	30	-34%	100%	-31%	-14%
THEFT UNDER \$5000	2754	1631	1568	1449	1785	9187	1837	-41%	-4%	-8%	23%
THEFT FROM VEHICLE	1060	1088	1181	1004	908	5241	1048	3%	9%	-15%	-10%
FRAUDS TOTAL	381	354	405	485	598	2223	445	-7%	14%	20%	23%
OFFENSIVE WEAPONS TOTAL	204	193	173	184	208	962	192	-5%	-10%	6%	13%
MISCHIEF TOTAL	1371	1465	1371	1402	1649	7258	1452	7%	-6%	2%	18%
OTHER CRIMINAL CODE	1285	1038	934	1049	1502	5808	1162	-19%	-10%	12%	43%
DRUGS & NARCOTICS TOTAL	325	356	562	564	421	2228	446	10%	58%	0%	-25%
PROVINCIAL STATUTES TOTAL	618	769	1135	1253	1435	5210	1042	24%	48%	10%	15%
MUNICIPAL BYLAWS	46	1346	2094	2174	2505	8165	1633	2826%	56%	4%	15%
GAMING & BETTING	0	0	0	2	0	2	0	0%	0%	100%	-100%
IMPAIRED DRIVERS	100	167	172	187	165	791	158	67%	3%	9%	-12%

	2005	*2006*	*2007*	*2008*	*2009*	TOTAL	AVERAGE	*2006*	*2007*	*2008*	*2009*
MOTOR VEHICLE ACCIDENTS											
FATAL ACCIDENTS	4	1	4	0	3	12	2	-75%	300%	-100%	100%
PERSONS KILLED	4	1	4	0	3	12	2	-75%	300%	-100%	100%
PERSONAL INJURY ACCIDENTS	393	337	312	368	384	1794	359	-14%	-7%	18%	4%
TOTAL MVA'S	2152	2130	2255	2375	2344	11256	2251	-1%	6%	5%	-1%
CRIMINAL CHARGES	5099	5792	6509	6095	6011	29506	5901	14%	12%	-6%	-1%
PROVINCIAL CHARGES	6862	8577	8356	8344	7528	39667	7933	25%	-3%	0%	-10%
MUNICIPAL CHARGES	106	204	216	251	206	983	197	92%	6%	16%	-18%
PARKING TICKETS ISSUED	2322	2044	2172	1851	1626	10015	2003	-12%	6%	-15%	-12%
ACTIVITIES											
ALARMS	3119	3314	3471	3250	2880	16034	3207	6%	5%	-6%	-11%
POLICE PURSUITS	14	20	22	24	29	109	22	43%	10%	9%	21%
COMPLAINTS AGAINST POLICE	23	24	28	22	33	130	26	4%	17%	-21%	50%
DISCIPLINE MATTERS	27	32	28	32	6	125	25	19%	-13%	14%	-81%
CALLS FOR SERVICE	46146	45490	45269	46328	54577	237810	47562	-1%	0%	2%	18%
CASINO RELATED CALLS	500	452	356	235	357	1900	380	-10%	-21%	-34%	52%
FOOT/BICYCLE PATROL HOURS	9288	10030	8579	5564	4407	37868	7574	8%	-14%	-35%	-21%
HUMAN RESOURCES (HOURS)											
OVERTIME	10699	11047	13570	17771	16014	69101	13820	3%	23%	31%	-10%
COURT TIME	1269	1039	1954	1667	2517	8446	1689	-18%	88%	-15%	51%
AUXILIARY WORKED	4758	4325	4513	4323	6324	24243	4849	-9%	4%	-4%	46%
LONG TERM DISABILITY	0	1736	2088	3870	6792	14486	2897	100%	20%	85%	76%
WORKPLACE SAFETY & INS. BOARD	2197	2737	4260	3675	2593	15462	3092	25%	56%	-14%	-29%
COMPASSIONATE LEAVE	331	655	648	464	613	2711	542	98%	-1%	-28%	32%
SICK LEAVE	9081	7116	8571	10648	16246	51662	10332	-22%	20%	24%	53%
MATERNITY SWORN	3056	3712	3520	1976	1416	13680	2736	21%	-5%	-44%	-28%
MATERNITY CIVILIAN	1208	0	0	0	0	1208	242	-100%	0%	0%	0%
POLICE COLLEGE TRAINING	9584	7080	8288	6947	8848	40747	8149	-26%	17%	-16%	27%
IN SERVICE TRAINING	8336	11539	11068	11128	11454	53525	10705	38%	-4%	1%	3%

2009 REPORTED CRIME AND CLEARANCE RATES

<i>Calls for Service</i>	54,577
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<i>Violent Crime and Clearance Rates</i>	
Violent Crime Calls	1,841
Violent Crimes Cleared	75.83

<i>Property Crime and Clearance Rates</i>	
Property Crime Calls	5,605
Property Crimes Cleared	21.37

<i>Other Crime and Clearance Rates</i>	
Other Crime Calls	2,817
Other Crimes Cleared	45.65

<i>Adults Charged or Diverted</i>	2,012
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<i>Youths Charged or Diverted</i>	1,050
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FINAL BUSINESS PLAN OBJECTIVES REPORT – JANUARY 2010

<i>Objective</i>	Met	Complete	Incomplete
Communication			
▪ Communicate through City Council the work of the Service	✓		
▪ Increase communication and interaction between the community and the Service	✓		
▪ Ensure that all citizens can locate appropriate resources within the police service	✓		
▪ Ensure all citizens have public accessibility to the police station		✓	
▪ Expand on the use of the Service website		✓	
▪ Increase communication and interaction between the Board and members of the Service	✓		
Community Based Crime Prevention			
▪ Increase Police Service community interaction	✓		
▪ Problem solve through partnerships with social agencies and the community	✓		
▪ Notify community of specific crime issues and preventative measures	✓		
▪ Use CPTED to deliver crime prevention education	✓		
Community Satisfaction			
▪ Maintain open communication with community	✓		
▪ Survey internal and external stakeholders		✓	
▪ Undertake measures to address issues of concern raised through information gathering processes		✓	
▪ Provide customer service training		✓	
▪ Educate the public regarding expectations	✓		
▪ Provide high quality policing in accordance with international standards	✓		

Objective	Met	Completed	Incomplete
Community Patrol			
<ul style="list-style-type: none"> ▪ Analyze results of workload assessment of patrol section 		✓	
<ul style="list-style-type: none"> ▪ Assess patrol requirements of newly developed areas 		✓	
<ul style="list-style-type: none"> ▪ Use strategies to increase patrol officer visibility 	✓		
<ul style="list-style-type: none"> ▪ Use directed patrol strategies for problem areas 	✓		
<ul style="list-style-type: none"> ▪ Maximize and manage effectively the use of volunteers and students to support the Operations Branch 	✓		
Criminal Investigation			
<ul style="list-style-type: none"> ▪ Consistently strive to produce high quality case preparation 	✓		
<ul style="list-style-type: none"> ▪ Ensure a high standard of criminal investigations by providing quality training 	✓		
<ul style="list-style-type: none"> ▪ Promote a close working relationship with the Crown Attorney's office 	✓		
<ul style="list-style-type: none"> ▪ Ensure that human resources within CIS are adequate and optimally deployed 			✓
Emergency Calls for Service			
<ul style="list-style-type: none"> ▪ Deliver education on the misuse of 911 system 		✓	
<ul style="list-style-type: none"> ▪ Ensure communicators possess the necessary core competencies 		✓	
<ul style="list-style-type: none"> ▪ Adopt the 2003 Ministry recommendations pertaining to the Service's Communications and Dispatch functions 		✓	
<ul style="list-style-type: none"> ▪ Maintain effective response times to emergency calls 	✓		
<ul style="list-style-type: none"> ▪ Maintain an efficient Emergency Response Team to meet the needs of our changing community 	✓		
Violent Crime			
<ul style="list-style-type: none"> ▪ Further development of working relationships with our justice and community partners 	✓		
<ul style="list-style-type: none"> ▪ Ongoing development of domestic violence investigative expertise 	✓		
<ul style="list-style-type: none"> ▪ Utilization of crime analysis to identify violent crime trends 			✓

Objective	Met	Complete	Incomplete
Property Crime			
▪ Monitor the activities and accomplishments of the Street Crime Unit	✓		
▪ Provide the community with crime prevention tips through the media	✓		
▪ Address multi-jurisdictional property crime issues	✓		
Youth Crime			
▪ Continue to support drug education programs	✓		
▪ Enhance police interaction with young people through schools, mentoring, and community programs	✓		
▪ Work to reduce recidivism by youths at risk through effective community intervention programs	✓		
Road Safety			
▪ Maintain current funding of R.I.D.E. program	✓		
▪ Monitor efficiency of enforcement activities	✓		
▪ Ensure enforcement activities are safety driven	✓		
▪ Provide traffic safety education		✓	
▪ Operate the Adult School Crossing Guard Program	✓		
Assistance to Victims of Crime			
▪ Assist victim assistance groups on request	✓		
▪ Prioritize public education and awareness	✓		
▪ Establish a protocol with community partners who provide assistance to victims and witnesses of crime			✓
▪ Participate on boards and committees with community partners	✓		
Information Technology			
▪ Telephones	✓		
▪ Computer	✓		
▪ Voice Radio System	✓		
▪ Uninterrupted Power Supply	✓		

Objective	Met	Complete	Incomplete
<i>Information Technology</i>			
▪ Digital Video Recording System	✓		
▪ PRIDE – Live Scan			✓
▪ Records Management System	✓		
▪ Computer Aided Dispatch	✓		
<i>Police Facilities</i>			
▪ Expansion and Renovation		✓	
<i>Human Resources</i>			
▪ Workload studies	✓		
▪ Grant allocation	✓		
<i>Training</i>			
▪ Courses	✓		

CIVILIAN MERIT AWARDS

A Certificate of Merit is an honour bestowed on community-minded citizens who placed themselves at personal risk or substantial inconvenience. Members of the Brantford Police Services Board, the Brantford Police Service and citizens of our City acknowledge, with thanks, the selfless actions of these individuals all of whom went above and beyond.



Lt. to Rt: BPS Board Chair Mark Littell, Michael Pitre, Brenda Merit (Troke), Shawn Swimm & BPS Board Member Debi Dignan-Rumble. Missing from the photo is Chris Boyd.